GOVERNOR

GREG GIANFORTE

STATE OF MONTANA

Governor's Executive Budget Fiscal Years 2024 – 2027

INFORMATION TECHNOLOGY

DEPARTMENT OF ADMINISTRATION

INFORMATION TECHNOLOGY SERVICES DIVISION

VOLUME 10

TABLE OF CONTENTS

2024 AGENCY IT PLANS ARE AVAILABLE AT <u>INFORMATION TECHNOLOGY PLANS</u>

Foreword

Volume 10 contains a comprehensive summary of Information Technology (IT) spending across all branches and agencies of State government and is based on a statewide standard for IT expense accounts and job codes located in the Montana Operations Manual, Policy 316 - Expense Account Categories. All agencies use this standard to record their IT expenses on a fiscal year basis. Volume 10 is intended as a tool to determine whether IT resources are being used in an organized, deliberative, and cost-effective manner. Tracking agency IT expenses allows for agencies to expand their abilities to manage costs related to users and devices within enterprise shared platforms and weigh existing resources to identify new opportunities and additional service needs.

IT expenses for each agency for FY 2024 through 2027 are summarized in tables by Personal Services, Operating Expenses, Operating Expenses SITSD, Equipment and Long-Range IT if the agency has projects appropriated in HB 10. Funding source is also presented for each fiscal year in the tables.

Operating expenses are delineated between IT services that the agency procures from private sources and those that are provided by the State Information Technology Services Division (SITSD) of DOA. SITSD provides shared IT infrastructure that includes the state's wide area network, the primary data center in Helena and a disaster recovery data center in Miles City, and virtualized servers and storage. This infrastructure provides state-of-the-art secure IT in a shared and managed services environment. SITSD's catalog contains more than 200 billable services which are available to state and local government agencies.

In addition to IT expense tables, each agency in Volume 10 includes a brief narrative of their mission and the IT that supports it. A link to the full set of agency IT plans is provided below the Table of Contents. These statutorily required plans contain details about each agency's strategy as it applies to IT.

This volume does not represent an IT "budget." Volume 10 presents statewide spending on IT by agency for informational purposes only. IT remains an integrated aspect of agency budgets in the Governor's Executive Budget. Consequently, budget discussions relative to IT will remain part of an agency's overall budget presentation to the appropriation subcommittees and it is expected that Volume 10 will continue to be refined in subsequent sessions. The goal for this session is to continue to produce a volume based on a standardized accounting framework for recording and reporting IT expenses and to produce consistent numbers across all agencies.

Executive Order 09-2016 implementing the State Information Technology Convergence Plan directs all non-exempted, Executive Branch Agencies to utilize SITSD provided enterprise systems, directory services, email, telecommunications and state data centers to further their missions. This order removes duplication of capabilities among various agencies, provides a more secure environment, and increases efficiency of information systems among the executive branch. SITSD and OBPP continue to work to identify efficiencies and savings that can be gained through the identified goals of the IT convergence initiative.

The Department of Administration (DOA) plays a crucial role in supporting the State of Montana's government agencies and local governments by providing essential business and IT services. With a focus on efficiency and cost-effectiveness, the DOA offers a wide range of enterprise services that help streamline business processes while minimizing expenditures and resource investments.

DOA's IT strategy centers around providing centralized technology services through its State Information Technology Services Division (SITSD). This division manages Montana's two data centers, ensuring the availability of network connectivity, voice communications, personal computers, IT support, and desktop applications for state agencies. It also oversees data management and enterprise security services, ensuring that Montana's IT infrastructure is both secure and efficient.

Several critical enterprise IT systems are managed by DOA, including:

- State Accounting and Budget System (SABHRS): Facilitates financial accounting, reporting, and payment processing across the state.
- State Human Resources System (SABHRS): Manages payroll processing and human resources data for state employees.
- Montana Acquisition and Contracting System (eMACS): Provides a portal for state procurement and vendor management.
- State of Montana Recruiting System (SOMRS): Assists in recruiting top talent to work for the state of Montana.
- State of Montana Talent System (Talent): Manages performance management and training for state employees.
- ServiceNow: Supports business and IT workflows, case management, and asset management across the state.

Additionally, DOA's divisions rely on internal IT systems to support business functions, including the Insurance Claims Data Warehouse (CLAIMS) for managing insurance risks and the Banking Online Database (BOLD) for centralizing bank and financial institution data.

The Department of Administration's IT initiatives for the upcoming biennium focus on advancing digital service delivery, improving transparency, and reducing technical debt. Key projects include:

- Modernizing the state's cybersecurity infrastructure to protect against advanced threats and ensure regulatory compliance.
- Enhancing the state's eGovernment applications to modernize outdated systems, improve security, and reduce maintenance costs.
- Upgrading infrastructure to improve network reliability and system performance, including replacing outdated network equipment and expanding wireless capabilities across state facilities.

These IT projects align with the state's broader objectives of digitization, operational efficiency, and strategic innovation, ultimately ensuring that Montana's government can meet the evolving needs of its citizens while maintaining a secure and resilient IT infrastructure. The proposed budget for these IT initiatives reflects the state's commitment to modernizing its technical landscape, driving operational excellence, and fostering innovation to benefit all Montanans.

Department of Administration

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	4,709,394	5,492,401	5,426,766	5,444,864
Operating Expenses	4,449,242	4,493,734	4,563,734	4,563,734
Operating Expenses ITSD	2,944,857	2,974,305	3,661,666	3,583,229
Equipment	592,978	598,908	598,908	598,908
Debt Service	402,733	406,760	406,760	406,760
Total Costs	**13,099,203**	**13,966,109**	**14,657,835**	**14,597,496**
General Fund	1,616,377	1,665,657	1,789,485	1,777,169
Proprietary Fund	10,682,023	11,479,645	11,983,252	11,941,703
State Special Revenue	800,804	820,807	885,098	878,623
Total Funds	**13,099,203**	**13,966,109**	**14,657,835**	**14,597,496**

Department of Administration

Long Range IT Projects				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Long Range IT	9,638,152	8,310,094	2,702,744	479,169
Total Costs	**9,638,152**	**8,310,094**	**2,702,744**	**479,169**
Capital Projects	9,638,152	8,310,094	2,702,744	479,169
Total Funds	**9,638,152**	**8,310,094**	**2,702,744**	**479,169**

The Montana Department of Agriculture (MDA) plays a critical role in supporting the state's agricultural industry, which is a cornerstone of Montana's economy. The department's mission is to protect both producers and consumers while fostering the growth and development of agriculture and its allied industries. This includes overseeing various regulatory, compliance, and economic development functions, such as licensing, certification, marketing, and outreach initiatives. The department also administers several important grant and loan programs focused on agricultural development, as well as managing hail insurance policies for Montana's farmers. Through its wide-ranging responsibilities, the Department of Agriculture ensures that Montana's agricultural sector remains competitive, sustainable, and safe, benefiting both producers and consumers across the state.

IT Systems and Services

The Department of Agriculture relies heavily on technology to carry out its mission-critical functions, ranging from licensing and certification to regulatory enforcement and economic development activities. Several key IT systems and services support these operations:

- USA Plants: A comprehensive licensing and registration system that replaced an older in-house Oracle-based system. This system enables the department to track and manage licenses for a broad array of agricultural products and services, including pesticides, fertilizers, and organic certifications.
- WebGrants Management System: Used to manage and track grants and loans, this system is shared with six other agencies and is hosted by an external vendor. It allows for efficient administration of the department's financial assistance programs.
- Labworks: A Laboratory Information Management System (LIMS) used by the department's Analytical Laboratory to manage data, conduct technical analysis, and generate reports for regulatory and non-regulatory purposes.
- Mobile Technology: The department has integrated mobile technology into its operations, equipping inspectors and field personnel with tablets. This mobile functionality allows real-time data access and entry, improving the accuracy and efficiency of field investigations and inspections.

These systems are essential for managing the department's complex workflows, including the licensing of agricultural businesses, the certification of products, and the administration of grants and loans.

Upcoming IT Priorities

The Montana Department of Agriculture's IT priorities for the upcoming biennium focus on improving service delivery, enhancing the agency's digital footprint, enabling strategic solutions, improving strategic partnerships, and supporting security consolidation to better serve Montana's agricultural community.

One of the key initiatives is the digitization of inspection processes. The department aims to implement the Georgia Fruit & Vegetable Inspection System to replace paper-based seed potato inspections with an electronic system. This upgrade will streamline data entry and improve accuracy, aligning with the state's goal of enhancing digital transformation. Completion is expected by March 2025.

Another key project will be the implementation of an electronic system for the organics program. This system will allow the organics program to manage all aspects of certification and manage of the organics producers in the state of Montana. The system will provide data management, linked entities, correspondence, online templates, and service-specific data. In addition will also provide capabilities for certification scopes, planning, and audit components as well as administrative review and findings, and corrective actions.

The department continues to support the state's security consolidation efforts in collaboration with the State Information Technology Services Division (SITSD). This initiative will enhance risk management and bolster the security of the department's IT infrastructure. By focusing on these key areas, the department aims to improve service delivery while maintaining robust security and operational efficiency.

Department of Agriculture

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	372,247	560,918	545,042	545,711
Operating Expenses	191,398	304,782	304,782	304,782
Operating Expenses ITSD	560,237	625,437	725,830	726,876
Total Costs	**1,123,881**	**1,491,137**	**1,575,654**	**1,577,369**
Federal Special Revenue	112,294	172,091	190,663	190,857
General Fund	170,955	212,445	215,429	215,678
Proprietary Fund	35,545	27,238	28,114	28,146
State Special Revenue	805,087	1,079,364	1,141,447	1,142,688
Total Funds	**1,123,881**	**1,491,137**	**1,575,654**	**1,577,369**

The Montana Arts Council (MAC) is dedicated to developing the creative potential of all Montanans, enhancing education, boosting economic vibrancy, and revitalizing communities through engagement with the arts. As part of its mission, MAC promotes creativity across Montana, ensuring arts are accessible and beneficial to citizens statewide. The council supports artists, arts organizations, and communities through various initiatives, including grants, technical assistance, and advocacy. It also plays a pivotal role in positioning Montana as a cultural hub, contributing to the state's economy and quality of life.

MAC's vision is for Montana to be recognized as "The Land of Creativity," where the arts are essential to the state's identity and economic success. Through its activities, MAC fosters a vibrant arts sector that enhances community vitality and promotes Montana as a premier destination for cultural and creative opportunities.

IT Systems and Services

As a small agency, the Montana Arts Council does not have dedicated full-time IT staff. Instead, MAC relies on a combination of contracted services, support from the State Information Technology Services Division (SITSD), and internal staff who manage basic IT tasks as part of their broader responsibilities. All major IT services, such as local area network (LAN) management, server and storage infrastructure, website hosting, and email services, are provided through SITSD.

MAC also makes use of online grant management and contact management systems that are contracted externally. These systems are crucial for efficiently managing grants and maintaining connections with Montana's artists and arts organizations. The council is deliberate in selecting technology that is cost-effective, easy to use, and supportive of its mission, ensuring that IT solutions align with both state and agency goals.

Upcoming IT Priorities

The Montana Arts Council's IT priorities for the upcoming biennium focus on simplification and streamlining of operations to better serve its constituents. MAC's approach to IT is centered around adopting cost-effective and practical solutions that align with the council's goals of transparency, security, and efficiency.

Given the council's reliance on SITSD for most IT services, an ongoing priority is to maintain and strengthen this partnership to ensure that MAC's core systems remain secure, functional, and up to date. Additionally, the council will continue to evaluate and adopt cloud-based solutions and other technologies that can improve operational efficiency without requiring significant internal IT resources.

Montana Arts Council

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Operating Expenses	10,706	11,900	11,900	11,900
Operating Expenses ITSD	67,973	64,908	37,036	36,607
Total Costs	**78,680**	**76,808**	**48,936**	**48,507**
Federal Special Revenue	26,507	24,579	15,660	15,522
General Fund	36,145	37,098	23,636	23,429
State Special Revenue	16,027	15,131	9,640	9,556
Total Funds	**78,680**	**76,808**	**48,936**	**48,507**

The Montana State Auditor's Office, also called the Montana Commissioner of Securities and Insurance (CSI), is entrusted with protecting all Montanans from bad actors by regulating two of the state's largest industries—securities and insurance. The vision of the CSI is to be an accountable, responsive agency serving and safeguarding Montana consumers by regulating the insurance and securities industries, investigating fraud, and prosecuting criminals. The organization's mission is to inform consumers and industry through education and outreach, provide responsive and meaningful customer service, investigate complaints and prosecute fraud, support Montana by promoting industry innovation and remove unnecessary regulatory roadblocks and red tape, manage State Trust Lands for the ongoing benefit of public education and Montana industry and recreation that depends on responsible use of State land.

IT Systems and Services
The CSI IT Team and partners are committed to providing secure, reliable, and innovative technology solutions that meet the needs of our agency. The IT Team provides comprehensive technical support for approximately 70 users, managing hardware such as computers, printers, phones, and mobile devices. The IT team is focused on achieving three goals: create a reliable and sustainable data and technology foundation, facilitate process automation and streamlining of services, and transform the CSI into a "data-driven" organization. The CSI IT Team partners with SITSD and key private sector organizations to provide critical data and technology services and expertise to the CSI, including these key IT systems and services:

- CSI Office: This system supports the financial coding and reconciliation of payments received from regulated entities, including taxes, fees, and surplus lines activity. CSI Office integrates with external systems provided by the National Association of Insurance Commissioners (NAIC), the North American Association of Securities Administrators (NAASA), and the Financial Industry Regulatory Authority (FINRA) to streamline payment processing.
- Surplus Lines System: Enables surplus lines producers to report activity and access tax statements, ensuring accurate surplus line insurance taxation and compliance.
- NAIC, NAASA, and FINRA Systems: NAIC systems support licensing, examinations, complaint resolution, and communications for the insurance industry. Similarly, NAASA and FINRA systems assist securities stakeholders with licensing, continuing education, and transparency in securities registration and reporting.
- SIIMS (Securities and Insurance Investigations Management System): Used to manage and track investigations into potential violations in the insurance and securities industries. SIIMS also handles broker examinations, securities and MLM registrations, and direct securities-related complaints.

These IT systems and services are integral to CSI's mission of protecting Montana consumers by effectively regulating the insurance and securities industries. They ensure secure, efficient, and transparent operations, meeting the needs of stakeholders and complying with state and federal requirements.

Upcoming IT Priorities

In the upcoming biennium, CSI is focused on business and systems modernization and improve its Desktop Support and ServiceDesk functions. The Business and Systems Modernization (BSM) initiative is a broad effort to modernize the myriad business processes and supporting technology systems the CSI uses to regulate the securities and insurance industries. This effort also coincides with the NAIC's technology modernization of its payment and forms systems. The CSI is focusing on three initial areas: revenue collection and reconciliation; surplus lines insurance; and technical systems inventory and support. In late 2023, an RFP was released to select a vendor to assist the CSI with the initiative, with a vendor selected and under contract by mid-2024. Goals include eliminating technical debt and utilizing operational and technical efficiencies to improve services. Assuming positive outcomes during this initial period, the CSI may extend the contract.

In 2025, CSI IT will also improve its Desktop Support and ServiceDesk functions by strengthening its partnership with SITSD. CSI IT staff will "operationally embed" with SITSD staff to better align processes and systems, gain efficiencies, and eliminate duplication. CSI expects to achieve this by providing these essential functions in a manner consistent with the larger enterprise and within the existing enterprise technology stack.

State Auditor

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	241,537	355,882	348,968	348,968
Operating Expenses	53,849	64,448	64,448	64,448
Operating Expenses ITSD	294,343	305,363	370,493	431,343
Total Costs	**589,730**	**725,693**	**783,909**	**844,759**
State Special Revenue	589,730	725,693	783,909	844,759
Total Funds	**589,730**	**725,693**	**783,909**	**844,759**

The Montana Department of Commerce (Commerce) serves a pivotal role in fostering economic prosperity across the state by enhancing local economies, improving infrastructure, and promoting Montana's image nationally and internationally. The department's mission is to ensure a healthy, sustainable economy where Montana businesses, communities, and individuals can thrive. Commerce achieves this by working with local communities to diversify their economic base, providing technical assistance and training to entrepreneurs and businesses, promoting tourism and filmmaking, and facilitating access to new markets for Montana products. Additionally, Commerce supports housing initiatives by providing financing for homeownership and rental assistance and managing grants to improve infrastructure and community facilities. Commerce's efforts help to strengthen Montana's economy by creating jobs, expanding businesses, and ensuring that Montana remains a top destination for tourism and investment.

IT Systems and Services

The Department of Commerce utilizes a robust IT infrastructure to support its diverse programs and services. By harnessing technology, Commerce ensures efficient and effective service delivery to its stakeholders, including businesses, communities, and the general public. The department places a strong emphasis on cloud-based solutions and Software as a Service (SaaS) platforms to reduce capital expenditures and enhance operational efficiency. Key IT systems utilized by the department include:

- Customer Relationship Management (CRM) systems, which track interactions with stakeholders, manage customer data, and streamline communications. These systems are essential for managing both domestic and international partners.
- Grant and loan management systems that oversee the administration of financial assistance programs supporting housing, infrastructure, and business development.
- Web-based platforms that facilitate tourism promotion, community development, and business outreach, ensuring that Montana remains competitive in attracting investment and tourism revenue.
- Commerce also participates in enterprise security initiatives led by the State Information Technology Services Division (SITSD) to protect its systems and safeguard sensitive data.

Upcoming IT Priorities

The Department of Commerce's IT priorities for the upcoming biennium are centered on modernization, digital transformation, and security enhancement to support the agency's mission and improve service delivery.

A key initiative is the continued expansion of cloud-based services, allowing Commerce to minimize capital expenditures while increasing flexibility and scalability. This strategic use of SaaS will ensure that the department can meet the evolving needs of its stakeholders more efficiently.

The department will also focus on improving customer engagement through enhanced CRM systems, which will allow better tracking of interactions with businesses, local communities, and international partners. This initiative aligns with the state's objective to streamline and elevate customer interactions.

Security remains a top priority for Commerce. The department will continue to collaborate with SITSD to support security consolidation efforts, ensuring that all systems are secure, compliant, and capable of mitigating potential risks. By adopting a centralized approach to risk management, Commerce seeks to enhance the security of its data and IT infrastructure.

Through these initiatives, the Department of Commerce aims to not only strengthen its internal processes but also ensure that Montana's businesses, communities, and citizens continue to receive reliable, secure, and efficient services.

Department of Commerce

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	1,149,754	1,149,132	1,105,099	1,107,023
Operating Expenses	1,326,483	1,546,400	1,546,400	1,546,400
Operating Expenses ITSD	1,055,099	1,094,700	1,595,793	1,608,393
Total Costs	**3,531,337**	**3,790,232**	**4,247,292**	**4,261,816**
Federal Special Revenue	37,153	44,899	53,417	53,631
General Fund	357,874	396,888	425,045	426,299
Proprietary Fund	2,145,296	2,321,543	2,611,429	2,620,460
State Special Revenue	991,014	1,026,902	1,157,400	1,161,426
Total Funds	**3,531,337**	**3,790,232**	**4,247,292**	**4,261,816**

The Montana Consumer Counsel is a single-program Legislative Branch agency tasked with representing the interests of Montana consumers in utility and transportation matters at both the state and federal levels. Overseen by a six-member Legislative Consumer Counsel Committee, the agency conducts analyses of the public implications of actions taken by regulated utility companies. The Consumer Counsel works with consultants and staff to advocate for consumer protection in rate cases, regulatory reviews, and other matters that impact Montana's residents. *The agency's mission is to ensure that consumers have a voice in the regulation of essential services, advocating for fairness and transparency in the utility and transportation industries.*

IT Systems and Services

As a small agency, the Montana Consumer Counsel does not have dedicated IT staff. Instead, the agency relies on the State Information Technology Services Division (SITSD) to provide all of its IT services, ensuring that the agency's technology needs are met efficiently and securely. These services include:

- Server Hosting: Ensures that the agency's data and applications are securely stored and accessible.
- Email and Communication Services: Provides essential email and communication tools, including voice services and conference call capabilities, to facilitate communication with stakeholders and regulatory bodies.
- Operational Support and Professional Services: Includes ongoing support for the agency's day-to-day IT operations, as well as access to specialized IT expertise when needed.
- Enterprise Services: Provides access to shared state IT resources, ensuring efficient use of technology across government agencies.
- File Transfer: Supports secure sharing of legal documents and data between the agency, consultants, and regulatory bodies.

These IT services are critical in enabling the Montana Consumer Counsel to effectively manage its operations, particularly when analyzing complex utility cases and communicating with stakeholders.

Upcoming IT Priorities

The Montana Consumer Counsel's IT priorities for the upcoming biennium focus on maintaining reliable and secure IT services through continued collaboration with SITSD. Ensuring that the agency's IT infrastructure supports efficient communication, data management, and document sharing remains a top priority, as these functions are essential to the agency's regulatory work on behalf of Montana consumers.

Given the agency's small size and specialized mission, the Consumer Counsel will continue to rely on SITSD for cost-effective, scalable IT solutions that align with the state's broader strategic goals, including security by design and improved service delivery. By leveraging shared IT services, the Montana Consumer Counsel is able to fulfill its mission efficiently while ensuring that Montana consumers are well-represented in utility and transportation matters.

Consumer Counsel

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Operating Expenses	3,367	5,355	5,884	5,884
Operating Expenses ITSD	14,117	17,776	17,434	17,448
Total Costs	**17,484**	**23,131**	**23,318**	**23,332**
State Special Revenue	17,484	23,131	23,318	23,332
Total Funds	**17,484**	**23,131**	**23,318**	**23,332**

The Montana Department of Corrections (DOC) is committed to creating a safer Montana by reducing recidivism and supporting the successful reintegration of offenders into society. The department's mission is to create a safer Montana through accountability, rehabilitation, and empowerment. DOC operates a wide network of facilities, including state prisons, regional prisons, juvenile correctional facilities, probation and parole offices, treatment and pre-release centers. Through a combination of supervision, treatment programs, and reentry services, DOC works to ensure that offenders can build stable, law-abiding lives upon release. A key goal of the department is to decrease recidivism by providing offenders with the necessary tools for success, such as housing, employment, treatment, and family support, thereby reducing crime and improving public safety across Montana.

IT Systems and Services

Information technology plays a critical role in supporting the Montana Department of Corrections' mission by enabling efficient operations and ensuring the safety and security of both staff and offenders. The department's IT systems support a wide range of functions, including offender management, victim services, and facility operations. Key IT systems include:

- Offender Management Information System (OMIS) and Youth Management Information System (YMS): Are central systems for tracking offenders throughout the entire correctional process, from intake to release, including probation and parole.
- Victim Notification System (VINE): Provides automated notifications to victims regarding the status and location of offenders.
- Commissary and Trust Accounting System (CACTAS): Manages inmate trust accounts and commissary purchases.
- Restitution and Supervision Fee Collection System (RevQ): Tracks and collects restitution payments and supervision fees from offenders.
- Correctional Staff Post Scheduling System (Intellitime): Ensures efficient scheduling of correctional staff.
- Inmate Communication Services (IC Solutions): Manages inmate phone communications.
- Digital License Plate Manufacturing System (Plate Builder): Oversees the production of license plates by inmates.
- Electronic Health Records (TechCare)
- Data warehouse (Snowflake) which is now the data warehouse for all of the data contained in OMIS.
- Criminal Justice Data Warehouse (JDW) created by the 2025 legislature via SB11, housed in DOA and managed/maintained by the Montana Board of Crime Control (MBCC). The department maintains data required by MBCC and is committed to adding additional data determined necessary for this system.

In addition to these systems, DOC maintains critical interfaces with external systems, such as the Montana Department of Justice's criminal history system, and partners with SITSD to ensure robust network security and infrastructure.

Upcoming IT Priorities

The Montana Department of Corrections has outlined several key IT priorities for the upcoming biennium, focusing on improving safety, efficiency, and data management. One of the most significant initiatives is the implementation of the Compass Offender Management System, a cloud-based, commercial off-the-shelf (COTS) solution that will replace the current in-house Adult and Youth Offender Management systems, restitution and supervision fee collection system, and the inmate trust accounting and commissary system. This multi-year project aligns with the state's strategic goal of digital transformation and will enhance DOC's ability to manage offender data more effectively and create efficiencies by combining four different systems and adding functionality.

Other priorities include replacing the aging prison door control systems which are being converted from stand alone systems to a system that allows Central Control to view, procuring a new post scheduling system to replace the legacy Intellitime system currently in use, the expansion of surveillance systems across correctional facilities, and the implementation of body-worn cameras and tasers for correctional officers and probation and parole

DOC aims to expand offender education opportunities by leveraging technology to deliver educational content through tablets and secure computers. This initiative will provide offenders with valuable skills and resources, supporting their rehabilitation and reducing recidivism.

By focusing on these key IT initiatives, the Montana Department of Corrections is committed to enhancing safety, efficiency, and service delivery, while supporting the successful reintegration of offenders and promoting a safer Montana.

Department of Corrections

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	2,312,518	2,628,922	2,545,912	2,550,647
Operating Expenses	1,401,101	1,453,195	1,453,195	1,453,195
Operating Expenses ITSD	4,329,939	4,338,444	5,083,580	5,056,536
Total Costs	**8,043,559**	**8,420,561**	**9,082,687**	**9,060,378**
General Fund	7,929,511	8,304,728	8,951,952	8,930,183
Proprietary Fund	67,053	69,500	78,441	78,117
State Special Revenue	46,995	46,333	52,294	52,078
Total Funds	**8,043,559**	**8,420,561**	**9,082,687**	**9,060,378**

The Montana Department of Environmental Quality (DEQ) is dedicated to safeguarding Montana's natural resources, ensuring that the state's air, water, and land remain clean and free from contamination. DEQ regulates a wide array of environmental activities, including air and water quality, hazardous waste facilities, solid waste management, mining operations, and the siting of large-scale facilities. Additionally, the department is responsible for reclamation and cleanup efforts, including projects under the federal and state superfund programs. DEQ collaborates with various stakeholders, including the public, private industry, non-governmental organizations, and local governments, to protect Montana's environment and support the state's natural resource economy. DEQ's mission is to champion a healthy environment for a thriving Montana, promoting environmental protections that are implemented transparently and consistently to ensure the well-being of the state's citizens and ecosystems.

IT Systems and Services

The Department of Environmental Quality's Information Technology Bureau provides a range of centralized IT services that are critical to fulfilling the department's regulatory responsibilities and enhancing public access to environmental information. DEQ's IT strategy leverages enterprise technology platforms, with a strong focus on digital transformation and increased public access to environmental data and services. Key IT services include:

- Computing Services: Supporting DEQ's staff with essential computing tools, infrastructure, and resources.
- Information Security: Ensuring the security of DEQ's systems and protecting sensitive environmental data from unauthorized access.
- Application Configuration and Support: Customizing and maintaining applications that support DEQ's regulatory and operational functions.
- Reporting and Analytics: Managing and analyzing environmental data to inform decision-making and enhance transparency for the public.

DEQ relies heavily on enterprise solutions provided by the State Information Technology Services Division (SITSD) and externally procured systems. These systems enable the department to streamline its operations and improve service delivery, ensuring that environmental regulations are enforced efficiently and effectively.

Upcoming IT Priorities

The Department of Environmental Quality's IT priorities for the upcoming biennium focus on furthering the state's digital transformation initiatives and enhancing public access to environmental data. A key priority is to continue modernizing legacy systems, ensuring that DEQ operates with more robust, efficient, and secure technological tools. This will allow the department to improve data management, decision-making, and service delivery to Montana's citizens.

DEQ is also committed to expanding the digitization of processes related to permitting, compliance, and public interaction. By shifting more manual, paper-based processes to digital platforms, the department aims to improve internal efficiencies while providing easier access to information for businesses, communities, and individuals.

Another major IT priority is enhancing system integration between DEQ's various applications, allowing for better data sharing and more seamless workflows between different regulatory functions, such as air quality, water quality, and mining operations. This will improve the department's ability to manage environmental data holistically and provide stakeholders with comprehensive, up-to-date information.

Finally, DEQ will continue to focus on information security, working closely with SITSD to ensure that all systems are safeguarded against potential threats and that sensitive environmental data is securely managed. This includes ongoing collaboration with SITSD on statewide enterprise security initiatives to ensure compliance with security standards and best practices.

By pursuing these priorities, DEQ aims to enhance transparency, improve service delivery, and ensure the continued protection of Montana's environment through the use of innovative and secure technology solutions.

Department of Environmental Quality

Base IT Expenditures

	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	2,852,752	4,011,096	3,800,003	3,804,789
Operating Expenses	623,532	745,024	745,024	745,024
Operating Expenses ITSD	2,115,583	2,168,472	2,941,767	2,895,760
Equipment	108,314	314,063	314,063	314,063
Total Costs	**5,700,181**	**7,238,655**	**7,800,857**	**7,759,636**
Federal Special Revenue	1,639,514	2,294,308	2,465,879	2,453,164
General Fund	783,015	1,130,472	1,257,857	1,249,327
Proprietary Fund	1,909,941	1,159,242	1,287,893	1,279,250
State Special Revenue	1,367,711	2,654,633	2,789,228	2,777,895
Total Funds	**5,700,181**	**7,238,655**	**7,800,857**	**7,759,636**

The Montana Department of Fish, Wildlife, and Parks (FWP) is responsible for the management and conservation of the state's fish, wildlife, and parks resources—key components of Montana's identity and outdoor heritage. FWP's mission is to ensure that these resources are preserved for future generations while providing sustainable recreational opportunities for the public. The agency manages a wide range of activities, including hunting and fishing licenses, wildlife conservation programs, fisheries management, law enforcement, and the operation of state parks. FWP also plays a vital role in educating the public about conservation efforts and promoting outdoor recreation. *FWP's work is guided by a long-term vision that emphasizes the importance of public engagement, habitat conservation, recreational access, and the responsible stewardship of Montana's natural resources.*

IT Systems and Services

The Technology Services Division (TSD) within FWP supports the agency's mission by providing innovative, efficient IT solutions tailored to the unique needs of natural resource management. TSD delivers a wide range of services and maintains several mission-critical systems that underpin FWP's operations. Key IT systems and services include:

- Automated License System (ALS): A comprehensive system that manages the sale of hunting, fishing, and recreational licenses, as well as application drawings. The system includes an online portal and point-of-sale devices used by license providers throughout the state.
- Wildlife Information System (WIS): An internal database that supports various wildlife management activities, including mandatory reporting, animal health tracking, and big game surveys.
- Fisheries Information System (FIS): A database for fisheries management, including hatchery operations, native species coordination, and fish pond applications.
- SmartCop: A law enforcement system that enhances officer safety by providing real-time access to critical data and allowing for the electronic transmission of citations.
- Geographical Data Services (GDS): A suite of geospatial tools and applications that provide critical data for both internal and external users, supporting wildlife tracking, invasive species management, and recreational planning.

FWP's IT infrastructure also supports a variety of public-facing applications, such as the MyFWP mobile app, which allows users to access and manage their licenses, and various web-based services that provide information on hunting regulations, wildlife management areas, and fishing access sites.

Upcoming IT Priorities

The Montana Department of Fish, Wildlife, and Parks has several key IT priorities for the upcoming biennium, focused on enhancing public engagement, modernizing technology, and improving operational efficiency.

One priority is the expansion of functionality within the MyFWP mobile app, which will provide users with additional features for managing licenses, permits, and recreational activities. This aligns with the state's objective to design for human experience and improve digital interactions with the public.

FWP also plans to conduct a comprehensive review of legacy systems to identify opportunities for modernization and digitization. This includes completing an inventory of manual processes that could benefit from digital transformation and prioritizing these processes for automation. By adopting new technologies and retiring outdated systems, FWP aims to reduce technical debt and improve service delivery.

Several systems are slated to undergo improvements. Over the course of the biennium, FWP plans to improve the system for maintaining and accessing contracts and payments, implement an Application Programming Interface (API) Manager and a volunteer management system, incorporate generative AI functions into the online licensing system, implement a volunteer management system, and develop level agreements (SLAs) for the agency's internally supported applications.

These initiatives reflect FWP's commitment to using technology to enhance its conservation mission, improve customer service, and support the responsible stewardship of Montana's fish, wildlife, and parks resources.

Department of Fish, Wildlife, and Parks

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	3,146,487	3,622,818	3,726,613	3,733,562
Operating Expenses	2,023,608	2,523,807	2,523,807	2,523,807
Operating Expenses ITSD	2,980,115	2,980,115	4,054,204	4,016,821
Equipment	9,483	-	-	-
Total Costs	**8,159,693**	**9,126,740**	**10,304,624**	**10,274,190**
Federal Special Revenue	237,890	266,125	300,325	299,445
Proprietary Fund	130,343	143,102	171,028	170,056
State Special Revenue	7,791,460	8,717,514	9,833,271	9,804,689
Total Funds	**8,159,693**	**9,126,740**	**10,304,624**	**10,274,190**

The Montana Governor's Office plays a crucial role in overseeing state government operations and ensuring that departments operate efficiently and within their means. The office is dedicated to protecting Montana's social capital—its families, businesses, and communities—by using state resources judiciously and delivering effective services. The Governor's Office works to create a sustainable budget, attract new businesses, and improve the quality of life for all Montanans through responsible governance. Key priorities include transparency in government services, economic development, healthcare access, education, and public safety. *The Governor's team is committed to making state government responsive, customer-friendly, and accountable, ensuring that the needs of Montanans are met with efficiency and professionalism*.

IT Systems and Services

The Governor's Office relies on a variety of IT systems to support its mission of ensuring transparent, effective governance and fiscal responsibility. The IT team within the Governor's Office is focused on providing technology solutions that improve service delivery and operational efficiency. Key systems and services include:

- Web Applications and Dashboard Systems: The Governor's Office manages several web applications that help improve the office's ability to manage relationships with constituents, other agencies, board members, the legislature and internally.
- Budget Development and Management Systems: The office utilizes the IBARS system for budget preparation, ensuring that state resources are allocated efficiently and in alignment with the Governor's priorities.
- Financial and HR Systems: SABHRS (Statewide Accounting, Budgeting, and Human Resource System) is used to manage payroll, accounting, asset management, vendor payments, and FTE (Full-Time Employee) monitoring and maintenance. SABHRS is a critical tool for ensuring that the Governor's Office operates within its budgetary constraints and adheres to state financial policies.

These systems are essential for the Governor's Office to maintain transparency, support legislative processes, manage financial resources, and communicate with constituents.

Upcoming IT Priorities

For the upcoming biennium, the Montana Governor's Office has outlined several IT priorities that align with the state's broader strategic goals of digital transformation, efficiency, and security. These priorities are designed to enhance service delivery, improve transparency, and support the office's mission of responsible governance.

One major focus is on improving constituent services through enhanced internet applications. The Governor's Office plans to expand its constituent contact management system to improve the accuracy, completeness, and timeliness of responses to public inquiries. While expanding digital access to services, the Governor's Office has a continued focus on customer experience and will also expand the collection and analysis of customer satisfaction surveys. This will ensure that Montanans experience a more responsive and user-friendly interaction when engaging with the Governor's Office.

Another key initiative is the modernization of budget and financial management tools. By continuing to leverage systems such as IBARS and SABHRS, the office aims to streamline budget preparation, improve financial transparency, and ensure that state resources are used effectively.

Finally, the Governor's Office is committed to enhancing data security. The office will collaborate closely with the State Information Technology Services Division (SITSD) to ensure that its systems are secure, compliant with state policies, and protected against evolving cybersecurity threats.

By focusing on these IT priorities, the Governor's Office will continue to provide effective, transparent governance while ensuring that state resources are managed efficiently and responsibly.

Governor's Office

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	178,455	184,263	177,797	178,803
Operating Expenses	10,308	14,933	14,933	14,933
Operating Expenses ITSD	486,070	558,531	459,031	456,823
Total Costs	**674,833**	**757,727**	**651,761**	**650,559**
General Fund	674,833	757,727	651,761	650,559
Total Funds	**674,833**	**757,727**	**651,761**	**650,559**

The Office of the Commissioner of Higher Education (OCHE) provides central administrative management and leadership for the Montana University System (MUS), which includes all public post-secondary educational institutions across the state. OCHE's mission is to deliver high-quality, accessible postsecondary education to Montanans while supporting the state's economy and workforce development. The office oversees the implementation of policies set by the Board of Regents and ensures the efficient allocation of resources across Montana's higher education institutions. OCHE also administers student scholarship programs, manages the Montana University System Benefits and Workers' Compensation programs, and coordinates strategic initiatives that enhance the quality and accessibility of higher education in Montana. OCHE plays a critical role in ensuring that Montana's higher education system remains responsive to the needs of students, faculty, and the broader community while aligning with the state's economic goals.

IT Systems and Services

The Office of the Commissioner of Higher Education relies on a variety of IT systems to support its mission of providing management and administrative leadership for the Montana University System. OCHE's IT team consists of three full-time employees (FTE) who manage day-to-day IT support, data warehousing, and system administration. Key IT systems and services include:

- Board of Regents Meeting Systems: OCHE conducts online meetings for the Board of Regents, utilizing web-based agendas and live-streaming tools to engage stakeholders and ensure transparency.
- Data Warehousing: OCHE manages and supports a data warehouse hosted in partnership with MSU Bozeman and utilizing Oracle Cloud Infrastructure, providing access to crucial educational and administrative data.
- Budget and Financial Systems: OCHE relies on IBARS (the state's budgeting system) for budget preparation and development, and SABHRS (Statewide Accounting, Budgeting, and Human Resource System) for payroll, accounting, asset management, and accounts payable functions.
- Scholarship and Benefits Administration: OCHE manages systems that oversee the distribution of student scholarships and administer both the Montana University System Benefits and Workers Compensation programs.

These IT systems ensure that OCHE can efficiently manage its administrative responsibilities, provide timely financial services, and process critical data for both the Montana University System and the state.

Upcoming IT Priorities

The Office of the Commissioner of Higher Education's IT priorities for the upcoming biennium are focused on modernization, security, and scalability to meet the growing needs of the Montana University System and improve service delivery.

A primary focus is on enhancing IT infrastructure by investing in modernization and scalability to support the increased demand for digital services across MUS institutions. As part of this effort, OCHE will continue to collaborate closely with the University of Montana (UM) and Montana State University (MSU) campuses to maintain and expand its data warehouse capabilities, ensuring that the system's data infrastructure remains robust and reliable. OCHE will also continue to partner with state agencies to enhance data sharing and data-driven decision-making capabilities through the state's Snowflake environment.

Additionally, OCHE is working to streamline its digital services and expand digital learning and teaching platforms. This includes the continued implementation of a single learning management system (LMS), the development of a centralized online course catalog, and improving online tools and applications used for scholarship distribution, student admissions, and benefits administration. These enhancements will improve the efficiency of service delivery, reduce administrative overhead, and provide a more seamless experience for students, faculty, and staff.

Security is also a key priority, reflected in OCHE's commitment to implementing a comprehensive cybersecurity framework to protect student, employee, and financial data. This framework will safeguard critical assets while ensuring compliance with both state and federal regulatory requirements.

By leveraging technology to enhance both academic and administrative functions, OCHE is ensuring that Montana's higher education system remains competitive and accessible.

Commissioner of Higher Education

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	397,846	227,520	428,963	429,681
Operating Expenses	205,442	214,291	214,291	214,291
Operating Expenses ITSD	2,841	2,983	128,316	127,316
Equipment	10,311	10,826	10,826	10,826
Total Costs	**616,440**	**455,620**	**782,396**	**782,114**
Federal Special Revenue	59,206	20,740	34,428	34,389
General Fund	436,229	341,265	585,259	585,031
Proprietary Fund	112,042	84,263	148,218	148,245
State Special Revenue	8,962	9,352	14,491	14,450
Total Funds	**616,440**	**455,620**	**782,396**	**782,114**

The Montana Historical Society (MTHS), founded in 1865 by the Montana Territorial Legislature, pursues the mission to preserve Montana's past, share our stories, and inspire exploration, to provide meaning for today and vision for tomorrow.   The MTHS accomplishes this mission by collecting, preserving, and providing access to art, artifacts, photographs, and documents. The MTHS strives to educate Montanans and visitors through programming, publications, research collections, art and artifact collections, online resources, and exhibits. MTHS also administers the Montana Antiquities Act by overseeing various regulatory and compliance functions as well as providing consultation services and project funding opportunities for historic sites.

IT Systems and Services

The MTHS relies heavily on Information Technology (IT) to support its mission of preserving and sharing Montana's rich history. IT is critical in ensuring the security, management, and accessibility of the MTHS's programs and collections; the efficient operation of its public services; and e-commerce. Key IT systems and services include:

- Security and Preservation of Collections: IT is used to manage the security and preservation of MTHS's valuable art, artifacts, and archives, ensuring that historical collections and resources are both protected and accessible for future generations.
- Historic Preservation: MTHS utilizes IT to identify, document, recognize, and protect the heritage sites of Montana.
- Digital Strategy and Online Services: MTHS leverages technology to build on its educational programs and explore new ways to deliver digital content, exhibitions, and research materials to the public. Online resources and e-commerce platforms support secure transactions and provide greater access to Montana's history.
- Institutional Engagement, Development, and Sales: IT supports MTHS's public relations and development efforts, increasing visibility and outreach with Montana's rich historical offerings. MTHS relies on IT to promote and increase the number of donors, members, publications, and store sales through a customer relationship management system and secure e-commerce platform.
- Operational Support: IT infrastructure supports the day-to-day operations of the society, including digital content management, website hosting, and secure web experiences for users.

As a small state agency with limited resources, the MTHS works closely with the State Information Technology Services Division (SITSD) to manage its IT needs, including server hosting, network, email, and operational support.

Upcoming IT Priorities

The MTHS's IT priorities for the upcoming biennium focus on completing the Montana Heritage Center by the end of 2025, modernizing infrastructure, improving digital service delivery, and enhancing security.

One of the key priorities is modernizing the IT infrastructure, which has aged disproportionately compared to other state agencies. This includes purchasing and upgrading equipment, replacing outdated systems, and streamlining processes to ensure that the MTHS can continue to efficiently manage and preserve its collections while providing expanded digital services to the public. The MTHS will work with SITSD to implement best practices and leverage shared resources to achieve these goals.

Another priority is expanding engagement through digital content. By enhancing the MTHS's online presence, the MTHS aims to improve and expand access to its collections and educational resources. This includes upgrading the MTHS's website platforms, enhancing the MTHS's digital presence, and expanding e-commerce capabilities. MTHS is collaborating with the Montana Department of Commerce in these efforts.

Through these initiatives, the MTHS will continue to preserve Montana's heritage while making history accessible and engaging for future generations.

Montana Historical Society

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	219,327	378,751	460,687	462,973
Operating Expenses	163,754	167,029	167,029	167,029
Operating Expenses ITSD	426,168	557,531	617,738	634,572
Total Costs	**809,249**	**1,103,311**	**1,245,454**	**1,264,575**
Federal Special Revenue	142,767	136,366	160,364	161,898
General Fund	408,225	509,647	562,845	573,286
Proprietary Fund	131,424	177,452	200,877	203,880
State Special Revenue	126,833	279,846	321,368	325,512
Total Funds	**809,249**	**1,103,311**	**1,245,454**	**1,264,575**

The Montana Judicial Branch is responsible for administering justice across the state, ensuring that the courts operate efficiently and fairly. The branch includes the Supreme Court, District Courts, Workers' Compensation Court, Water Court, and Courts of Limited Jurisdiction. The Office of the Court Administrator (OCA) provides administrative and IT support to both state and local courts, facilitating the smooth operation of the judiciary. OCA works closely with the Supreme Court Commission on Technology to develop and implement the Judicial Branch IT Strategic Plan, which guides the branch's technology initiatives. *The Judicial Branch plays a pivotal role in upholding the rule of law in Montana, ensuring access to justice for all citizens while managing a large volume of cases across the state's courts.*

IT Systems and Services

The Office of the Court Administrator (OCA) manages IT services for the entire Judicial Branch, supporting over 1,100 users, including local and state court officials and employees. IT systems are critical to the daily operations of Montana's courts, enabling the efficient management of cases, legal documents, and communications. Key IT systems and services include:

- Case Management Systems: OCA supports state and local courts with case management and accounting systems that process approximately 300,000 cases and citations annually. This system also manages fines and fees, collecting and depositing around $9 million into the state's general fund each year.
- Juvenile Court Assessment and Tracking System (JCATS): A specialized system for managing data related to youth offenders, including case information and risk assessments.
- Electronic Filing: Deployed in the Supreme Court, Montana Water Court and 77 trial courts, this system allows court documents to be filed electronically, streamlining legal processes and reducing paperwork.
- Courtroom Technology Support: OCA provides support for courtrooms across the state, maintaining audio and video systems, court reporting equipment, and interactive video services.
- Citation Electronic Filing: This system allows law enforcement agencies, such as the Montana Highway Patrol and Department of Fish, Wildlife, and Parks, to file citations electronically with the courts, saving time and resources for both law enforcement and the judiciary.
- Public-Facing Web Services: The Judicial Branch website, hosted by the State Law Library, provides critical information and resources to the public, including access to court records and legal resources.

OCA collaborates with the State Information Technology Services Division (SITSD) to manage statewide networking, email services, virus protection, and other essential IT functions.

Upcoming IT Priorities

The Montana Judicial Branch's IT priorities for the upcoming biennium focus on modernizing court systems, enhancing public access, and improving security. These initiatives align with the state's broader IT strategic goals of digital transformation, efficiency, and security by design.

Judicial Branch

Base IT Expenditures

	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	1,658,118	1,834,056	1,882,058	1,885,884
Operating Expenses	1,987,613	2,009,579	2,009,579	2,009,579
Operating Expenses ITSD	2,909,840	3,003,060	3,938,938	3,919,091
Equipment	61,340	21,000	21,000	21,000
Debt Service	276,719	283,816	283,816	283,816
Total Costs	**6,893,630**	**7,151,511**	**8,135,391**	**8,119,370**
Federal Special Revenue	262	-	-	-
General Fund	6,601,122	6,853,734	7,785,204	7,770,295
Proprietary Fund	276,697	281,825	331,427	330,375
State Special Revenue	15,549	15,952	18,760	18,700
Total Funds	**6,893,630**	**7,151,511**	**8,135,391**	**8,119,370**

Judicial Branch

Long Range IT Projects

	FY 2024	FY 2025	FY 2026	FY 2027
Long Range IT	41,894	536,008	298,507	298,507
Total Costs	**41,894**	**536,008**	**298,507**	**298,507**
Capital Projects	41,894	536,008	298,507	298,507
Total Funds	**41,894**	**536,008**	**298,507**	**298,507**

The Montana Department of Justice (DOJ) is the state's premier law enforcement and legal agency, with a mission to protect and promote public safety and uphold the rule of law. DOJ's responsibilities span a wide array of critical services, including law enforcement, forensic science, gambling regulation, highway patrol, motor vehicle administration, and legal services for the state. With over 800 employees across eight divisions, DOJ plays a key role in ensuring the safety and well-being of all Montanans.

IT Systems and Services

The Justice Information Technology Services Division (JITSD) plays a pivotal role in supporting DOJ's vast and diverse operations. JITSD manages over 80 IT systems and services, ensuring reliable access to critical law enforcement and legal information. These systems support more than 4,200 users statewide and interface with federal systems, including the FBI's Criminal Justice Information Systems (CJIS), requiring strict adherence to security protocols. Key IT systems and services include:

- Criminal Justice Information Network (CJIN): Provides law enforcement agencies, attorneys, and judges with access to critical criminal justice information, including criminal histories, vehicle information, watch lists, and protection orders.
- SmartCop: An in-car system used by MHP, MDT Motor Carrier Services, and FWP law enforcement for issuing citations and accessing criminal justice data. It also includes Computer Aided Dispatch (CAD) capabilities.
- Computerized Criminal History (CCH): A repository of Montana criminal history data, including fingerprint records, court dispositions, and correctional status updates.
- Montana Enhanced Registration and Licensing Information Network (MERLIN): Supports motor vehicle titling, registration, and dealer licensing functions.
- LiveScan: A statewide system for capturing and transmitting fingerprints of criminals and job applicants.
- Sexual or Violent Offender Registry (SVOR): Provides online access to information about sexual and violent offenders in Montana, receiving nearly 600,000 visits annually.
- Card Production System: Used to produce Montana driver licenses and identification cards.

These systems are critical for ensuring public safety, supporting law enforcement operations, and managing legal and administrative processes across the state.

Upcoming IT Priorities

The Montana Department of Justice's IT priorities for the upcoming biennium focus on modernization, security, and efficiency to better serve the state's law enforcement, legal, and public safety needs.

DOJ is also focused modernizing systems and infrastructure to improve citizen experience and improve business efficiency by improving technology and infrastructure that the department relies upon. Some of these improvements include acquiring a Case Management System that will bring several investigative unit's report documentation and management of those cases to the same platform, replacing the 13-year-old MERLIN system to a modernized, efficient, and effective system, modernizing disaster recovery enterprise architecture, and investing in the Next Generation 911 (NG911) System.

DOJ is also committed to ensuring that the Montana Highway Patrol and other divisions have access to modern tools and technologies that enhance public safety. This includes investing in body camera systems and upgrading video storage solutions for evidence management.

Another key priority is strengthening cybersecurity. Given the sensitive nature of the data handled by DOJ, including criminal histories and personal identification information, DOJ will continue to work closely with the State Information Technology Services Division (SITSD) to ensure that all systems comply with critical security requirements, particularly those outlined by the FBI's CJIS Security Policy.

By focusing on these IT initiatives, the Montana Department of Justice is ensuring that it can continue to protect and serve the people of Montana, while maintaining the highest standards of security, efficiency, and service delivery.

Department of Justice

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	4,940,101	4,833,559	4,687,024	4,693,588
Operating Expenses	7,072,938	7,602,336	7,602,336	7,602,336
Operating Expenses ITSD	4,284,950	4,284,950	4,671,247	4,622,572
Equipment	486,058	612,273	612,273	612,273
Debt Service	1,029,426	1,029,426	1,029,426	1,029,426
Total Costs	**17,813,473**	**18,362,544**	**18,602,306**	**18,560,195**
Federal Special Revenue	37,333	40,587	41,746	41,600
General Fund	6,929,911	5,251,837	5,296,511	5,286,479
Proprietary Fund	442,577	505,431	515,594	514,135
State Special Revenue	10,403,653	12,564,689	12,748,454	12,717,981
Total Funds	**17,813,473**	**18,362,544**	**18,602,306**	**18,560,195**

The Montana Department of Labor & Industry (DLI) is dedicated to promoting and protecting the well-being of the state's workers, employers, and citizens while upholding their rights and responsibilities. DLI's mission encompasses a broad range of services, including professional and occupational licensing, building and safety inspections, unemployment insurance, workforce development, and labor market information dissemination. The department operates in close collaboration with local businesses and communities, ensuring that Montana's labor laws are understood and followed, and that workers and employers have access to the resources and services they need. DLI focuses on providing responsive and efficient service delivery, leveraging IT to streamline operations and enhance its ability to serve Montana's workforce and businesses.

IT Systems and Services

The goal of the Technology Services Division is to support the development and maintenance of the Department's IT systems to ensure usability, reliability and security for employees and customers.

The Montana Department of Labor & Industry (DLI) has created a centralized organizational structure for IT that focuses on efficiencies and service, while reducing duplicative costs and improving coordination across the entire Department and the Enterprise.

- Support of service and regulation related to the employer – employee relationship.
- Professional and occupational licensing and building, electrical, plumbing, mechanical or elevator permitting.
- Support the Unemployment Insurance Program which provides short-term economic relief to eligible workers.
- Provide services so that Montana employers understand the labor market and have a skilled and ready workforce. These services also provide information to help Montana workers understand the job market and access to skills development opportunities and job search assistance services.

Upcoming IT Priorities

The Montana Department of Labor and Industry (DLI) is focused on modernizing its IT infrastructure and applications to reduce technical debt, streamline processes, and enhance service delivery for Montana's workforce and businesses. The department's upcoming IT initiatives reflect its commitment to leveraging shared platforms, improving operational efficiency, and providing better tools for stakeholders.

DLI's top IT priorities include continuing to expand the use of the Accela Permitting and Licensing Application, MUSE (Montana Unemployment System Enterprise), and ServiceNow platforms to consolidate and modernize legacy systems. These platforms enable the department to replace outdated technologies, recruit and train skilled staff more effectively, and adapt to evolving business needs and priorities.

The department also aims to enhance asset management through the implementation of IT Asset Management processes, optimizing the tracking of devices and software licenses to reduce waste and mitigate risks.

In workforce services, DLI has deployed Work Force Case Management and is building the Work Opportunity Tax Credit (WOTC) system and an External Client Portal. These tools will provide businesses, employers, job seekers, and customers with an online self-service option for accessing services or engaging with DLI for support.

DLI has migrated its Business Licensing and Permitting platform to a cloud-hosted environment and moved MUSE into the Amazon Web Services (AWS) cloud, improving scalability, efficiency, and security.

The department is actively developing e-Stop—a multi-agency portal—by integrating it into the existing DLI Accela platform. This effort leverages existing expertise and resources to create a centralized solution for business registration and licensing. Additionally, DLI is partnering with the Department of Agriculture to modernize pesticide licensing processes and education tracking through the Accela platform.

These projects collectively enhance DLI's ability to deliver innovative, secure, and reliable services to Montana's workforce and businesses while aligning with the state's strategic IT goals of modernized operations, cost optimization, and improved user experiences.

Department of Labor and Industry

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	2,284,294	2,911,225	2,858,187	2,860,587
Operating Expenses	3,966,097	2,240,176	2,240,176	2,240,176
Operating Expenses ITSD	5,216,830	4,914,483	4,516,327	4,500,825
Debt Service	916,500	763,983	763,983	763,983
Total Costs	**12,383,721**	**10,829,867**	**10,378,673**	**10,365,571**
Federal Special Revenue	252,486	197,966	188,012	187,625
General Fund	20,199	15,837	15,041	15,010
Proprietary Fund	11,515,171	10,148,864	9,731,911	9,720,143
State Special Revenue	595,866	467,200	443,709	442,794
Total Funds	**12,383,721**	**10,829,867**	**10,378,673**	**10,365,571**

The Montana Legislative Branch consists of the House of Representatives, the Senate, and three divisions: the Legislative Services Division (LSD), the Legislative Audit Division (LAD), and the Legislative Fiscal Division (LFD). The branch is responsible for lawmaking, appropriation, taxation, oversight of the Executive Branch, and representing local interests. The Office of Legislative Information Systems (OLIS) provides IT support for all legislative functions, ensuring that the legislature operates efficiently and transparently to serve the citizens of Montana.

OLIS plays a crucial role in maintaining the technology infrastructure required for legislative processes, including support for legislative sessions, committee meetings, fiscal analysis, and public access to information. This support is essential for the branch's ability to draft, consider, and pass bills and to communicate effectively with the public.

IT Systems and Services

The Office of Legislative Information Systems (OLIS) provides IT services to the Montana Legislative Branch, supporting the operations of the House, Senate, and all legislative divisions. OLIS is responsible for maintaining the technology platforms that allow legislators, staff, and the public to engage with legislative processes. Key IT systems and services include:

- Legislative Session Systems: OLIS supports online agendas, live streaming, and document management systems that enable legislators and the public to access legislative proceedings in real-time.
- Committee and Bill Management Systems: These systems facilitate the drafting, tracking, and voting on bills, ensuring that legislators and staff can efficiently manage the lawmaking process.
- Budget and Fiscal Systems: OLIS supports the Legislative Fiscal Division's work by providing IT solutions that help with fiscal analysis, budget projections, and policy development to inform state financial decisions.
- Public Access to Information: OLIS maintains web-based platforms that allow citizens to view legislative sessions, access bills, and track the status of legislation, promoting transparency and public engagement.

OLIS collaborates with the State Information Technology Services Division (SITSD) to ensure that the Legislative Branch's IT infrastructure is secure, reliable, and aligned with state IT standards.

Upcoming IT Priorities

The Montana Legislative Branch's IT priorities for the upcoming biennium focus on modernizing technology platforms, enhancing security, and improving efficiency. These initiatives align with the state's strategic IT goals, ensuring that the legislative process remains transparent, efficient, and accessible to the public.

Legislative Branch

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	2,024,584	2,122,423	-	-
Operating Expenses	1,506,479	2,617,770	2,617,770	2,617,770
Operating Expenses ITSD	847,825	859,076	112,057	7,646
Equipment	738,013	930,950	930,950	930,950
Total Costs	**5,116,901**	**6,530,219**	**3,660,777**	**3,556,366**
General Fund	5,114,736	6,530,219	3,660,777	3,556,366
State Special Revenue	2,165	-	-	-
Total Funds	**5,116,901**	**6,530,219**	**3,660,777**	**3,556,366**

The Montana Department of Livestock (LIV) is dedicated to protecting Montana's livestock industry through the prevention, control, and eradication of animal diseases, as well as ensuring the safety of meat and dairy products. The department is also responsible for safeguarding the industry from theft and predatory animals, and regulating various agricultural sectors, including veterinary diagnostics, brands enforcement, and meat inspection. The department's mission is critical not only to the livestock industry but also to public health, as it works to prevent the transmission of animal diseases to humans. Key business areas supported by the department include Animal Health, Meat Inspection, Milk Control, the Livestock Loss Board, Brands, the Veterinary Diagnostic Lab, and Centralized Services.

IT Systems and Services

The Department of Livestock relies heavily on IT to support its diverse range of responsibilities, ensuring the efficient delivery of services to Montana's livestock industry, veterinarians, and the public. The department's IT strategies focus on providing cost-effective, reliable, and secure technology solutions to support its business objectives. Key IT systems and services include:

- Animal Health Systems: These systems support the tracking of animal identification, disease testing, and import/export records, ensuring compliance with state laws and traceability in the event of disease outbreaks.
- Brands Services: IT supports the management and enforcement of livestock brand registrations and inspections, which are critical to preventing livestock theft.
- Meat and Dairy Inspection Systems: IT supports the regulatory and inspection functions that ensure the safety and compliance of Montana's meat and dairy products.
- Veterinary Diagnostic Lab: IT systems are used to manage diagnostic testing and reporting, supporting the health of Montana's livestock and the prevention of disease transmission.
- Mobile Technologies: The department also relies on mobile technology to provide field investigators with access to critical information in remote areas, enhancing both productivity and safety. Additionally, LIV has adopted Enterprise Content Management (ECM) to improve document management processes across the department.

LIV leverages the State Information Technology Services Division (SITSD) for enterprise services, including network management, data security, and system hosting, ensuring that the department's IT infrastructure remains secure and aligned with state standards.

Upcoming IT Priorities

The Montana Department of Livestock's IT priorities for the upcoming biennium aim to modernize legacy systems, enhance digital services, and improve security to better serve Montana's livestock industry.

A top priority is the Animal Health System Replacement Project, which will replace outdated and unsupported legacy systems that track animal identification, disease testing, and movement records. This modernized system will ensure better traceability in the event of animal disease outbreaks and improve compliance with state and federal regulations.

Another key initiative is the Google AI Documentation Project, which aims to digitize paper cattle inspection records using advanced optical character recognition (OCR) technology. This project will streamline records management, improve data accuracy, and ensure long-term retention of important livestock records.

The Department of Livestock will continue to collaborate with SITSD to strengthen IT security, ensuring that sensitive livestock data is protected and that the department complies with state security policies.

Through these initiatives, the Department of Livestock aims to enhance its operational efficiency, improve service delivery, and ensure the protection and well-being of Montana's livestock industry.

Department of Livestock

Base IT Expenditures

	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	197,880	283,047	276,850	277,249
Operating Expenses	232,908	239,895	239,895	239,895
Operating Expenses ITSD	498,651	728,467	898,081	889,855
Total Costs	**929,438**	**1,251,408**	**1,414,825**	**1,406,999**
Federal Special Revenue	53,404	83,279	97,866	97,158
General Fund	66,572	63,912	75,106	74,563
Proprietary Fund	47,551	42,608	50,071	49,709
State Special Revenue	761,911	1,061,610	1,191,782	1,185,568
Total Funds	**929,438**	**1,251,408**	**1,414,825**	**1,406,999**

The Montana Department of Military Affairs (DMA) is tasked with supporting both federal and state missions, including providing mission-ready forces to the federal government, delivering emergency support to civil authorities through the National Guard and Disaster and Emergency Services Division, and supporting Montana veterans and their families. DMA also engages in youth development programs such as Youth ChalleNGe and STARBASE, offering educational services. The department's diverse functions include veterans' services, emergency management, military readiness, and youth education, all of which rely heavily on IT infrastructure to operate efficiently and securely.

DMA's IT strategy is managed by the Military Affairs Information Technology (MAIT) group, which provides essential support to the department's varied services and ensures that IT resources are aligned with both federal and state requirements.

IT Systems and Services

The Department of Military Affairs relies on a combination of private contracted web services, services provided by the State Information Technology Services Division (SITSD), and internally managed IT services. These services are critical to ensuring the department can meet its operational requirements and continue to provide 24/7 support to staff, the public, and federal partners. Key IT systems and services include:

- VetraSpec: An internet-based forms and data management system that provides 24/7 worldwide access for veterans' benefit claim services. This system allows for the efficient processing of benefits and services for Montana's veterans.
- OpusXenta: A cloud-based solution for managing the state veteran cemeteries. This system allows for digital records management for decedent data including burial locations and military affiliation, as well as capabilities for mapping cemetery grounds, memorial location tracking, headstone and grave marker order status, and reporting tools.
- STARBASE Program Technology: The STARBASE program utilizes robotics and cutting-edge technology to educate students on advancements in science and technology, providing hands-on learning opportunities.
- Collaboration Systems: MAIT systems support collaboration between state employees and federal partners to ensure seamless communication and coordination across all operations. This includes email, Microsoft Teams, and utilizing virtual desktop capabilities.
- Emergency Response Systems: MAIT supports the National Guard and Disaster and Emergency Services in their mission to provide emergency support during natural disasters and state emergencies. This includes operating and maintaining a cloud-based Emergency Operations Center software suite to allow for tracking and coordinating disaster responses.

DMA's IT infrastructure is designed to be secure and reliable, ensuring that sensitive information is protected and that systems remain operational at all times. The department works closely with SITSD to leverage state enterprise services and maintain secure, up-to-date IT platforms.

Upcoming IT Priorities

The Montana Department of Military Affairs has outlined several IT priorities for the upcoming biennium, focused on modernizing infrastructure, improving IT security, and enhancing service delivery to support both state and federal missions.

Two key projects for the department are the Server Upgrades Project and Multi-Factor Authentication (MFA) Project. The server upgrade aims to consolidate aging file-sharing and domain controller servers onto virtual appliances, improving system efficiency and disaster recovery capabilities. The Multi-factor Authentication project will strengthen DMA's cybersecurity posture by implementing MFA for all internal domain logins.

DMA is also focused on enhancing IT training for staff. This includes developing a comprehensive training program to ensure that employees can effectively use new IT systems, with an emphasis on continuous learning and skill development. This aligns with the state's strategic goal of building a "people-first" culture and improving workforce capacity.

In addition, DMA is committed to upgrading its technology infrastructure to better support the department's operations. This includes modernizing hardware and network systems to improve efficiency and reduce technical debt, ensuring that the department's IT environment remains agile and capable of meeting future demands.

Through these IT initiatives, the Department of Military Affairs is ensuring that it can continue to support Montana's military readiness, veterans' services, and emergency response capabilities, while maintaining a secure and modern IT infrastructure.

Department of Military Affairs

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	755,720	832,661	804,970	806,742
Operating Expenses	777,324	855,057	855,057	855,057
Operating Expenses ITSD	290,254	330,477	393,489	378,035
Total Costs	**1,823,298**	**2,018,194**	**2,053,515**	**2,039,833**
Federal Special Revenue	1,138,211	773,163	809,221	800,026
General Fund	605,232	1,062,459	1,052,019	1,049,911
State Special Revenue	79,855	182,572	192,276	189,896
Total Funds	**1,823,298**	**2,018,194**	**2,053,515**	**2,039,833**

The Montana Department of Natural Resources and Conservation (DNRC) is tasked with managing the state's natural resources, ensuring their sustainable use for the benefit of all Montanans. DNRC's mission involves a broad range of responsibilities, including wildfire management, dam safety, water rights administration, and managing state lands for educational funding. The department also oversees conservation efforts and provides grant funding to support natural resource projects across Montana.

DNRC relies heavily on IT to support its diverse operations, from managing wildfire response efforts to administering water rights and conservation programs. The department's IT strategy focuses on ensuring cost-effective and efficient technology investments that enhance its ability to serve Montana's citizens and protect the state's natural resources.

IT Systems and Services

DNRC's IT infrastructure supports a wide variety of functions essential to the department's mission. With over 20 offices across the state, DNRC's IT systems facilitate collaboration, data sharing, and service delivery to even the most remote areas of Montana. The department's IT services include:

- Wildfire Management Systems: IT supports DNRC's wildfire response by providing real-time data, communication tools, and mapping services to field personnel, allowing for efficient resource deployment and coordination during wildfire events.
- Water Rights Information Systems: These systems manage water rights administration, ensuring accurate and timely processing of water rights applications and disputes.
- Trust Lands Management Systems: IT supports the management of state trust lands, ensuring that revenues generated from land use are properly tracked and allocated to educational funding.
- Conservation Grant Management Systems: IT is leveraged to manage the administration of conservation grants, ensuring transparency and efficiency in the allocation of funds.
- Mobile Workforce Support: DNRC's IT infrastructure supports over 200 mobile devices used by field staff, enabling them to access critical data and resources while working in remote locations.

DNRC has made significant investments in upgrading its IT infrastructure, including improving network connectivity to more than 20 remote offices, adopting formal project management practices, and modernizing legacy systems. The department also collaborates with the State Information Technology Services Division (SITSD) to utilize enterprise services, ensuring IT operations remain secure and efficient.

Upcoming IT Priorities

The Department of Natural Resources and Conservation's IT priorities for the upcoming biennium focus on modernizing legacy systems, improving public access to digital services, and enhancing security.

One current key initiative is replacing two key financial management systems: the DNRC Enterprise Financial Management system and the Fire Financial Management system. Replacing outdated, time-consuming manual processes will reduce technical debt, increase system security, and improve business efficiency.

Another major priority is the continued enhancement of the Water Rights Information System, reducing the operational risk of over-reliance on a single party, meeting compliance through alignment with legal recommendations, and improving efficiency and accountability. This project will improve the state's ability to manage water resources and provide better public access to water rights data.

DNRC is also focused on digitizing paper-based processes and improving customer interactions. The department plans to digitize forms and workflows, moving toward 100% paperless operations, which will streamline internal processes and improve service delivery for citizens. This initiative is aligned with the state's goal of digital transformation and reducing technical debt.

By focusing on these IT priorities, the Department of Natural Resources and Conservation aims to improve operational efficiency, enhance service delivery, and ensure the continued protection and sustainable management of Montana's natural resources.

Department of Natural Resources and Conservation

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	3,290,889	3,323,417	3,506,365	3,513,583
Operating Expenses	1,056,720	1,220,123	1,220,123	1,220,123
Operating Expenses ITSD	3,007,872	3,050,587	4,588,076	4,601,341
Total Costs	**7,355,481**	**7,594,127**	**9,314,564**	**9,335,047**
Federal Special Revenue	20,323	21,354	29,041	29,107
General Fund	5,184,711	5,330,380	6,364,870	6,378,717
Proprietary Fund	40,646	42,707	58,082	58,215
State Special Revenue	2,109,800	2,199,686	2,862,571	2,869,008
Total Funds	**7,355,481**	**7,594,127**	**9,314,564**	**9,335,047**

Department of Natural Resources and Conservation

Long Range IT Projects				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Long Range IT	944,165	2,940,000	3,720,000	3,720,000
Total Costs	**944,165**	**2,940,000**	**3,720,000**	**3,720,000**
State Special Revenue	944,165	2,940,000	3,720,000	3,720,000
Total Funds	**944,165**	**2,940,000**	**3,720,000**	**3,720,000**

The Montana Commissioner of Political Practices (COPP) is an independent regulatory agency responsible for ensuring transparency and integrity in Montana's campaign finance, lobbying, and ethics practices. COPP serves as the primary overseer of campaign finance reporting, lobbyist disclosure, and ethical standards for state officials, legislators, and public employees. The office provides the public with access to critical information on how money influences Montana's political processes, ensuring accountability and public trust.

As a small agency, COPP depends on IT systems to facilitate its mission, including managing online reporting systems for candidates, political committees, and lobbyists, as well as providing a real-time searchable database for public access to campaign finance and lobbying information.

IT Systems and Services

Due to its small size, COPP does not employ full-time IT staff. Instead, the agency relies on the State Information Technology Services Division (SITSD) for IT infrastructure and services, as well as an external vendor for programming and maintenance of its reporting systems. These systems are critical for enabling COPP to meet its statutory requirements and ensuring that Montana's campaign finance and lobbying data is accessible to the public. Key IT systems and services include:

- Campaign Electronic Reporting System (CERS): Allows candidates and committees to register and submit campaign finance reports online, while providing the public with real-time access to search and view filed reports.
- Lobbyist/Principal Registration and Reporting System: An online system that facilitates the registration of lobbyists and the filing of financial reports by lobbyists and their principals.
- FileNet: A system that ensures hard copies of candidate committee, lobbyist, and principal reporting forms are available for public search and review.

These services are vital to COPP's role in promoting transparency and accountability in Montana's political processes.

Upcoming IT Priorities

The Commissioner of Political Practices' IT priorities for the upcoming biennium focus on maintaining and modernizing systems to improve efficiency and public access to campaign finance and lobbying information. As COPP does not have dedicated IT staff, the agency will continue to collaborate closely with SITSD and external vendors to ensure that its systems remain secure, up-to-date, and user-friendly.

Commissioner of Political Practices

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Operating Expenses ITSD	88,326	119,823	101,979	97,760
Total Costs	**88,326**	**119,823**	**101,979**	**97,760**
General Fund	88,326	119,823	101,979	97,760
Total Funds	**88,326**	**119,823**	**101,979**	**97,760**

The Montana Office of the State Public Defender (OPD) is responsible for ensuring that indigent individuals facing criminal charges or involved in certain civil cases receive timely, competent, and vigorous legal representation. OPD provides legal services in a variety of cases, including criminal defense, child welfare, mental health commitment, and guardianship proceedings. With over 20 offices across the state, OPD is dedicated to upholding the rights of Montanans entitled to public defense services.

Given the scope of its operations, OPD relies heavily on IT systems to manage its caseload, track attorney time, and provide essential legal services. The department's IT infrastructure is critical for ensuring the efficient and effective delivery of legal representation across the state.

IT Systems and Services

The Office of the State Public Defender's primary IT system is its Case Management System (CMS), which is used by all employees to manage case and client-related information. CMS supports a variety of functions, including:

- Tracking attorney time spent on each case to ensure proper resource allocation and reporting.
- Document automation and generation to improve efficiency and reduce administrative burdens.
- Data reporting for legislative and executive branch reporting, ensuring transparency and accountability in how resources are allocated and managed.

The CMS is the primary source of data used to track OPD's performance and report outcomes to the Legislature and the Governor's Office. It is essential for managing the department's caseload and ensuring that attorneys can provide timely and effective representation.

OPD's IT services are primarily provided through the State Information Technology Services Division (SITSD). SITSD manages OPD's virtual servers, database systems, storage infrastructure, and network connectivity, ensuring that the department's IT systems remain operational, secure, and compliant with state IT standards.

Upcoming IT Priorities

The Office of the State Public Defender's IT priorities for the upcoming biennium focus on improving case management, enhancing security, and expanding digital services to ensure the efficient delivery of legal representation.

One of the key priorities is the continued maintenance and enhancement of the Case Management System (CMS), which is critical for tracking case data and managing OPD's operations. This includes the establishment of a CMS Governance Board to oversee system changes and improvements, as well as the development of a comprehensive training program to ensure that OPD staff can fully utilize the system's capabilities.

Another priority is the implementation of security enhancements to protect sensitive client and case information. OPD will work with SITSD to conduct regular security audits, review system access controls, and ensure that all IT systems comply with state cybersecurity policies.

Additionally, OPD is focused on improving business processes through increased automation and workflow management. This includes digitizing critical workflows, such as client onboarding and case assignment, to improve operational efficiency and reduce administrative delays.

By focusing on these IT initiatives, the Office of the State Public Defender aims to improve service delivery, enhance system security, and ensure that all Montanans entitled to public defense receive the representation they deserve.

Office of the Public Defender

Base IT Expenditures

	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	729,613	807,509	773,590	776,556
Operating Expenses	490,587	626,086	626,086	626,086
Operating Expenses ITSD	1,063,613	1,191,843	1,423,827	1,428,203
Total Costs	**2,283,813**	**2,625,438**	**2,823,503**	**2,830,845**
General Fund	2,283,813	2,625,438	2,823,503	2,830,845
Total Funds	**2,283,813**	**2,625,438**	**2,823,503**	**2,830,845**

The Montana Board of Public Education (BPE) is the smallest state agency, yet it holds broad and significant responsibilities. Established by the Montana Constitution in 1972, the Board exercises general supervision over the K-12 public education system, ensuring that Montana's schools operate in accordance with state standards. The Board oversees the distribution of more than half a billion dollars in biennial funding, and its duties include adopting school accreditation standards, administering the teacher certification system, and enforcing policies for school buses, student assessment, and special education programs. The Board also serves as the governing agency for the Montana School for the Deaf and Blind. Given its critical role in overseeing the education system, the Board of Public Education relies heavily on information technology to manage its operations efficiently and provide public access to essential information.

IT Systems and Services

The Board of Public Education uses IT systems to streamline access to its business processes, ensuring transparency and efficiency in its operations. With a small staff and a broad range of responsibilities, the Board leverages technology to deliver services to its members, government entities, educational partners, and the public. Key IT systems and services include:

- Online Registration and Reporting Systems: The Board facilitates the registration of teachers and administrators, manages teacher certification processes, and oversees the accreditation of training programs through online systems.
- Public Access to Information: IT systems enable the public and educational community to access information on school accreditation, teacher certification, and Board decisions in a user-friendly format.
- Document Management and Collaboration Tools: The Board relies on document management systems and collaboration tools to manage its workflow and ensure that Board members, staff, and stakeholders have access to accurate and up-to-date information.

As a small agency, the Board of Public Education depends on the State Information Technology Services Division (SITSD) for IT services, including server hosting, network management, and data security. SITSD provides the Board with the infrastructure needed to maintain its web presence and ensure that its systems remain secure and accessible.

Upcoming IT Priorities

The Board is committed to using IT to provide Montanans with better access to educational resources and information while streamlining its internal processes and will work closely with SITSD and external service providers to ensure that its IT systems continue to support their critical operations.

Board of Public Education

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Operating Expenses	1,010	1,150	1,150	1,150
Operating Expenses ITSD	18,537	20,090	(4,048)	(4,137)
Total Costs	**19,547**	**21,240**	**(2,898)**	**(2,987)**
General Fund	19,547	21,240	(2,898)	(2,987)
Total Funds	**19,547**	**21,240**	**(2,898)**	**(2,987)**

The Montana Department of Public Health and Human Services (DPHHS) is dedicated to serving Montanans in their communities to improve health, safety, well-being, and empower independence. DPHHS, which is the largest executive branch agency in Montana, is responsible for a variety of state and federal health and social services programs, including Medicaid, economic assistance programs, child and family services and supports, state-run health care facilities, and public health programs. These services are vital to the health and welfare of Montana's residents, and the efficient management and delivery of these programs depend significantly on the department's comprehensive IT systems.

IT Systems and Services

The department's Technology Services Division (TSD) provides IT support services for DPHHS's 12 divisions, ten are housed within its four core practices: Human Services, Medicaid and Health Services, Public Health and Community Affairs, and Health Care Facilities; the remaining two divisions exist within the Director's Office. To support these practices, TSD operates over 185 distinct systems and applications, encompassing eligibility determination, case management, laboratory operations, health facility licensing, accounts receivable, disability determination, and vital records management. Additionally, TSD provisions, manages, and maintains over 3,200 personal computers and various mobile devices used by field staff across the state. The department's key IT systems include:

- **Case Management Systems**: Used to manage a variety of cases, including Medicaid, child welfare, and disability services, ensuring caseworkers have access to the data they need to provide timely assistance.
- **Electronic Health Records (EHR)**: DPHHS is replacing paper-based and legacy solutions with a modern cloud EHR system in its healthcare facilities to improve patient care and comply with federal standards.
- **Eligibility System**: The Department runs a combined eligibility system to manage multiple programs: Medicaid, SNAP, TANF, LIHEAP, and others.
- **Laboratory Information Management Systems (LIMS)**: These systems support the management of public health laboratory operations, ensuring accurate and timely data collection.
- **Accounts Receivable and Payment Systems**: These systems manage payments related to Medicaid, public assistance programs, and other services, ensuring the efficient processing of transactions.
- **Data Management and Analytics Tools**: These tools are used to analyze program performance and ensure data-driven decision-making across the department.

TSD collaborates closely with the State Information Technology Services Division (SITSD), leveraging cooperative practices to strengthen the delivery of the department's strategic IT initiatives. Its comprehensive scope of services is aligned with both the department's and SITSD's strategic plans, goals, and objectives, ensuring successful outcomes.

Upcoming IT Priorities

DPHHS is undertaking several key IT initiatives to modernize its systems, improve service delivery, and enhance security. One of the department's top priorities is the modernization of legacy systems. DPHHS is actively working to replace outdated systems that transitioned off the State of Montana's mainframe in 2021. This includes upgrading case management, financial, and health record systems, which will increase efficiency, reduce costs, and enhance service delivery to the public.

The department is advancing several projects to replace legacy systems, thereby reducing technical debt and increasing operational efficiency. Key projects include deploying an Electronic Health Records (EHR) system, implementing a Comprehensive Child Welfare Information System (CCWIS), replacing the legacy Child Support Enforcement System (CSES), upgrading the outdated Electronic Benefits Transfer (EBT) system, and implementing a Pharmacy Benefit Management System (PBMS) for the State Medicaid program. Collectively, these upgrades will transform the department's ability to deliver citizen-centric services effectively and reliably.

At the core of these modernization efforts is a focus on improving data management, governance, and integration across the department's numerous programs. By establishing new roles, including a Chief Data Officer and Chief Analytics Officer, along with creating a dedicated Data Management Office and Office of Research and Data Analytics, DPHHS is making significant

progress in streamlining data sharing and oversight. Enhanced data practices will strengthen data quality, integrity, and security, enabling better service coordination and more robust reporting capabilities.

Through these initiatives, DPHHS is committed to ensuring its systems are modern, secure, and resilient, capable of meeting the evolving needs of Montana's residents and health care providers while supporting the department's mission to improve health and well-being statewide.

Department of Public Health and Human Services

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	7,926,602	8,123,452	7,622,698	7,647,191
Operating Expenses	51,648,633	54,198,262	58,071,409	78,774,194
Operating Expenses ITSD	15,852,389	15,852,390	20,773,792	20,891,817
Debt Service	3,123,448	3,777,753	3,777,753	3,777,753
Total Costs	**78,551,071**	**81,951,857**	**90,245,652**	**111,090,955**
Federal Special Revenue	50,994,131	53,179,944	57,957,205	68,726,975
General Fund	24,248,737	25,353,162	28,544,389	38,472,490
State Special Revenue	3,308,203	3,418,752	3,744,057	3,891,490
Total Funds	**78,551,071**	**81,951,857**	**90,245,652**	**111,090,955**

Department of Public Health and Human Services

Long Range IT Projects				
	FY 2024	FY 2025	FY 2026	FY 2027
Long Range IT	13,275,087	38,801,159	65,593,344	68,068,811
Total Costs	**13,275,087**	**38,801,159**	**65,593,344**	**68,068,811**
Capital Projects	1,539,469	11,165,068	26,128,169	14,820,390
Federal Special Revenue	11,689,959	27,194,374	38,140,025	52,806,703
State Special Revenue	45,659	441,717	1,325,151	441,717
Total Funds	**13,275,087**	**38,801,159**	**65,593,344**	**68,068,811**

The Montana Office of Public Instruction (OPI) plays a vital role in overseeing the state's K-12 education system, ensuring that Montana's schools are well-funded, educators are licensed, and students receive a high-quality education. OPI is responsible for numerous critical functions, including the disbursement of state and federal funds to Montana's 403 public school districts, school accreditation, educator licensing, state and federal reporting, and public access to K-12 education data. The agency also administers grants that support various educational initiatives and programs.

Given this broad scope, OPI relies heavily on IT systems to manage and deliver these essential services. The department's mission is to put Montana students first, focus on academic achievement, teacher leadership, and preparing students for community, college, and career readiness.

IT Systems and Services

The Office of Public Instruction leverages a wide range of IT services to support its mission-critical functions. These services ensure that OPI can efficiently manage school funding, educator licensing, accreditation, and the data reporting requirements necessary to maintain transparency and accountability. Key IT systems and services include:

- Network Services: OPI manages a complex server environment that supports the agency's business processes, including application monitoring and data backup.
- Desktop Computer Services: The department is responsible for maintaining and upgrading computers used by staff and stakeholders.
- Database Management: OPI's IT team creates and monitors databases that are used for tracking essential information, such as school funding, teacher licensing, and student performance data.
- Security Management: IT ensures secure access to OPI's applications and data, developing policies and procedures to protect sensitive information.
- Development Services: OPI maintains a significant portfolio of internally developed applications tailored specifically to the needs of Montana's school districts. This includes specialized systems for school finance, accreditation, and educator licensing, which require ongoing development and updates to meet regulatory changes.
- Web Development Services: The department's web development team maintains the OPI website, ensuring that the public, schools, and educational partners have access to up-to-date information and resources.

Because OPI serves a specialized user community consisting of Montana's public schools, the department often requires custom applications that cannot be provided by off-the-shelf products. This substantial portfolio of custom applications requires a dedicated focus on development and maintenance to ensure they remain compliant with state and federal regulations.

Upcoming IT Priorities

The Office of Public Instruction's IT priorities for the upcoming biennium focus on data modernization, improving service delivery, and enhancing security.

A key priority is the Data Modernization Project, which aims to improve the flow of data between OPI and Montana's school districts. This project will consolidate data sources, enhance data quality, and improve data sharing across various platforms, making it easier for schools and the public to access timely and accurate information. By leveraging PowerSchool tools such as Connected Intelligence, Analytics and Insights, and Community Engagement, OPI will be able to provide advanced data visualization and analytics tools to support data-driven decision-making.

Other initiatives include implementing Intelligrants, which aims to update and improve OPI's grant management system by consolidating grant processes, streamlining workflows, and enhancing the user experience for both internal staff and grant recipients; deploying a new School Accreditation system; adding enhancements to the TeachMT Licensure system; Modifying the MAEFAIRS School Finance system to meet changes to school funding law; Expand the use of Qualtrics for the collection of data.

In addition, OPI is focused on improving access to public data. The department plans to build out a community engagement platform that will make public education data more accessible, transparent, and user-friendly. This platform will provide enhanced tools for data analysis and visualization, allowing stakeholders to gain deeper insights into student performance, school funding, and other key metrics.

OPI is also committed to enhancing cybersecurity. The department will continue to strengthen its security posture to protect sensitive data, such as student and educator information. This will ensure that OPI remains compliant with state and federal security policies and can safeguard its IT infrastructure against evolving cyber threats.

These efforts will support the department's broader mission of providing high-quality education to all Montana students while ensuring that schools, educators, and the public have the tools and resources they need to succeed.

Office of Public Instruction

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	1,614,031	1,864,233	1,785,396	1,789,804
Operating Expenses	1,269,398	1,385,060	1,385,060	1,385,060
Operating Expenses ITSD	905,728	1,000,120	1,538,985	1,563,127
Total Costs	**3,789,157**	**4,249,414**	**4,709,441**	**4,737,992**
Federal Special Revenue	1,247,918	1,253,609	1,509,327	1,521,220
General Fund	1,578,267	1,978,706	2,116,233	2,127,310
Proprietary Fund	954,923	1,009,051	1,074,015	1,079,514
State Special Revenue	8,048	8,048	9,866	9,948
Total Funds	**3,789,157**	**4,249,414**	**4,709,441**	**4,737,992**

The Montana Public Service Commission (PSC) is responsible for regulating utilities and transportation services across the state, ensuring that Montana's ratepayers have access to reliable, affordable, and sustainable utility services. The PSC oversees the rates and service quality of electric, natural gas, water, wastewater, and legacy telecommunications companies, balancing the interests of consumers with the need for utilities to remain financially sound. The commission also plays a crucial role in railroad and pipeline safety oversight, as well as limited oversight of the transportation industry.

As a small agency, the PSC relies heavily on IT systems to support its regulatory functions and ensure that its operations are transparent, efficient, and secure. IT is critical to managing the vast amounts of data associated with utility regulation and providing public access to information about dockets and commission decisions.

IT Systems and Services

The Public Service Commission's IT services are essential to the agency's mission of regulating Montana's utilities and transportation sectors. PSC's IT team, housed within the Centralized Services Division, is responsible for maintaining the agency's digital infrastructure, ensuring that staff and the public have access to critical information. IT services support the commission's regulatory functions, providing tools for data analysis, decision-making, and public engagement. Key IT systems and services include:

- REDDI (Regulatory Electronic Docket Database Interface): REDDI is the PSC's primary docketing and case management system, allowing utilities, stakeholders, and the public to submit and access regulatory filings online.
- Network and Infrastructure Support: PSC's IT team, in collaboration with the State Information Technology Services Division (SITSD), maintains the agency's servers, data storage, and network infrastructure, ensuring that all systems are secure and reliable.
- Public Access Systems: The PSC ensures that the public has easy access to regulatory information, including dockets, decisions, and other filings, through its public-facing website and online search tools.
- Security Management: IT plays a critical role in ensuring the confidentiality, integrity, and availability of PSC's data, particularly sensitive information related to utility regulation and business operations.

PSC's IT team works closely with SITSD to provide secure hosting of servers and data at the State of Montana Data Center, ensuring safe and reliable access to information.

Upcoming IT Priorities

The Montana Public Service Commission's IT priorities for the upcoming biennium focus on modernizing systems, enhancing security, and improving public access to regulatory information. A key project is the sunsetting of the EDDI system, a legacy electronic docketing application and enhancing the newly developed REDDI system. This effort will free up resources and improve the efficiency of PSC's operations. The commission will continue to focus on leveraging the new REDDI system to provide enhanced functionality for both internal and external users. The goal is to streamline the process for users to submit and access regulatory records while maintaining the security and integrity of the data stored within the system.

PSC will continue to explore opportunities to modernize its internal operations, including upgrading its intranet and public-facing web applications to better serve both staff and the public. These efforts will include Section 508 Compliance initiatives to make content accessible for everyone. The commission is also looking at ways to increase video participation from remote areas to promote greater public engagement in regulatory processes.

Another priority is enhancing cybersecurity measures to protect sensitive business data. PSC will work with SITSD to ensure that its systems meet the highest security standards, providing security by design to safeguard the data and operations of the commission and its regulated entities.

By focusing on these IT initiatives, the Public Service Commission aims to improve the efficiency of its operations, enhance public access to regulatory information, and ensure the security and reliability of its IT infrastructure. These efforts will support

the commission's mission to balance the interests of Montana's utility companies and the customers they serve while ensuring that essential services remain affordable and sustainable for the long term.

Public Service Regulation

Base IT Expenditures

	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	186,365	220,743	214,531	215,141
Operating Expenses	12,527	10,950	10,950	10,950
Operating Expenses ITSD	168,715	169,823	223,474	215,970
Total Costs	**367,607**	**401,516**	**448,955**	**442,061**
Federal Special Revenue	779	1,446	1,875	1,815
State Special Revenue	366,828	400,070	447,080	440,246
Total Funds	**367,607**	**401,516**	**448,955**	**442,061**

The Montana Department of Revenue (DOR) plays a critical role in enhancing the quality of life for Montana's citizens by administering and collecting state and local taxes, licensing alcoholic beverage retailers, and managing property valuation across the state. DOR ensures compliance with Montana's tax laws and oversees the collection of revenue that funds essential public services. The department administers more than 40 different state taxes and fees, manages liquor store franchise agreements, cannabis regulation, the cannabis medical card program, and operates the state's wholesale liquor system. With a mission to be "the nation's most citizen-oriented, efficiently administered state tax agency," DOR relies heavily on IT systems to ensure secure, accurate, and efficient operations.

IT Systems and Services

The Department of Revenue operates a robust IT infrastructure to support its core functions, including tax administration, property valuation, regulation of cannabis, and alcoholic beverage control. DOR maintains three major IT systems, along with a multitude of smaller applications, all of which are housed in the State of Montana's Data Centers located in Helena and Miles City. These systems are critical for ensuring the secure and efficient collection of revenue, the valuation of property, the regulation of cannabis and alcoholic beverage control. Key IT systems and services include:

- Tax Administration Systems: DOR's IT infrastructure supports the administration of income, corporate, property, and other taxes. These systems handle large volumes of data and ensure that taxpayer information is processed securely and accurately.
- Property Valuation Systems: IT systems are used to assess the value of all taxable property in Montana, including residential, commercial, and agricultural properties. These systems ensure that property assessments are fair, accurate, and up to date.
- Cannabis Control: IT supports the management of cannabis regulatory processes and the medical card program.
- Liquor Control Systems: IT supports the management of agency liquor store operations, ensuring that liquor licensees comply with state laws and that the sale and distribution of alcohol are properly regulated.

DOR's IT staff provides comprehensive support for these systems, including network services, desktop support, database management, and security management. The department also collaborates with SITSD to ensure that all systems are hosted securely and comply with state IT policies. SITSD provides virtual servers, database management, storage, and network connectivity for DOR's operations, ensuring that the department's systems are available and secure.

Upcoming IT Priorities

The Department of Revenue's IT priorities for the upcoming biennium are focused on modernizing systems, improving service delivery, and enhancing security. A key initiative is the migration of the Gentax System—the department's primary tax administration system—to Amazon Web Services (AWS) cloud hosting. This project is aimed at improving system scalability, reducing costs, and ensuring that DOR can continue to provide secure and reliable services to Montana's taxpayers.

In addition to these system upgrades, DOR is focused on enhancing security across its IT infrastructure. Given the sensitive nature of taxpayer data, the department will continue to implement security by design principles, ensuring that all systems comply with state and federal cybersecurity standards. This includes improving data encryption, implementing multi-factor authentication, and conducting regular security audits to protect confidential information.

DOR is also committed to improving citizen interactions through the development of electronic filing and payment services. By expanding digital services, the department aims to make it easier for taxpayers to file returns, make payments, and access information online. These efforts align with the state's broader strategic goals of improving service delivery and enhancing digital transformation.

Through these IT initiatives, the Department of Revenue will continue to provide secure, efficient, and citizen-focused services, ensuring that Montana's revenue collection and regulatory functions operate smoothly and transparently.

Department of Revenue

Base IT Expenditures

	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	3,991,172	4,455,943	4,314,574	4,325,289
Operating Expenses	3,333,617	3,451,558	4,826,558	4,826,558
Operating Expenses ITSD	3,240,651	3,106,929	3,671,354	3,753,461
Equipment	2,039,602	1,375,000	-	-
Debt Service	75,000	84,000	84,000	84,000
Total Costs	**12,680,043**	**12,473,430**	**12,896,486**	**12,989,308**
Federal Special Revenue	17,378	16,035	17,164	17,328
General Fund	11,663,445	11,535,384	11,892,402	11,975,617
Proprietary Fund	251,977	232,507	248,875	251,257
State Special Revenue	747,243	689,504	738,044	745,106
Total Funds	**12,680,043**	**12,473,430**	**12,896,486**	**12,989,308**

The Montana School for the Deaf and Blind (MSDB) provides comprehensive educational opportunities for students across Montana who are deaf, hard of hearing, blind, visually impaired, or deafblind. MSDB serves children and youth from preschool through high school, offering both day and residential programs on its Great Falls campus. In addition to on-campus education, MSDB serves as a statewide resource center, providing outreach programs to families, school districts, and professionals who work with students with sensory impairments. MSDB's team of Outreach Consultants serves hundreds of students and families in communities across Montana, ensuring that all children have access to the specialized instruction they need to succeed.

Given its unique mission, MSDB relies on technology to support its educational programs, outreach services, and administrative functions. IT plays a crucial role in ensuring that both on-campus and off-campus students have access to the resources they need for independence and success.

IT Systems and Services

The Montana School for the Deaf and Blind has one full-time IT staff member who is responsible for managing the school's IT infrastructure and providing support to users across the campus. The IT systems support a wide range of users, including administrators, office staff, teachers, teacher aides, support staff, cottage life attendants, counselors, night watch personnel, cooks, and students. It is the goal of MSDB's IT team to provide timely, efficient, and cost-effective technology solutions to enhance the school's operations and improve the learning experience for students. Key IT systems and services include:

- Network and Infrastructure Support: MSDB's IT infrastructure supports both on-campus and remote learning, ensuring that students and staff have reliable access to essential resources and tools, including high-speed internet, secure data storage, and remote desktop access.
- Desktop and Mobile Device Management: MSDB's IT team manages the maintenance and upgrades of desktop computers, tablets, and other mobile devices used by staff and students, providing the tools needed for teaching, learning, and administration.
- Educational Software and Tools: IT supports the implementation and maintenance of specialized educational software designed to meet the needs of students with sensory impairments, allowing them to access the curriculum through adaptive technologies.
- Security and Data Management: MSDB ensures that all data related to students, staff, and operations are securely managed in compliance with state and federal privacy regulations. This includes managing access to sensitive information, such as student records and administrative data.

MSDB also collaborates with the State Information Technology Services Division (SITSD) to ensure that its IT systems are secure, reliable, and compliant with state IT policies. SITSD provides additional support for hosting services, network management, and cybersecurity.

Upcoming IT Priorities

The Montana School for the Deaf and Blind will continue to partner with SITSD and external service providers to support the needs of students and educators.

School for the Deaf and Blind

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	88,327	77,770	79,506	80,375
Operating Expenses	52,372	74,279	74,279	74,279
Operating Expenses ITSD	154,627	151,765	250,815	249,763
Total Costs	**295,325**	**303,814**	**404,600**	**404,417**
General Fund	295,325	303,814	404,600	404,417
Total Funds	**295,325**	**303,814**	**404,600**	**404,417**

The Montana Secretary of State's Office (SOS) is responsible for a wide range of services that are critical to the functioning of state government, including the administration of elections, business services, records management, and notary services. The office plays a central role in maintaining the integrity of Montana's democratic processes by providing secure and reliable election services, as well as being an asset to the business community. The SOS office is also responsible for the publication of the Administrative Rules of Montana (ARM) and Montana Administrative Register (MAR). The office operates as a self-funded entity, receiving no general fund from the legislature for its IT operations, and relies on proprietary funds to support its IT infrastructure.

IT Systems and Services

The Secretary of State's Office relies on IT systems to support its mission-critical functions, including elections administration, business registration, and Administrative Rules of Montana. Some of these systems are hosted primarily at the State of Montana Data Centers (SMDC), with IT services provided by the State Information Technology Services Division (SITSD). SITSD desktop support is responsible for maintaining and upgrading the office's computing environment to ensure secure and efficient operations across all divisions. Key IT systems and services include:

- Elections Administration Systems: IT supports the secure management of voter registration, election results, and candidate filings, ensuring the integrity of Montana's elections.
- Business Services Systems: The Business Enterprise System supports the registration and management of Montana businesses, including corporations, limited liability companies, and nonprofits.
- Administrative Rules of Montana System: The Secretary of State is responsible for maintaining the Montana Administrative Register (MAR) and the Administrative Rules of Montana (ARM).

SOS also provides mobile access to its services, ensuring that citizens, businesses, and state employees can access critical resources from anywhere. IT systems are designed to be user-friendly, secure, and scalable, allowing the office to meet the evolving needs of Montana's citizens and government partners.

Upcoming IT Priorities

The Secretary of State's Office has identified several key IT priorities for the upcoming biennium, focusing on modernizing systems, improving service delivery, and enhancing security.

The SOS is focused on completing post-launch development and additional enhancements to fully support elections. This system is critical for ensuring the security and integrity of Montana's elections.

Another key project is launching the replacement of the legacy Montana Administrative Register (MAR) and Administrative Rules of Montana (ARM) systems with a more modern and efficient system. This initiative aims to improve the rules publishing process and provide the public with a streamlined experience when accessing administrative rules.

Additionally, SOS is committed to continue enhancing the user experience for Montana businesses. The office plans to implement enhancements to the Business Enterprise System, making it easier for businesses to interact with the office and complete necessary filings.

Cybersecurity remains a top priority for the Secretary of State's Office, particularly given the sensitive nature of election data and business filings. The office will continue to work with SITSD to maintain secure election data and ensure high availability of voter registration information, election night reporting, and critical operations.

Through these IT initiatives, the Secretary of State's Office aims to improve service delivery, enhance public access to government services, and ensure the security and reliability of its IT systems. These efforts will support the office's broader mission to protect the integrity of elections, be an asset to businesses, and preserve the state's official history.

Secretary of State

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	120,338	155,499	134,178	135,365
Operating Expenses	895,624	1,545,524	1,545,524	1,545,524
Operating Expenses ITSD	1,208,441	1,208,441	973,838	944,923
Total Costs	**2,224,403**	**2,909,464**	**2,653,540**	**2,625,812**
Proprietary Fund	2,224,403	2,909,464	2,653,540	2,625,812
Total Funds	**2,224,403**	**2,909,464**	**2,653,540**	**2,625,812**

Montana State Fund (MSF) is the state's largest workers' compensation insurance provider, serving approximately 25,000 businesses and organizations across Montana. As a self-sufficient, not-for-profit insurance carrier, MSF operates without taxpayer or general fund support, relying solely on premiums paid by insured employers and investment income. MSF's mission is to provide competitive workers' compensation insurance while promoting workplace safety and ensuring that injured workers receive the care they need to return to their jobs.

Given the unique nature of workers' compensation insurance, MSF relies on a specialized mix of IT software and services to manage its operations. These systems support critical functions such as claims processing, policyholder services, medical bill payments, and financial reporting. MSF's IT infrastructure is essential for maintaining efficient operations and delivering high-quality service to Montana's employers and workers.

IT Systems and Services

Montana State Fund's IT systems are critical to its ability to provide workers' compensation services and support its mission. MSF operates a variety of IT applications and infrastructure to handle the processing of claims, policy management, payments, and financial operations. Key IT systems and services include:

- Claims Processing Systems: IT supports the management of injured employee claims, ensuring that claims are processed efficiently and that injured workers receive timely benefits and medical care.
- Policyholder Services Systems: These systems manage policyholder information, including registration, premium payments, and renewals, ensuring that Montana employers have access to affordable workers' compensation insurance.
- Medical Bill Payment Systems: IT systems handle the processing and payment of medical bills related to workers' compensation claims, ensuring that healthcare providers are paid accurately and promptly.
- General Ledger and Financial Reporting: IT supports the financial operations of MSF, including budgeting, general ledger management, and financial reporting, ensuring that the organization remains financially stable and transparent.

MSF's IT team is responsible for maintaining and upgrading these systems, ensuring that they meet the needs of both internal users and external stakeholders. The IT team also manages the organization's network infrastructure, data security, and business continuity planning to ensure that MSF's operations remain reliable and secure.

Upcoming IT Priorities

Montana State Fund's IT priorities for the upcoming biennium focus on modernizing systems, enhancing service delivery, and improving security to ensure that the organization can continue to provide high-quality workers' compensation services in a competitive marketplace.

A key priority is ensuring competitive pricing by investing in IT projects that help MSF optimize its operations and reduce costs. These projects are approved by MSF's Board of Directors or the executive team, and they aim to improve service delivery to employers and injured workers while maintaining competitive rates. One such project is the ongoing migration of core insurance systems to more efficient and scalable platforms that support MSF's long-term strategic goals.

Additionally, enhancing cybersecurity remains a top priority for MSF. Given the sensitive nature of the data managed by MSF, including personal information related to injured workers and financial data from employers, MSF will continue to partner with SITSD to strengthen the enterprise security posture and protect our citizens' data.

Through these initiatives, Montana State Fund aims to improve operational efficiency, enhance customer service, and ensure the security and reliability of its IT infrastructure. These efforts will allow MSF to continue providing competitive, high-quality workers' compensation services to Montana businesses and workers.

Montana State Fund

Base IT Expenditures

	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	4,357,311	3,965,900	4,010,120	3,828,382
Operating Expenses	2,934,452	4,242,275	4,242,275	4,242,275
Operating Expenses ITSD	1,153,796	1,243,020	1,243,020	1,243,020
Equipment	919,811	(17,449)	(17,449)	(17,449)
Debt Service	197,290	383,505	383,505	383,505
Total Costs	**9,562,660**	**9,817,251**	**9,861,470**	**9,679,733**
Proprietary Fund	9,562,660	9,817,251	9,861,470	9,679,733
Total Funds	**9,562,660**	**9,817,251**	**9,861,470**	**9,679,733**

Results adjusted for MSF calendar year reporting

The Montana State Library (MSL) plays a vital role in providing comprehensive information services to Montanans. As "The Home for Knowledge about Montana, for Montanans, by Montanans," MSL helps communities, organizations, and individuals across the state access critical information. The library serves as a central resource for geographic data, natural resource information, government publications, and materials for those with visual or physical disabilities. MSL's services extend far beyond traditional library functions, offering access to specialized data and technology tools that help Montanans make informed decisions and expand their knowledge.

IT Systems and Services

Information technology is integral to nearly every function of the Montana State Library, supporting the creation, maintenance, and distribution of digital content and data to meet the diverse needs of users across Montana. MSL's IT systems are designed to provide open access to information, ranging from geospatial datasets to state government archives, while ensuring the security and integrity of the library's data. Key IT systems and services include:

- Montana Spatial Data Infrastructure (MSDI): MSL manages the MSDI framework, which includes GIS data sets that provide foundational geospatial information for users.
- Natural Resource Information System (NRIS): MSL's NRIS provides comprehensive data on Montana's natural resources, including information about plants, animals, water systems, and ecosystems.
- Digital Archives and Government Info Access: MSL maintains a digital archive of print-based government publications dating back to the late 1800s, as well as archived state and local government websites dating back to 1996.
- Braille and Audio Reading Services: MSL provides access to audio books, braille materials, and other resources for Montanans with visual or physical disabilities through the Braille and Audio Reading Download (BARD) service.
- Geographic Information Systems (GIS): MSL manages Montana's enterprise GIS services, providing a cloud-based platform for delivering geospatial data and web mapping services.
- Library e-Content Services: MSL facilitates access to a wide range of e-Content for state government employees, and Montana's public libraries, including downloadable e-resources and online databases.
- Integrated Library System: MSL administers a cloud-based library management system used by more than 200 Montana public, school, academic and special libraries to manage information about libraries' collections and patrons and to facilitate sharing hundreds of thousands of library resources across the state annually.

In addition to these services, MSL relies on IT systems to manage its internal operations, including HR, budgeting, and financial systems. The library works closely with SITSD to ensure that its systems remain secure and compliant with state regulations.

Upcoming IT Priorities

The Montana State Library's IT priorities for the upcoming biennium focus on modernizing infrastructure, enhancing access to information, and improving service delivery for Montanans. Two key priorities are the migration of the legacy GIS Data List application to a modern, cloud-based open data portal hosted on Esri's ArcGIS Online platform and modernizing the GIS infrastructure to align with the architecture used by the Montana Department of Environmental Quality (DEQ). These projects will make it easier for users to access and manage geospatial data while improving the efficiency of data maintenance over time.

Another major initiative is the Natural Heritage Program's adoption of ServiceNow, which will enable MSL to manage all user requests through a single system. By migrating request tracking to the ServiceNow platform, MSL aims to streamline workflows and improve service delivery to users.

MSL is also committed to enhancing its digital services for libraries and patrons. The library plans to continue expanding its e-Content offerings, providing libraries with access to more downloadable resources and online databases. MSL will also work to improve the digital tools used by libraries for managing collections and delivering services to patrons.

By focusing on these IT priorities, the Montana State Library aims to continue providing innovative, accessible, and secure information services to Montanans. These efforts will support the library's broader mission of empowering individuals and communities through knowledge and access to critical resources.

State Library Commission

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	2,359,659	1,848,652	1,792,194	1,805,969
Operating Expenses	123,320	108,085	108,085	108,085
Operating Expenses ITSD	628,023	718,267	829,025	828,168
Equipment	7,155	-	-	-
Debt Service	520,300	528,604	528,604	528,604
Total Costs	**3,638,456**	**3,203,608**	**3,257,908**	**3,270,826**
Federal Special Revenue	365,016	340,109	338,850	340,727
General Fund	1,231,743	1,615,353	1,643,611	1,650,062
Proprietary Fund	257,241	374,559	384,419	385,677
State Special Revenue	1,784,456	873,587	891,028	894,361
Total Funds	**3,638,456**	**3,203,608**	**3,257,908**	**3,270,826**

The Montana Department of Transportation's (MDT) mission is to plan, build, operate, and maintain a safe and resilient transportation system to move Montana forward. MDT is responsible for over 25,000 lane miles and some 2,500 bridges on the state's highway system, along with off-system bridge inspections, fuel tax collection, commercial vehicle enforcement, public transit programs, general aviation planning, traffic safety, and more. With a workforce of over 2,000 employees across the state, MDT plays a critical role in ensuring that Montana's transportation systems contribute to the quality of life for residents and the economic vitality of Montana's communities.

IT is an integral part of MDT's operations, supporting both internal business functions and customer-facing services. The department relies on a wide range of technology solutions to manage infrastructure investments, regulatory compliance, and public safety, while also providing essential services such as road condition reporting and fuel tax collection.

IT Systems and Services

The Montana Department of Transportation utilizes a diverse array of IT systems to manage both the internal and external aspects of its operations. These systems are essential to MDT's ability to deliver its mission, enabling efficiencies in financial and human resource management, motor carrier regulation, and highway maintenance. Key IT systems and services include:

- Permitting Systems: MDT's permitting systems are used to manage the regulatory requirements of the motor carrier industry, ensuring compliance with state and federal laws.
- Fuel Tax Collection Systems: IT supports the collection and management of fuel tax revenue, ensuring that the state properly collects funds needed to maintain transportation infrastructure.
- Highway Infrastructure Management Systems: MDT uses IT systems to manage Montana's extensive highway network, including systems for roadway maintenance, bridge inspections, and construction planning.
- Road Condition Reporting Systems: MDT's 511 system provides real-time information to the public regarding road conditions, incidents, construction updates, and winter weather advisories.
- Engineering and Design Software: IT supports a variety of engineering and design tools used by MDT to plan, design, and construct highways, bridges, and other transportation assets.

In addition to these specialized systems, MDT relies on traditional IT services such as network management, data security, and desktop support to ensure that its operations run smoothly. The department works closely with the State Information Technology Services Division (SITSD) to host its servers and manage IT infrastructure, ensuring that MDT's systems are secure and compliant with state IT policies.

Upcoming IT Priorities

The Montana Department of Transportation's IT priorities for the upcoming biennium are focused on modernizing infrastructure, improving service delivery, and enhancing public safety.

MDT has several projects planned to update aging IT infrastructure and improve services to residents, visitors, and those moving goods within and through the state. These projects include the implementation of a 511 road condition reporting system integrated with an Advanced Transportation Management System (ATMS), the deployment of a Truck Parking Availability Information System (TPAIS), motor fuels system modernization, and modernizing its GIS infrastructure. Many of these projects involve moving to cloud-based and custom-off-the-shelf (COTS) applications which will reduce the department's technical debt and improve the department's ability to adapt.

Additionally, MDT is focused on enhancing its cybersecurity posture. Given the sensitive nature of the data handled by MDT, including financial transactions, tax collections, engineering designs, and motor carrier information, the department will continue to work with SITSD to implement multi-factor authentication, improve data encryption, and conduct regular security audits.

Through these IT initiatives, MDT aims to improve operational efficiency, enhance public safety, and ensure that Montana's transportation infrastructure remains reliable. By investing in new technologies and working closely with its business units,

MDT will continue to deliver high-quality services to Montana residents' and businesses and ensure that the state's transportation system supports economic vitality and public well-being.

Department of Transportation

Base IT Expenditures				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Personal Services	7,493,416	7,927,358	7,855,808	7,881,536
Operating Expenses	7,645,232	13,329,063	13,329,063	13,329,063
Operating Expenses ITSD	7,188,630	7,848,778	10,728,818	10,517,138
Equipment	61,500	65,361	65,361	65,361
Debt Service	815,296	1,258,962	1,258,962	1,258,962
Total Costs	**23,204,074**	**30,429,522**	**33,238,012**	**33,052,060**
Federal Special Revenue	1,355,830	2,115,203	2,385,927	2,366,029
Proprietary Fund	317,355	337,532	380,733	377,558
State Special Revenue	21,530,889	27,976,786	30,471,351	30,308,472
Total Funds	**23,204,074**	**30,429,522**	**33,238,012**	**33,052,060**

Department of Transportation

Long Range IT Projects				
	FY 2024	**FY 2025**	**FY 2026**	**FY 2027**
Long Range IT	243,200	2,471,610	3,750,000	5,250,000
Total Costs	**243,200**	**2,471,610**	**3,750,000**	**5,250,000**
Federal Special Revenue	194,560	-	-	-
State Special Revenue	48,640	2,471,610	3,750,000	5,250,000
Total Funds	**243,200**	**2,471,610**	**3,750,000**	**5,250,000**

State of Montana All IT Expenditures/Payments for Year 2024

Agency #	Agency Name	Base Expenditures	Non-Base Expenditures	Long Range IT Program	Total IT Expenditures
61010	Administration	13,099,203	334,199	9,638,152	23,071,555
62010	Agriculture	1,123,881	150,960		1,274,841
51010	Board of Public Education	19,547			19,547
65010	Commerce	3,531,337	229,588		3,760,925
51020	Commissioner of Higher Education	616,440	2,236,551		2,852,990
32020	Commissioner of Political Practices	88,326			88,326
11120	Consumer Counsel	17,484			17,484
64010	Corrections	8,043,559	122,376		8,165,935
53010	Environmental Quality	5,700,181	191,917		5,892,098
52010	Fish, Wildlife, and Parks	8,159,693	404,328		8,564,021
31010	Governor's Office	674,833	8,955		683,788
21100	Judicial Branch	6,893,630	157,162	41,894	7,092,686
41100	Justice	17,813,473	12,056,275		29,869,748
66020	Labor and Industry	12,383,721	7,523,217		19,906,938
11040	Legislative Branch	5,116,901	527,194		5,644,095
56030	Livestock	929,438	606,787		1,536,226
61070	Long Range Building		13,557		13,557
67010	Military Affairs	1,823,298	148,148		1,971,446
51140	Montana Arts Council	78,680			78,680
51170	Montana Historical Society	809,249	40,138		849,387
62030	Montana State Fund	9,562,660			9,562,660
57060	Natural Resources and Conservation	7,355,481	1,007,364	944,165	9,307,009
35010	Office of Public Instruction	3,789,157	4,650,011		8,439,168
61080	Office of the Public Defender	2,283,813	214,181		2,497,994
69010	Public Health and Human Services	78,551,071	16,369,909	13,275,087	108,196,066
42010	Public Service Regulation	367,607	26,576		394,183
58010	Revenue	12,680,043	350,100		13,030,143
51130	School for the Deaf and Blind	295,325	80,364		375,689
32010	Secretary of State	2,224,403	538,796		2,763,199
34010	State Auditor	589,730	48,315		638,045
51150	State Library Commission	3,638,456	751,734		4,390,191
54010	Transportation	23,204,074	230,325	243,200	23,677,599
	Total Costs	**231,464,696**	**49,019,027**	**24,142,498**	**304,626,221**
	General Fund	78,350,054	3,360,349		81,710,403
	State Special Revenue	54,282,267	3,691,894	1,038,464	59,012,625
	Federal Special Revenue	57,736,127	31,678,943	11,884,519	101,299,589
	Capitol Project Funds		10,243,521	11,219,515	21,463,036
	Proprietary Funds	36,738,938	43,833		36,782,771
	Agency Fund	4,357,311			4,357,311
	Expendable Trusts and Private Funds		486		486
	Total Funds	**231,464,696**	**49,019,027**	**24,142,498**	**304,626,221**

Report Notes:

1. State Information Technology Services Proprietary Fund 06522 is excluded from this report.

2. Non Budgeted data is excluded from this report.
3. Montana University System data is excluded from this report.
4. Personal Services expenditure amounts originate from the Human Resources system and are based on the pay check date.
5. Accruals are reported when expensed.
6. Montana State Fund (62030) data is based on calendar year not the state fiscal year. Depending on when the report is run, an entire year of data may not be included in the report.

State of Montana Expected Base Expenditures for Years 2024 – 2027

Agency #	Agency Name	FY 2024	FY 2025	FY 2026	FY 2027
61010	Administration	13,099,203	13,966,109	14,657,835	14,597,496
62010	Agriculture	1,123,881	1,491,137	1,575,654	1,577,369
51010	Board of Public Education	19,547	21,240	-2,898	-2,987
65010	Commerce	3,531,337	3,790,232	4,247,292	4,261,816
51020	Commissioner of Higher Education	616,440	455,620	782,396	782,114
32020	Commissioner of Political Practices	88,326	119,823	101,979	97,760
11120	Consumer Counsel	17,484	23,131	23,318	23,332
64010	Corrections	8,043,559	8,420,561	9,082,687	9,060,378
53010	Environmental Quality	5,700,181	7,238,655	7,800,857	7,759,636
52010	Fish, Wildlife, and Parks	8,159,693	9,126,740	10,304,624	10,274,190
31010	Governor's Office	674,833	757,727	651,761	650,559
21100	Judicial Branch	6,893,630	7,151,511	8,135,391	8,119,370
41100	Justice	17,813,473	18,362,544	18,602,306	18,560,195
66020	Labor and Industry	12,383,721	10,829,867	10,378,673	10,365,571
11040	Legislative Branch	5,116,901	6,530,219	3,660,777	3,556,366
56030	Livestock	929,438	1,251,408	1,414,825	1,406,999
67010	Military Affairs	1,823,298	2,018,194	2,053,515	2,039,833
51140	Montana Arts Council	78,680	76,808	48,936	48,507
51170	Montana Historical Society	809,249	1,103,311	1,245,454	1,264,575
62030	Montana State Fund	9,562,660	9,817,251	9,861,470	9,679,733
57060	Natural Resources and Conservation	7,355,481	7,594,127	9,314,564	9,335,047
35010	Office of Public Instruction	3,789,157	4,249,414	4,709,441	4,737,992
61080	Office of the Public Defender	2,283,813	2,625,438	2,823,503	2,830,845
69010	Public Health and Human Services	78,551,071	81,951,857	86,372,505	86,515,023
42010	Public Service Regulation	367,607	401,516	448,955	442,061
58010	Revenue	12,680,043	12,473,430	12,896,486	12,989,308
51130	School for the Deaf and Blind	295,325	303,814	404,600	404,417
32010	Secretary of State	2,224,403	2,909,464	2,653,540	2,625,812
34010	State Auditor	589,730	725,693	783,909	844,759
51150	State Library Commission	3,638,456	3,203,608	3,257,908	3,270,826
54010	Transportation	23,204,074	30,429,522	33,238,012	33,052,060
	Total Costs	**231,464,696**	**249,419,971**	**261,530,277**	**261,170,962**
	Federal Special Revenue	57,738,400	60,981,801	64,792,482	64,855,591
	General Fund	78,344,854	82,017,226	84,343,543	84,341,496
	Proprietary Fund	41,104,870	41,163,783	41,799,390	41,541,983
	State Special Revenue	54,276,572	65,257,162	70,594,862	70,431,892
	Total Funds	**231,464,696**	**249,419,971**	**261,530,277**	**261,170,962**

Report Notes:

1. Montana State Fund's financial reporting period is based on the calendar year.

		FY 2024
Administration	Personal Services	51,623
Administration	Operating Expenses	279,387
Administration	Operating Expenses ITSD	3,189
Agriculture	Personal Services	44,527
Agriculture	Operating Expenses ITSD	4,249
Agriculture	Operating Expenses	102,184
Commerce	Operating Expenses ITSD	228,128
Commerce	Operating Expenses	1,460
Commissioner of Higher Education	Operating Expenses	674,950
Commissioner of Higher Education	Equipment	1,036,838
Commissioner of Higher Education	Debt Service	524,763
Corrections	Operating Expenses	122,376
Corrections	Equipment	-
Environmental Quality	Operating Expenses	191,917
Environmental Quality	Operating Expenses ITSD	-
Fish, Wildlife, and Parks	Operating Expenses ITSD	2,208
Fish, Wildlife, and Parks	Operating Expenses	335,480
Fish, Wildlife, and Parks	Equipment	66,640
Governor's Office	Operating Expenses	8,955
Judicial Branch	Operating Expenses	153,196
Judicial Branch	Operating Expenses ITSD	3,966
Justice	Personal Services	669
Justice	Operating Expenses ITSD	36,667
Justice	Operating Expenses	803,634
Justice	Equipment	9,874,705
Justice	Debt Service	1,340,600
Labor and Industry	Operating Expenses	7,461,239
Labor and Industry	Operating Expenses ITSD	61,978
Legislative Branch	Personal Services	202
Legislative Branch	Operating Expenses ITSD	16,237
Legislative Branch	Operating Expenses	63,159
Legislative Branch	Equipment	447,597
Livestock	Operating Expenses	16,466
Livestock	Equipment	590,322
Long Range Building	Operating Expenses	13,557
Military Affairs	Operating Expenses	148,148
Montana Historical Society	Personal Services	30,345
Montana Historical Society	Operating Expenses	(4,778)
Montana Historical Society	Operating Expenses ITSD	14,571
Natural Resources and Conservation	Personal Services	264,991
Natural Resources and Conservation	Operating Expenses	671,186
Natural Resources and Conservation	Operating Expenses ITSD	42,751
Natural Resources and Conservation	Equipment	28,436
Office of Public Instruction	Personal Services	207,173
Office of Public Instruction	Operating Expenses ITSD	48,493

Office of Public Instruction	Operating Expenses	4,394,346
Office of the Public Defender	Operating Expenses	164,181
Office of the Public Defender	Equipment	50,000
Public Health and Human Services	Personal Services	328,906
Public Health and Human Services	Operating Expenses	15,947,997
Public Health and Human Services	Equipment	8,150
Public Health and Human Services	Debt Service	84,856
Public Service Regulation	Operating Expenses	26,576
Revenue	Operating Expenses	350,100
School for the Deaf and Blind	Operating Expenses	8,814
School for the Deaf and Blind	Equipment	71,550
Secretary of State	Operating Expenses ITSD	2,710
Secretary of State	Operating Expenses	536,086
State Auditor	Operating Expenses ITSD	-
State Auditor	Operating Expenses	455
State Auditor	Equipment	47,860
State Library Commission	Personal Services	331,990
State Library Commission	Operating Expenses ITSD	2,875
State Library Commission	Operating Expenses	416,869
Transportation	Operating Expenses	230,325
	Total Costs	**49,019,027**
	State Special Revenue	3,691,894
	Capitol Project Funds	10,243,521
	Federal Special Revenue	31,678,943
	General Fund	3,360,349
	Other	486
	Proprietary Funds	43,833
	Total Funds	**49,019,027**

Information Technology Agency Request Summaries

The Long-Range Information Technology Program (LRITP) in Montana is a comprehensive state program designed to fund and manage major information technology investments. The LRITP provides a structured method for funding large information technology (IT) projects in compliance with Montana state law. It serves as the primary mechanism for state agencies to plan and implement significant IT investments and capital development projects. The LRITP represents Montana's commitment to strategic technology investment and ensures that state IT projects are well-planned, properly funded, and effectively managed for long-term success.

DEPARTMENT	LRITP	SSR	FSR	TOTAL
Department of Administration	$22,153,700			$22,153,700
Department of Corrections	$3,111,000			$3,111,000
Department of Natural Resources & Conservation	$4,965,000			$4,965,000
Department of Public Health & Human Services	$1,830,651		$6,065,155	$7,895,806
Department of Revenue	$500,000			$500,000
Department of Transportation		$7,500,000		$7,500,000
Judicial Branch	$1,500,000			$1,500,000
Montana Historical Society		$947,500		$947,500
Office of the Commissioner of Higher Education	$5,018,360			$5,018,360
Office of State Public Defender	$124,135			$124,135
GRAND TOTAL	$39,078,711	$8,447,500	$6,065,155	$53,591,366

Department of Administration

DEPARTMENT	PROJECTS
Department of Administration	- Enterprise Financial Warehouse - Enterprise Data Catalog - Recruiting and Onboarding Modernization - eMacs / Jaegger Replacement - Cybersecurity Enhancement - eGov Modernization - Infrastructure Upgrades and Expansion - My.MT.Gov and Prosperity Portal - AI & Technical Debt Relief Fund - Contact Center Replacement 508 Compliance - Web Content Accessibility Rule

LRITP	SSR	FSR	TOTAL
$22,153,700			$22,153,700

Enterprise Financial Warehouse

Create an Enterprise Financial Warehouse that would make financial data more available across all agencies, divisions, programs, optimizing the state's ability to evaluate the effective spend of tax dollars and make data-informed strategic decisions about future projects.

Enterprise Data Catalog

Implement an Enterprise Data Catalog that would serve as the primary data governance tool for the state, ensuring data quality, consistency, privacy, and security.

State Human Resources Recruiting and Onboarding Modernization

An enterprise recruiting and onboarding solution is needed to replace the current solution which is no longer being enhanced to meet modern recruiting needs.

eMACS/Jaegger Replacement

A complete system replacement to manage procurement, agreements, contracts, purchasing, and order management.

Cybersecurity Enhancement

Introduce advanced tools and processes that will not only fortify our defenses but also drive operational efficiency by modernizing our cybersecurity infrastructure.

eGov Modernization

Modernize multiple applications that use outdated and legacy programming language and experience heavy usage from both state employees and the public pose security risks and process inefficient as they exist today.

Infrastructure Upgrades and Expansion

Upgrading network infrastructure for improved security and performance, ensuring uninterrupted services through seamless transitions, enhancing wireless coverage and speed, and securing critical data with rapid recovery capabilities.

My.MT.Gov and Prosperity Portal

Upgrading network infrastructure for improved security and performance, ensuring uninterrupted services through seamless transitions, enhancing wireless coverage and speed, and securing critical data with rapid recovery capabilities.

AI and Technical Debt Relief Fund

Modernizing legacy systems to improve operational efficiency, reduce the high costs associated with maintaining outdated technology, and enhance service delivery across state agencies.

Contact Center Replacement

Transition call centers from Five9 to another cloud provider and eliminate the Avaya Aura Contact Center to implement a more flexible, scalable, and cost-efficient solution.

508 Compliance – Web Accessibility Rule

Conducting an accessibility audit, remediating issues, and integrating best practices into the core web development processes to bring Montana's public-facing websites into compliance with the Department of Justice's final ruling on web content accessibility.

Department of Corrections

DEPARTMENT	PROJECTS
Corrections	• Comprehensive Safety and Surveillance Improvements • MCE/Warehouse Enterprise Operations System

LRITP	SSR	FSR	TOTAL
$3,111,000			$3,111,000

Comprehensive Safety and Surveillance Improvements

Provide initial Body Worn cameras for all security staff in our secure facilities and all Probation and Parole Officers in the field. Provide updated tasers for all Probation and Parole Officers and for certain staff in secure facilities.

MCE/Warehouse Enterprise Operations System

Replace outdated, disparate databases—primarily built and maintained by inmates—with professionally designed, integrated solution that supports billing, estimating, inventory, warehouse, and production management processes across Montana Correctional Enterprises and secure facilities.

Office of the Commissioner of Higher Education

DEPARTMENT	PROJECTS
Office of the Commissioner of Higher Education	• CyberMontana - Security Operations Center, Workforce Training Programs, Cyber Policy Clinic • Security Information and Event Management (SIEM) • Enterprise Resource Planning System Replacement

LRITP	SSR	FSR	TOTAL
$5,018,360			$5,018,360

CyberMontana Program Expansion

Enhance Montana's cybersecurity by providing a statewide hub for education resources. Examples include: the Montana Cyber Range, nontechnical workforce training, cyber clinics, and technical workforce development.

Security Information and Event Management

Initial funding for SIEM implementation for UM and affiliates as well as operational and enhancement funding for MSU campuses.

Enterprise Resource Planning System Replacement

Replace the existing Enterprise Resource Planning System which is essential for managing Finance, Student Information Systems, Financial Aid, and Human Resources.

Montana Historical Society

DEPARTMENT	PROJECTS
Historical Society	Museum Systems Operations & Management

LRITP	SSR	FSR	TOTAL
	$947,500		$947,500

Museum System Operations & Management

Implement a comprehensive museum focused Customer Relationship Management (CRM) suite of applications for managing, tracking, and communicating with members, donors, patrons, visitors, volunteers, educators, students, life-long learners, and customers.

Judicial Branch

DEPARTMENT	PROJECTS
Judicial	Courts Electronic Filing System Architecture and Cybersecurity Refresh

LRITP	SSR	FSR	TOTAL
$1,500,000			$1,500,000

Montana Courts Electronic Filing System Replacement

Upgrade key components of the existing e-filing system that is used by over 7,400 users in order to maintain cybersecurity compliance.

Department of Natural Resources and Conservation

DEPARTMENT	PROJECTS
Department of Natural Resources & Conservation	• Water Rights Information System Enhancements • Geographic Information System (GIS) Migration • Licensing and Permitting System

LRITP	SSR	FSR	TOTAL
$4,965,000			$4,965,000

Water Rights Information System

Migrate the Water Rights Information System from a custom build into a Commercial Off the Shelf (COTS) system.

Geographic Information System Migration

Transition the existing Geographic Information System from the outdated on-premise systems to a cloud-hosted solution.

Licensing and Permitting System

Implement a comprehensive licensing and permitting system, equipped with a Geographic Information System (GIS) component.

Office of State Public Defender

DEPARTMENT	PROJECTS
Public Defender	State-wide Courthouse WiFi

LRITP	SSR	FSR	TOTAL
$124,135			$124,135

Statewide Courthouse WiFi Implementation

Develop and deploy consistent and reliable State Secure Wi-Fi in each courthouse in the State.

Department of Public Health and Human Services

DEPARTMENT	PROJECTS
Department of Public Health & Human Services	• Child and Family Services Division – Comprehensive Child Welfare Information System Independent Verification & Validation Services • Child Support Services Division – State Directory of New Hires • Child and Family Services Division – Montana Child Support Enforcement Automated System Replacement Independent Verification & Validation Services • Human and Community Services Division – Secure Data Connections for Montana Benefit Programs • Human and Community Services Division – Public Benefits System Efficiency Modernization • Human and Community Services Division – Improving Timeliness of Public Benefit Recipient Notifications • Senior and Long-Term Care Division – Legacy System Replacements

LRITP	SSR	FSR	TOTAL
$1,830,651		$6,065,155	$7,895,806

Child and Family Services Division -- Comprehensive Child Welfare Information System Independent Verification & Validation Services

Procure an Independent Verification and Validation (IV&V) vendor for the Comprehensive Child Welfare Information System (CCWIS) Replacement Project.

Child Support Services Division -- State Directory of New Hires

The State Directory of New Hires system will be developed to enhance the ability of the Child Support Services Division to locate non-custodial parents and identify their income sources.

Child and Family Services Division -- Montana Child Support Enforcement Automated System Replacement Independent Verification & Validation Services

Complete required Independent Verification and Validation (IV&V) services for the Montana Child Support Enforcement Automated (SEARCHS) system in order to comply with federal regulations.

Human and Community Services Division -- Secure Data Connections for Montana Benefit Programs

Upgrade Montana's system for sharing benefits information, such as SNAP and Medicaid, with state and federal partners.

Human and Community Services Division -- Public Benefits System Efficiency Modernization

Migrate the public benefits system, CHIMES, which supports Montana families through programs such as SNAP, TANF, Medicaid, and LIHEAP, to a more modern and cost-effective technology platform.

Human and Community Services Division -- Improving Timeliness of Public Benefit Recipient Notifications

Introduce a tool that integrates with the public benefits system to generate notices that will provide Montana residents with critical and timely information about their benefits.

Senior and Long-Term Care Division -- Legacy System Replacements

Replace the legacy data systems for the Senior and Long-term Care Division to address inefficiencies in these outdated systems.

Department of Revenue

DEPARTMENT	PROJECTS
Revenue	GenTax to AWS hosted environments

LRITP	SSR	FSR	TOTAL
$500,000			$500,000

GenTax System Cloud Migration

Transition all GenTax environments—production, staging, test, and development—from the state data center to the Amazon Web Services (AWS).

Department of Transportation

DEPARTMENT	PROJECTS
Department of Transportation	• 511 Integrated Advanced Transportation Management System • Motor Fuels Tax Distributor System Modernization

LRITP	SSR	FSR	TOTAL
	$7,500,000		$7,500,000

511 Integrated Advanced Transportation Management System

Implement a new 511 road condition reporting system with an integrated Advanced Transportation Management System (ATMS).

Motor Fuels Tax Distributor System Modernization

Modernize Montana Department of Transportation systems that collect motor fuel tax dollars. Current systems are outdated and unsustainable.