



MONTANA STATE LIBRARY 2025 BIENNIUM OGSM OBJECTIVES, GOALS, STRATEGIES, MEASURES

Objective: *The Montana State Library (MSL) helps all organizations, communities, and Montanans thrive through excellent library resources and services.*

Goal: All Montanans will have access to library content and services, sufficient unto their needs.

STRATEGY: FOSTER PARTNERSHIPS		
INITIATIVE	WHO	MEASURE
Support the development of meaningful training provided by MSL staff using learning outcomes, design methodology, and evaluation	Continuing Education	Library learning platform launched
Administer Public Libraries Survey (PLS) to examine when, where, and how library services are changing to meet the needs of the public	Data Coordinator	Administer survey to 82 libraries / year
Research challenges of library access due to the geographic divide in Montana so that MSL and the Network Advisory Council (NAC) can understand the barriers geography puts on core services and can develop plans to address these barriers	Data Coordinator, GIS, Library Consulting	Research report delivered to NAC
Advocate for the use of MSDI data in state and local business processes, programs, and workflows through attendance at relevant conferences and meetings	GIS	10 conferences and meetings / year
Support libraries in achieving the new public library standards by assisting with strategic planning, providing access to board training, enhancing resources on state library website, and working with individual libraries to comply	Library Consulting	75% or more public libraries meet standard



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Coordinate a federation task force to review federations and identify ways to improve services for Montanans through the federation model	Library Consulting	Recommendations adopted
Assist libraries with identifying and overcoming barriers that may impede Montanans use of public or tribal college library services	Library Consulting	Visit 82 libraries, 12 federation meetings / year
Partner with local government support groups to offer training that improves library officials' and local government officials' understanding of each other's roles so that they can cocreate a healthy work environment	Library Consulting	Outreach at 2 conferences / year and provide 2 trainings / year
Provide virtual programming sessions for Montanans using the Montana Library Network platform	Lifelong Learning	3 programs / year with 10 libraries
Support early literacy efforts in libraries	Lifelong Learning	4 trainings / year
Work with individual partners on their workflows to make it easier for them to incorporate data from the Montana Natural Heritage Program in environmental review, permitting, and planning processes	Natural Heritage	2-4 partners over 2 meetings each / year
Coordinate with partners to promote the Real Time Network (RTN) for build-out and to increase subscribers	Real Time Network	Pilot with 65 organizations
Support a contract for Talking Book Library services for qualified Montana patrons; create and implement an outreach plan to identify eligible patrons and stakeholder communities	Talking Book Services	Serve 1,300 patrons & 200 institutions



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STRATEGY: SECURE SUFFICIENT AND SUSTAINABLE FUNDING		
INITIATIVE	WHO	MEASURE
Conduct a study of comparable wages and occupational standards for library positions to evaluate the need to advocate for improved library salaries	Data Coordinator, Central Services	Survey administered to 82 libraries
Identify funding and support for internal wiring and broadband upgrades in libraries	Library Consulting	10 libraries participate in E-Rate program
Implement Real Time Network (RTN) funding model	Real Time Network	Subscription-based model implemented
Provide centralized contracts, funding, and support for cataloging, interlibrary loan, and physical delivery of materials between libraries	Statewide Projects	Analysis of local practices and workflows
Develop and recommend a single cost share formula to fund current and future shared services including, but not limited to, the Montana Shared Catalog, Montana Library2Go, the Courier, OCLC Group Services Contract, and a hot spot lending program so that libraries can consider these costs holistically and can consider costs and cost changes in their budgets	Statewide Projects, Leadership Team	One formula adopted



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STRATEGY: CREATE A USEFUL INFORMATION INFRASTRUCTURE		
INITIATIVE	WHO	MEASURE
Continue coordination and collaboration with local government stakeholders and the Montana Secretary of State's Office on geo-enabling Montana's elections, which includes the integration of the MSDI into election workflows	GIS	Integrate data from all 56 counties into SOS elections system
Develop GIS information to support Next Generation 9-1-1 (NG9-1-1) and address data that is National Emergency Number Association (NENA) standard compliant	GIS	50% of PSAP boundaries, 50% addresses pass validation
Collect, maintain, and disseminate lidar data and standard derived products in a central repository at the Montana State Library	GIS	100% state lidar coverage
Improve digital representation of Public Land Survey System (PLSS) for the purpose of improving accuracy of the MSDI Cadastral and Administrative Boundaries themes	GIS	100 new survey points
Collaborate with the Imagery Working Group & stakeholders to create an inventory of publicly available imagery datasets for the state of Montana	GIS	1 new historic imagery service
Implement ServiceNow ticketing and customer support system across agency	Information Products	20 projects completed



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Continue to enhance the Montana Memory Project (MMP) platform and user experience	Montana Memory Project	24 geocache tours published
Support a statewide, centralized integrated library system (ILS) and provide education and assistance for member libraries	Montana Shared Catalog	Access for 215 library branches
Complete range polygons and predicted habitat suitability models for all vascular plant species with sufficient data to allow partners to address these species more easily in environmental review, permitting, and planning processes	Natural Heritage	>500 vascular plant species
Complete range polygons and predicted habitat suitability models for all invertebrate species with sufficient data to allow partners to address these species more easily in environmental review, permitting, and planning processes	Natural Heritage	>500 invertebrate species
Transfer Montana Natural Heritage Program website to new content management system to modernize web display for partners and allow staff to update web page content more easily	Natural Heritage	Site transferred
Incorporate photos and observation data for all invertebrate species and macro fungi in the Montana Field Guide to allow partners and the public to access this information more easily	Natural Heritage	>500 invertebrate & >500 macro fungi and lichen species
Update conservation status ranks for moss species to allow partners to address these species more appropriately in environmental review, permitting, and planning processes	Natural Heritage	>300 moss species
Add new reference stations to support a statewide Real Time Network (RTN) following National Geodetic Survey (NGS) guidelines for unbiased solution	Real Time Network	100% state coverage



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Support centralized access to licensed e-resources	Statewide Projects	94 library systems receive access
Create permanent, public access to State government information through digitization	State Publications	Outreach to 33 State agencies