**Department of Public Health and Human Services**

**Mission Statement**

The mission of DPHHS is to improve and protect the health, well-being, and self-reliance of all Montanans.

**Department of Public Health and Human Services**

**Goals and Objectives by Branch and Division and Program**

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* Health Resources Division
* Senior and Long Term Care Division
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**Department of Public Health and Human Services**

**Director’s Office (DO)**

**GOALS:**

1. Promote health equity and improve population health
2. Strengthen the economic and social well-being of Montanans across the lifespan
3. Ensure all children and youth achieve their highest potential
4. Effectively engage stakeholders
5. Ensure core business services are efficient, innovative and transparent
6. Improve organizational health and be the employer of choice

**OBJECTIVES:**

1. **Promote health equity and improve population health**

* Decrease health disparities
* Increase access to timely, affordable, and effective health services
* Strengthen prevention efforts to promote health and well-being
* Improve the public health system capacity

1. **Strengthen the economic and social well-being of Montanans across the lifespan**

* Encourage individual and family stability
* Support individuals’ ability to work and be self-sufficient
* Maximize the opportunity for independence, well-being, and health among older adults, people with disabilities, and their families and caregivers

1. **Ensure all children and youth achieve their highest potential**

* Improve birth outcomes for mothers and babies
* Support the developmental needs of children and youth
* Increase access to high quality care and education
* Promote safe, stable, and nurturing relationships and environments

1. **Effectively engage stakeholders**

* Enhance and expand engagement with clients
* Enhance collaboration with tribal agencies and organizations serving American Indians
* Engage additional stakeholders essential to program and service delivery

1. **Ensure core business services are efficient, innovative and transparent**

* Increase use of effective planning, evaluation, and management principles across the Department
* Strengthen coordination and collaboration across branches, divisions, and programs
* Enhance use of financial resources
* Optimize information technology investments to improve process efficiency and enable innovation

1. **Improve organization health and be the employer of choice**

* Build and sustain the Department’s organizational infrastructure and workforce to advance equity, diversity, and inclusion
* Support skill building, advancement, and mobility in the workforce
* Support work-life balance, workplace health and wellness, and safety in Department activities and policies

**Department of Public Health and Human Services**

**Operations Services Branch**

**Operations Services Division**

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**Department of Public Health and Human Services**

**Operations Services Branch**

**Business and Financial Services Division (BFSD)**

**GOALS:**

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**Department of Public Health and Human Services**

**Operations Services Branch**

**Quality Assurance Division (QAD)**

**GOALS:**

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**Department of Public Health and Human Services**

**Operations Services Branch**

**Technology Services Division (TSD)**

**GOALS:**

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**Department of Public Health and Human Services**

**Public Health & Safety Division (PHSD)**

**GOALS:**

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**Department of Public Health and Human Services**

**Economic Security Branch**

**Disability Employment and Transitions Division (DETD)**

**GOALS:**

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**Department of Public Health and Human Services**

**Economic Security Branch**

**Human & Community Services Division (HCSD)**

**GOALS:**

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**Department of Public Health and Human Services**

**Economic Security Branch**

**Child and Family Services Division (CFSD)**

**GOALS:**

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**Department of Public Health and Human Services**

**Economic Security Branch**

**Child Support Services Division (CSSD)**

**GOALS:**

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**Department of Public Health and Human Services**

**Economic Security Branch**

**Early Childhood and Family Support Division (ECFSD)**

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**Department of Public Health and Human Services**

**Medicaid and Health Services Branch**

**Medicaid and Health Services Management Program (MHSM)**

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**Department of Public Health and Human Services**

**Medicaid and Health Services Branch**

**Developmental Services Division (DSD)**

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**Department of Public Health and Human Services**

**Medicaid and Health Services Branch**

**Health Resources Division (HRD)**

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**Department of Public Health and Human Services**

**Medicaid and Health Services Branch**

**Senior and Long Term Care Division (SLTCD)**

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**Department of Public Health and Human Services**

**Medicaid and Health Services Branch**

**Addictive and Mental Disorders Division (AMDD)**

**GOALS:**

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* Decrease health disparities
* Increase access to timely, affordable, and effective health services
* Strengthen prevention efforts to promote health and well-being
* Improve the public health system capacity

1. **Strengthen the economic and social well-being of Montanans across the lifespan**

* Encourage individual and family stability
* Support individuals’ ability to work and be self-sufficient
* Maximize the opportunity for independence, well-being, and health among older adults, people with disabilities, and their families and caregivers

1. **Ensure all children and youth achieve their highest potential**

* Improve birth outcomes for mothers and babies
* Support the developmental needs of children and youth
* Increase access to high quality care and education
* Promote safe, stable, and nurturing relationships and environments

1. **Effectively engage stakeholders**

* Enhance and expand engagement with clients
* Enhance collaboration with tribal agencies and organizations serving American Indians
* Engage additional stakeholders essential to program and service delivery

1. **Ensure core business services are efficient, innovative and transparent**

* Increase use of effective planning, evaluation, and management principles across the Department
* Strengthen coordination and collaboration across branches, divisions, and programs
* Enhance use of financial resources
* Optimize information technology investments to improve process efficiency and enable innovation

1. **Improve organization health and be the employer of choice**

* Build and sustain the Department’s organizational infrastructure and workforce to advance equity, diversity, and inclusion
* Support skill building, advancement, and mobility in the workforce
* Support work-life balance, workplace health and wellness, and safety in Department activities and policies