



GOVERNOR
GREG GIANFORTE
STATE OF MONTANA

Governor's Executive Budget Fiscal Years 2024 – 2027

INFORMATION TECHNOLOGY

DEPARTMENT OF ADMINISTRATION
INFORMATION TECHNOLOGY SERVICES DIVISION

VOLUME 10

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2024 AGENCY IT PLANS ARE AVAILABLE AT [INFORMATION TECHNOLOGY PLANS](#)

Information Technology Spending in State Government

Foreword

Volume 10 contains a comprehensive summary of Information Technology (IT) spending across all branches and agencies of State government and is based on a statewide standard for IT expense accounts and job codes located in the Montana Operations Manual, Policy 316 - Expense Account Categories. All agencies use this standard to record their IT expenses on a fiscal year basis. Volume 10 is intended as a tool to determine whether IT resources are being used in an organized, deliberative, and cost-effective manner. Tracking agency IT expenses allows for agencies to expand their abilities to manage costs related to users and devices within enterprise shared platforms and weigh existing resources to identify new opportunities and additional service needs.

IT expenses for each agency for FY 2024 through 2027 are summarized in tables by Personal Services, Operating Expenses, Operating Expenses SITSD, Equipment and Long-Range IT if the agency has projects appropriated in HB 10. Funding source is also presented for each fiscal year in the tables.

Operating expenses are delineated between IT services that the agency procures from private sources and those that are provided by the State Information Technology Services Division (SITSD) of DOA. SITSD provides shared IT infrastructure that includes the state's wide area network, the primary data center in Helena and a disaster recovery data center in Miles City, and virtualized servers and storage. This infrastructure provides state-of-the-art secure IT in a shared and managed services environment. SITSD's catalog contains more than 200 billable services which are available to state and local government agencies.

In addition to IT expense tables, each agency in Volume 10 includes a brief narrative of their mission and the IT that supports it. A link to the full set of agency IT plans is provided below the Table of Contents. These statutorily required plans contain details about each agency's strategy as it applies to IT.

This volume does not represent an IT "budget." Volume 10 presents statewide spending on IT by agency for informational purposes only. IT remains an integrated aspect of agency budgets in the Governor's Executive Budget. Consequently, budget discussions relative to IT will remain part of an agency's overall budget presentation to the appropriation subcommittees and it is expected that Volume 10 will continue to be refined in subsequent sessions. The goal for this session is to continue to produce a volume based on a standardized accounting framework for recording and reporting IT expenses and to produce consistent numbers across all agencies.

Executive Order 09-2016 implementing the State Information Technology Convergence Plan directs all non-exempted, Executive Branch Agencies to utilize SITSD provided enterprise systems, directory services, email, telecommunications and state data centers to further their missions. This order removes duplication of capabilities among various agencies, provides a more secure environment, and increases efficiency of information systems among the executive branch. SITSD and OBPP continue to work to identify efficiencies and savings that can be gained through the identified goals of the IT convergence initiative.

Department of Administration – 61010

The Department of Administration (DOA) plays a crucial role in supporting the State of Montana's government agencies and local governments by providing essential business and IT services. With a focus on efficiency and cost-effectiveness, the DOA offers a wide range of enterprise services that help streamline business processes while minimizing expenditures and resource investments.

DOA's IT strategy centers around providing centralized technology services through its State Information Technology Services Division (SITSD). This division manages Montana's two data centers, ensuring the availability of network connectivity, voice communications, personal computers, IT support, and desktop applications for state agencies. It also oversees data management and enterprise security services, ensuring that Montana's IT infrastructure is both secure and efficient.

Several critical enterprise IT systems are managed by DOA, including:

- State Accounting and Budget System (SABHRS): Facilitates financial accounting, reporting, and payment processing across the state.
- State Human Resources System (SABHRS): Manages payroll processing and benefits for state employees.
- Montana Acquisition and Contracting System (eMACS): Provides a portal for state procurement and vendor management.
- State of Montana Recruiting System (SOMRS): Assists in recruiting top talent to work for the state of Montana.
- ServiceNow: Supports business and IT workflows, case management, and asset management across the state.

Additionally, DOA's divisions rely on internal IT systems to support business functions, including the Insurance Claims Data Warehouse (CLAIMS) for managing insurance risks and the Banking Online Database (BOLD) for centralizing bank and financial institution data.

The Department of Administration's IT initiatives for the upcoming biennium focus on advancing digital service delivery, improving transparency, and reducing technical debt. Key projects include:

- Modernizing the state's cybersecurity infrastructure to protect against advanced threats and ensure regulatory compliance.
- Enhancing the state's eGovernment applications to modernize outdated systems, improve security, and reduce maintenance costs.
- Upgrading infrastructure to improve network reliability and system performance, including replacing outdated network equipment and expanding wireless capabilities across state facilities.

These IT projects align with the state's broader objectives of digitization, operational efficiency, and strategic innovation, ultimately ensuring that Montana's government can meet the evolving needs of its citizens while maintaining a secure and resilient IT infrastructure. The proposed budget for these IT initiatives reflects the state's commitment to modernizing its technical landscape, driving operational excellence, and fostering innovation to benefit all Montanans.

Department of Administration

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	4,709,394	5,492,401	5,426,766	5,444,864
Operating Expenses ITSD	2,944,857	2,974,305	3,583,977	3,426,476
Operating Expenses	4,449,242	4,493,734	4,493,734	4,493,734
Equipment	592,978	598,908	598,908	598,908
Debt Service	402,733	406,760	406,760	406,760
Total Costs	13,099,203	13,966,109	14,510,146	14,370,743
Proprietary Fund	10,682,023	11,479,645	11,873,032	11,772,477
General Fund	1,616,377	1,665,657	1,764,762	1,739,211
State Special Revenue	800,804	820,807	872,352	859,055
Total Funds	13,099,203	13,966,109	14,510,146	14,370,743

Department of Administration

Long Range IT Projects				
	FY 2024	FY 2025	FY 2026	FY 2027
Long Range IT	9,638,152	8,310,094	2,702,744	479,169
Total Costs	9,638,152	8,310,094	2,702,744	479,169
Capital Projects	9,638,152	8,310,094	2,702,744	479,169
Total Funds	9,638,152	8,310,094	2,702,744	479,169

Department of Agriculture – 62010

The Montana Department of Agriculture (MDA) plays a critical role in supporting the state's agricultural industry, which is a cornerstone of Montana's economy. The department's mission is to protect both producers and consumers while fostering the growth and development of agriculture and its allied industries. This includes overseeing various regulatory, compliance, and economic development functions, such as licensing, certification, marketing, and outreach initiatives. The department also administers several important grant and loan programs focused on agricultural development, as well as managing hail insurance policies for Montana's farmers. *Through its wide-ranging responsibilities, the Department of Agriculture ensures that Montana's agricultural sector remains competitive, sustainable, and safe, benefiting both producers and consumers across the state.*

IT Systems and Services

The Department of Agriculture relies heavily on technology to carry out its mission-critical functions, ranging from licensing and certification to regulatory enforcement and economic development activities. Several key IT systems and services support these operations:

- **USA Plants:** A comprehensive licensing and registration system that replaced an older in-house Oracle-based system. This system enables the department to track and manage licenses for a broad array of agricultural products and services, including pesticides, fertilizers, and organic certifications.
- **WebGrants Management System:** Used to manage and track grants and loans, this system is shared with six other agencies and is hosted by an external vendor. It allows for efficient administration of the department's financial assistance programs.
- **Labworks:** A Laboratory Information Management System (LIMS) used by the department's Analytical Laboratory to manage data, conduct technical analysis, and generate reports for regulatory and non-regulatory purposes.
- **Mobile Technology:** The department has integrated mobile technology into its operations, equipping inspectors and field personnel with tablets. This mobile functionality allows real-time data access and entry, improving the accuracy and efficiency of field investigations and inspections.

These systems are essential for managing the department's complex workflows, including the licensing of agricultural businesses, the certification of products, and the administration of grants and loans.

Upcoming IT Priorities

The Montana Department of Agriculture's IT priorities for the upcoming biennium focus on improving service delivery, enhancing the agency's digital footprint, enabling strategic solutions, improving strategic partnerships, and supporting security consolidation to better serve Montana's agricultural community.

One of the key initiatives is the digitization of inspection processes. The department aims to implement the Georgia Fruit & Vegetable Inspection System to replace paper-based seed potato inspections with an electronic system. This upgrade will streamline data entry and improve accuracy, aligning with the state's goal of enhancing digital transformation. Completion is expected by March 2025.

Another critical project is the deployment of a Customer Relationship Management (CRM) system for the Agricultural Development Division. This system will centralize customer data, replacing manual tracking with a more efficient digital solution. The CRM will improve the department's ability to manage relationships with stakeholders, both domestically and internationally, in line with the state's strategy to streamline customer interactions.

The department continues to support the state's security consolidation efforts in collaboration with the State Information Technology Services Division (SITSD). This initiative will enhance risk management and bolster the security of the department's IT infrastructure. By focusing on these key areas, the department aims to improve service delivery while maintaining robust security and operational efficiency.

Department of Agriculture

Base IT Expenditures	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	372,247	560,918	545,042	545,711
Operating Expenses	191,398	304,782	304,782	304,782
Operating Expenses ITSD	560,237	625,437	812,436	810,117
Total Costs	1,123,881	1,491,137	1,662,260	1,660,610
State Special Revenue	805,087	1,079,364	1,204,756	1,203,537
General Fund	170,955	212,445	221,578	221,588
Proprietary Fund	35,545	27,238	29,240	29,228
Federal Special Revenue	112,294	172,091	206,685	206,256
Total Funds	1,123,881	1,491,137	1,662,260	1,660,610

Montana Arts Council – 51140

The Montana Arts Council (MAC) is dedicated to developing the creative potential of all Montanans, enhancing education, boosting economic vibrancy, and revitalizing communities through engagement with the arts. As part of its mission, MAC promotes creativity across Montana, ensuring arts are accessible and beneficial to citizens statewide. The council supports artists, arts organizations, and communities through various initiatives, including grants, technical assistance, and advocacy. It also plays a pivotal role in positioning Montana as a cultural hub, contributing to the state's economy and quality of life.

MAC’s vision is for Montana to be recognized as "The Land of Creativity," where the arts are essential to the state’s identity and economic success. *Through its activities, MAC fosters a vibrant arts sector that enhances community vitality and promotes Montana as a premier destination for cultural and creative opportunities.*

IT Systems and Services

As a small agency, the Montana Arts Council does not have dedicated full-time IT staff. Instead, MAC relies on a combination of contracted services, support from the State Information Technology Services Division (SITSD), and internal staff who manage basic IT tasks as part of their broader responsibilities. All major IT services, such as local area network (LAN) management, server and storage infrastructure, website hosting, and email services, are provided through SITSD.

MAC also makes use of online grant management and contact management systems that are contracted externally. These systems are crucial for efficiently managing grants and maintaining connections with Montana's artists and arts organizations. The council is deliberate in selecting technology that is cost-effective, easy to use, and supportive of its mission, ensuring that IT solutions align with both state and agency goals.

Upcoming IT Priorities

The Montana Arts Council’s IT priorities for the upcoming biennium focus on simplification and streamlining of operations to better serve its constituents. MAC’s approach to IT is centered around adopting cost-effective and practical solutions that align with the council's goals of transparency, security, and efficiency.

Given the council’s reliance on SITSD for most IT services, an ongoing priority is to maintain and strengthen this partnership to ensure that MAC's core systems remain secure, functional, and up to date. Additionally, the council will continue to evaluate and adopt cloud-based solutions and other technologies that can improve operational efficiency without requiring significant internal IT resources.

Montana Arts Council

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Operating Expenses	10,706	11,900	11,900	11,900
Operating Expenses ITSD	67,973	64,908	108,771	107,593
Total Costs	78,680	76,808	120,671	119,493
General Fund	36,145	37,098	58,284	57,715
Federal Special Revenue	26,507	24,579	38,615	38,238
State Special Revenue	16,027	15,131	23,772	23,540
Total Funds	78,680	76,808	120,671	119,493

State Auditor's Office – 34010

The Montana Commissioner of Securities and Insurance (CSI), also known as the Montana State Auditor's Office, is the chief regulator of the state's insurance and securities industries. As a criminal justice agency, CSI's primary mission is to protect Montana's consumers by ensuring compliance with insurance and securities regulations, investigating fraud, and prosecuting violations of the law. CSI plays a pivotal role in safeguarding Montanans from bad actors in these industries and fostering a fair, competitive marketplace. Through education, outreach, and responsive customer service, CSI works to inform and protect consumers while encouraging innovation and reducing unnecessary regulatory barriers. *CSI's commitment to accountability and responsiveness serves to protect the state's consumers while promoting industry growth and compliance.*

IT Systems and Services

CSI's IT department is crucial in supporting the agency's regulatory functions across both the insurance and securities industries. The IT team provides a wide range of services to ensure that the agency's operations run smoothly, with an emphasis on stability, security, and innovation. CSI's IT systems are designed to support the agency's legal, regulatory, and investigative efforts, ensuring that staff can access and manage critical data efficiently.

Key IT services include:

- **Support for Legal and Regulatory Systems:** CSI's IT team maintains systems that document and track legal actions, opinions, and regulations related to insurance and securities oversight.
- **Network Security and Infrastructure Management:** The IT department oversees the security of the agency's network infrastructure, ensuring the protection of sensitive data and compliance with cybersecurity standards.
- **Tax and Revenue Applications:** CSI's IT team develops and supports applications used for managing insurance and securities taxes and revenues.
- **National Regulatory Interfaces:** CSI interfaces with national regulatory authorities, ensuring that Montana's systems align with broader industry standards and comply with national reporting requirements.
- **Data Access and Retention:** CSI's IT department facilitates secure access to and retention of critical data, supporting the agency's investigative and regulatory missions.
- **CSI's IT systems are integral to the agency's ability to meet the heightened expectations for service delivery from staff, citizens, and the business community.**

Upcoming IT Priorities

The Montana State Auditor's Office has several key IT priorities for the upcoming biennium, designed to enhance service delivery, improve security, and leverage technology to increase operational efficiency. One of the main challenges facing the agency is the need to upgrade its IT infrastructure to meet the growing demands of staff and the public while managing limited resources.

A top priority is modernizing CSI's network infrastructure to ensure that the agency can continue to provide secure, reliable services to its stakeholders. This includes strengthening network security measures to protect sensitive data and maintain compliance with state and national regulations. CSI's IT department will also focus on enhancing its tax and revenue applications, ensuring that they are robust and capable of handling increased volumes and complexity as the agency grows.

Another major initiative is the improvement of data access and retention systems. As CSI continues to manage large volumes of regulatory and legal data, ensuring that staff can access and retain this information efficiently is critical to the agency's mission of protecting consumers and prosecuting fraud.

Finally, CSI will continue to partner with the State Information Technology Services Division (SITSD) to align with statewide enterprise security initiatives, ensuring that the agency's IT infrastructure remains secure and capable of supporting its mission-critical operations.

By focusing on these priorities, the Montana State Auditor's Office will continue to protect Montanans through efficient, secure, and innovative technology solutions.

State Auditor

Base IT Expenditures	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	241,537	355,882	348,968	348,968
Operating Expenses ITSD	294,343	305,363	462,111	463,529
Operating Expenses	53,849	64,448	64,448	64,448
Total Costs	589,730	725,693	875,527	876,945
State Special Revenue	589,730	725,693	875,527	876,945
Total Funds	589,730	725,693	875,527	876,945

Department of Commerce – 65010

The Montana Department of Commerce (Commerce) serves a pivotal role in fostering economic prosperity across the state by enhancing local economies, improving infrastructure, and promoting Montana's image nationally and internationally. The department's mission is to ensure a healthy, sustainable economy where Montana businesses, communities, and individuals can thrive. Commerce achieves this by working with local communities to diversify their economic base, providing technical assistance and training to entrepreneurs and businesses, promoting tourism and filmmaking, and facilitating access to new markets for Montana products. Additionally, Commerce supports housing initiatives by providing financing for homeownership and rental assistance and managing grants to improve infrastructure and community facilities. Commerce's efforts help to strengthen Montana's economy by creating jobs, expanding businesses, and ensuring that Montana remains a top destination for tourism and investment.

IT Systems and Services

The Department of Commerce utilizes a robust IT infrastructure to support its diverse programs and services. By harnessing technology, Commerce ensures efficient and effective service delivery to its stakeholders, including businesses, communities, and the general public. The department places a strong emphasis on cloud-based solutions and Software as a Service (SaaS) platforms to reduce capital expenditures and enhance operational efficiency.

Key IT systems utilized by the department include:

- Customer Relationship Management (CRM) systems, which track interactions with stakeholders, manage customer data, and streamline communications. These systems are essential for managing both domestic and international partners.
- Grant and loan management systems that oversee the administration of financial assistance programs supporting housing, infrastructure, and business development.
- Web-based platforms that facilitate tourism promotion, community development, and business outreach, ensuring that Montana remains competitive in attracting investment and tourism revenue.
- Commerce also participates in enterprise security initiatives led by the State Information Technology Services Division (SITSD) to protect its systems and safeguard sensitive data.

Upcoming IT Priorities

The Department of Commerce's IT priorities for the upcoming biennium are centered on modernization, digital transformation, and security enhancement to support the agency's mission and improve service delivery.

A key initiative is the continued expansion of cloud-based services, allowing Commerce to minimize capital expenditures while increasing flexibility and scalability. This strategic use of SaaS will ensure that the department can meet the evolving needs of its stakeholders more efficiently.

The department will also focus on improving customer engagement through enhanced CRM systems, which will allow better tracking of interactions with businesses, local communities, and international partners. This initiative aligns with the state's objective to streamline and elevate customer interactions.

Security remains a top priority for Commerce. The department will continue to collaborate with SITSD to support security consolidation efforts, ensuring that all systems are secure, compliant, and capable of mitigating potential risks. By adopting a centralized approach to risk management, Commerce seeks to enhance the security of its data and IT infrastructure.

Through these initiatives, the Department of Commerce aims to not only strengthen its internal processes but also ensure that Montana's businesses, communities, and citizens continue to receive reliable, secure, and efficient services.

Department of Commerce

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	1,149,754	1,149,132	1,105,099	1,107,023
Operating Expenses	1,326,483	1,546,400	1,572,050	1,569,200
Operating Expenses ITSD	1,055,099	1,094,700	1,455,455	1,451,507
Total Costs	3,531,337	3,790,232	4,132,604	4,127,730
General Fund	357,874	396,888	416,788	416,644
State Special Revenue	991,014	1,026,902	1,125,058	1,123,614
Proprietary Fund	2,145,296	2,321,543	2,539,290	2,536,120
Federal Special Revenue	37,153	44,899	51,468	51,352
Total Funds	3,531,337	3,790,232	4,132,604	4,127,730

Consumer Counsel – 11120

The Montana Consumer Counsel is a single-program Legislative Branch agency tasked with representing the interests of Montana consumers in utility and transportation matters at both the state and federal levels. Overseen by a four-member Legislative Consumer Counsel Committee, the agency conducts analyses of the public implications of actions taken by regulated utility companies. The Consumer Counsel works with consultants and staff to advocate for consumer protection in rate cases, regulatory reviews, and other matters that impact Montana’s residents. *The agency’s mission is to ensure that consumers have a voice in the regulation of essential services, advocating for fairness and transparency in the utility and transportation industries.*

IT Systems and Services

As a small agency, the Montana Consumer Counsel does not have dedicated IT staff. Instead, the agency relies on the State Information Technology Services Division (SITSD) to provide all of its IT services, ensuring that the agency's technology needs are met efficiently and securely. These services include:

- **Server Hosting:** Ensures that the agency's data and applications are securely stored and accessible.
- **Email and Communication Services:** Provides essential email and communication tools, including voice services and conference call capabilities, to facilitate communication with stakeholders and regulatory bodies.
- **Operational Support and Professional Services:** Includes ongoing support for the agency’s day-to-day IT operations, as well as access to specialized IT expertise when needed.
- **Enterprise Services:** Provides access to shared state IT resources, ensuring efficient use of technology across government agencies.
- **File Transfer:** Supports secure sharing of legal documents and data between the agency, consultants, and regulatory bodies.

These IT services are critical in enabling the Montana Consumer Counsel to effectively manage its operations, particularly when analyzing complex utility cases and communicating with stakeholders.

Upcoming IT Priorities

The Montana Consumer Counsel’s IT priorities for the upcoming biennium focus on maintaining reliable and secure IT services through continued collaboration with SITSD. Ensuring that the agency’s IT infrastructure supports efficient communication, data management, and document sharing remains a top priority, as these functions are essential to the agency’s regulatory work on behalf of Montana consumers.

Given the agency's small size and specialized mission, the Consumer Counsel will continue to rely on SITSD for cost-effective, scalable IT solutions that align with the state’s broader strategic goals, including security by design and improved service delivery. By leveraging shared IT services, the Montana Consumer Counsel is able to fulfill its mission efficiently while ensuring that Montana consumers are well-represented in utility and transportation matters.

Consumer Counsel

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Operating Expenses ITSD	14,117	17,776	5,698	5,891
Operating Expenses	3,367	5,355	5,355	5,355
Total Costs	17,484	23,131	11,053	11,246
State Special Revenue	17,484	23,131	11,053	11,246
Total Funds	17,484	23,131	11,053	11,246

Department of Corrections – 64010

The Montana Department of Corrections (DOC) is committed to creating a safer Montana by reducing recidivism and supporting the successful reintegration of offenders into society. The department's mission is to enhance public safety, support victims of crime, and promote positive behavioral change in offenders. DOC operates a wide network of facilities, including state prisons, regional prisons, juvenile correctional facilities, probation and parole offices, and pre-release centers. Through a combination of supervision, treatment programs, and reentry services, DOC works to ensure that offenders can build stable, law-abiding lives upon release. A key goal of the department is to decrease recidivism by providing offenders with the necessary tools for success, such as housing, employment, treatment, and family support, thereby reducing crime and improving public safety across Montana.

IT Systems and Services

Information technology plays a critical role in supporting the Montana Department of Corrections' mission by enabling efficient operations and ensuring the safety and security of both staff and offenders. The department's IT systems support a wide range of functions, including offender management, victim services, and facility operations.

Key IT systems include:

- Offender Management Information System (OMIS) and Youth Management Information System (YMS): Are central systems for tracking offenders throughout the entire correctional process, from intake to release, including probation and parole.
- Victim Notification System (VINE): Provides automated notifications to victims regarding the status and location of offenders.
- Commissary and Trust Accounting System (CACTAS): Manages inmate trust accounts and commissary purchases.
- Restitution and Supervision Fee Collection System (RevQ): Tracks and collects restitution payments and supervision fees from offenders.
- Correctional Staff Post Scheduling System (Intellitime): Ensures efficient scheduling of correctional staff.
- Inmate Communication Services (CenturyLink): Manages inmate phone communications.
- Digital License Plate Manufacturing System (Plate Builder): Oversees the production of license plates by inmates.
- Pharmacy and Medication Management (Sapphire): Tracks medications and medical records for offenders.
- SummitNet Video System: Supports video conferencing for court hearings, parole hearings, and tele-psychiatry services.

In addition to these systems, DOC maintains critical interfaces with external systems, such as the Montana Department of Justice's criminal history system, and partners with SITSD to ensure robust network security and infrastructure.

Upcoming IT Priorities

The Montana Department of Corrections has outlined several key IT priorities for the upcoming biennium, focusing on improving safety, efficiency, and data management. One of the most significant initiatives is the implementation of the Compass Offender Management System, a cloud-based, commercial off-the-shelf (COTS) solution that will replace the current in-house system. This multi-year project aligns with the state's strategic goal of digital transformation and will enhance DOC's ability to manage offender data more effectively.

Another priority is the expansion of surveillance systems across correctional facilities and has proposed implementation of body-worn cameras and tasers for correctional officers and probation and parole staff in order to increase transparency, improve accountability, and provide valuable evidence in the event of incidents.

DOC aims to expand offender education opportunities by leveraging technology to deliver educational content through tablets and secure computers. This initiative will provide offenders with valuable skills and resources, supporting their rehabilitation and reducing recidivism.

By focusing on these key IT initiatives, the Montana Department of Corrections is committed to enhancing safety, efficiency, and service delivery, while supporting the successful reintegration of offenders and promoting a safer Montana.

Department of Corrections

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	2,312,518	2,628,922	2,545,912	2,550,647
Operating Expenses ITSD	4,329,939	4,338,444	4,570,198	4,580,548
Operating Expenses	1,401,101	1,453,195	1,453,195	1,453,195
Total Costs	8,043,559	8,420,561	8,569,305	8,584,390
General Fund	7,929,511	8,304,728	8,448,838	8,463,715
Proprietary Fund	67,053	69,500	72,281	72,405
State Special Revenue	46,995	46,333	48,187	48,270
Total Funds	8,043,559	8,420,561	8,569,305	8,584,390

The Crime Control Division was incorporated into the Department of Corrections in 2018.

Department of Environmental Quality – 53010

The Montana Department of Environmental Quality (DEQ) is dedicated to safeguarding Montana's natural resources, ensuring that the state's air, water, and land remain clean and free from contamination. DEQ regulates a wide array of environmental activities, including air and water quality, hazardous waste facilities, solid waste management, mining operations, and the siting of large-scale facilities. Additionally, the department is responsible for reclamation and cleanup efforts, including projects under the federal and state superfund programs. DEQ collaborates with various stakeholders, including the public, private industry, non-governmental organizations, and local governments, to protect Montana's environment and support the state's natural resource economy. *DEQ's mission is to champion a healthy environment for a thriving Montana, promoting environmental protections that are implemented transparently and consistently to ensure the well-being of the state's citizens and ecosystems.*

IT Systems and Services

The Department of Environmental Quality's Information Management Bureau provides a range of centralized IT services that are critical to fulfilling the department's regulatory responsibilities and enhancing public access to environmental information. DEQ's IT strategy leverages enterprise technology platforms, with a strong focus on digital transformation and increased public access to environmental data and services.

Key IT services include:

- **Computing Services:** Supporting DEQ's staff with essential computing tools, infrastructure, and resources.
- **Information Security:** Ensuring the security of DEQ's systems and protecting sensitive environmental data from unauthorized access.
- **Application Configuration and Support:** Customizing and maintaining applications that support DEQ's regulatory and operational functions.
- **Reporting and Analytics:** Managing and analyzing environmental data to inform decision-making and enhance transparency for the public.

DEQ relies heavily on enterprise solutions provided by the State Information Technology Services Division (SITSD) and externally procured systems. These systems enable the department to streamline its operations and improve service delivery, ensuring that environmental regulations are enforced efficiently and effectively.

Upcoming IT Priorities

The Department of Environmental Quality's IT priorities for the upcoming biennium focus on furthering the state's digital transformation initiatives and enhancing public access to environmental data. A key priority is to continue modernizing legacy systems, ensuring that DEQ operates with more robust, efficient, and secure technological tools. This will allow the department to improve data management, decision-making, and service delivery to Montana's citizens.

DEQ is also committed to expanding the digitization of processes related to permitting, compliance, and public interaction. By shifting more manual, paper-based processes to digital platforms, the department aims to improve internal efficiencies while providing easier access to information for businesses, communities, and individuals.

Another major IT priority is enhancing system integration between DEQ's various applications, allowing for better data sharing and more seamless workflows between different regulatory functions, such as air quality, water quality, and mining operations. This will improve the department's ability to manage environmental data holistically and provide stakeholders with comprehensive, up-to-date information.

Finally, DEQ will continue to focus on information security, working closely with SITSD to ensure that all systems are safeguarded against potential threats and that sensitive environmental data is securely managed. This includes ongoing collaboration with SITSD on statewide enterprise security initiatives to ensure compliance with security standards and best practices.

By pursuing these priorities, DEQ aims to enhance transparency, improve service delivery, and ensure the continued protection of Montana's environment through the use of innovative and secure technology solutions.

Department of Environmental Quality

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	2,852,752	4,011,096	3,800,003	3,804,789
Operating Expenses ITSD	2,115,583	2,168,472	2,439,249	2,438,416
Operating Expenses	623,532	745,024	745,024	745,024
Equipment	108,314	314,063	314,063	314,063
Total Costs	5,700,181	7,238,655	7,298,339	7,302,292
Proprietary Fund	1,909,941	1,159,242	1,186,841	1,187,283
Federal Special Revenue	1,639,514	2,294,308	2,310,132	2,311,418
General Fund	783,015	1,130,472	1,158,287	1,158,708
State Special Revenue	1,367,711	2,654,633	2,643,079	2,644,884
Total Funds	5,700,181	7,238,655	7,298,339	7,302,292

Department of Fish, Wildlife and Parks - 52010

The Montana Department of Fish, Wildlife, and Parks (FWP) is responsible for the management and conservation of the state's fish, wildlife, and parks resources—key components of Montana's identity and outdoor heritage. FWP's mission is to ensure that these resources are preserved for future generations while providing sustainable recreational opportunities for the public. The agency manages a wide range of activities, including hunting and fishing licenses, wildlife conservation programs, fisheries management, law enforcement, and the operation of state parks. FWP also plays a vital role in educating the public about conservation efforts and promoting outdoor recreation. *FWP's work is guided by a long-term vision that emphasizes the importance of public engagement, habitat conservation, recreational access, and the responsible stewardship of Montana's natural resources.*

IT Systems and Services

The Technology Services Division (TSD) within FWP supports the agency's mission by providing innovative, efficient IT solutions tailored to the unique needs of natural resource management. TSD delivers a wide range of services and maintains several mission-critical systems that underpin FWP's operations.

Key IT systems and services include:

- Automated License System (ALS): A comprehensive system that manages the sale of hunting, fishing, and recreational licenses, as well as application drawings. The system includes an online portal and point-of-sale devices used by license providers throughout the state.
- Wildlife Information System (WIS): An internal database that supports various wildlife management activities, including mandatory reporting, animal health tracking, and big game surveys.
- Fisheries Information System (FIS): A database for fisheries management, including hatchery operations, native species coordination, and fish pond applications.
- SmartCop: A law enforcement system that enhances officer safety by providing real-time access to critical data and allowing for the electronic transmission of citations.
- Geographical Data Services (GDS): A suite of geospatial tools and applications that provide critical data for both internal and external users, supporting wildlife tracking, invasive species management, and recreational planning.

FWP's IT infrastructure also supports a variety of public-facing applications, such as the MyFWP mobile app, which allows users to access and manage their licenses, and various web-based services that provide information on hunting regulations, wildlife management areas, and fishing access sites.

Upcoming IT Priorities

The Montana Department of Fish, Wildlife, and Parks has several key IT priorities for the upcoming biennium, focused on enhancing public engagement, modernizing technology, and improving operational efficiency.

One priority is the expansion of functionality within the MyFWP mobile app, which will provide users with additional features for managing licenses, permits, and recreational activities. This aligns with the state's objective to design for human experience and improve digital interactions with the public.

FWP also plans to conduct a comprehensive review of legacy systems to identify opportunities for modernization and digitization. This includes completing an inventory of manual processes that could benefit from digital transformation and prioritizing these processes for automation. By adopting new technologies and retiring outdated systems, FWP aims to reduce technical debt and improve service delivery.

Several systems are slated to undergo improvements. Over the course of the biennium, FWP plans to improve the system for maintaining and accessing contracts and payments, implement an Application Programming Interface (API) Manager and a volunteer management system, incorporate generative AI functions into the online licensing system, implement a volunteer management system, and develop level agreements (SLAs) for the agency's internally supported applications.

These initiatives reflect FWP's commitment to using technology to enhance its conservation mission, improve customer service, and support the responsible stewardship of Montana's fish, wildlife, and parks resources.

Department of Fish, Wildlife, and Parks

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	3,146,487	3,622,818	3,726,613	3,733,562
Operating Expenses	2,023,608	2,523,807	2,523,807	2,523,807
Operating Expenses ITSD	2,980,115	2,980,115	3,593,496	3,579,754
Equipment	9,483	-	-	-
Total Costs	8,159,693	9,126,740	9,843,916	9,837,123
Proprietary Fund	130,343	143,102	159,050	158,693
State Special Revenue	7,791,460	8,717,514	9,397,902	9,391,661
Federal Special Revenue	237,890	266,125	286,964	286,770
Total Funds	8,159,693	9,126,740	9,843,916	9,837,123

Governor's Office – 31010

The Montana Governor's Office plays a crucial role in overseeing state government operations and ensuring that departments operate efficiently and within their means. The office is dedicated to protecting Montana's social capital—its families, businesses, and communities—by using state resources judiciously and delivering effective services. The Governor's Office works to create a sustainable budget, attract new businesses, and improve the quality of life for all Montanans through responsible governance. Key priorities include transparency in government services, economic development, healthcare access, education, and public safety. *The Governor's team is committed to making state government responsive, customer-friendly, and accountable, ensuring that the needs of Montanans are met with efficiency and professionalism.*

IT Systems and Services

The Governor's Office relies on a variety of IT systems to support its mission of ensuring transparent, effective governance and fiscal responsibility. The IT team within the Governor's Office is focused on providing technology solutions that improve service delivery and operational efficiency. Key systems and services include:

- **Web Applications and Dashboard Systems:** The Governor's Office manages several web applications that provide critical information to the public.
- **Legislative Session Applications:** Tools such as the Fiscal Note Tracker support the Governor's Office during Montana's legislative sessions, ensuring that fiscal impacts of proposed legislation are tracked and managed effectively.
- **Budget Development and Management Systems:** The office utilizes the IBARS system for budget preparation, ensuring that state resources are allocated efficiently and in alignment with the Governor's priorities.
- **Financial and HR Systems:** SABHRS (Statewide Accounting, Budgeting, and Human Resource System) is used to manage payroll, accounting, asset management, vendor payments, and FTE (Full-Time Employee) monitoring and maintenance. SABHRS is a critical tool for ensuring that the Governor's Office operates within its budgetary constraints and adheres to state financial policies.

These systems are essential for the Governor's Office to maintain transparency, support legislative processes, manage financial resources, and communicate with constituents.

Upcoming IT Priorities

For the upcoming biennium, the Montana Governor's Office has outlined several IT priorities that align with the state's broader strategic goals of digital transformation, efficiency, and security. These priorities are designed to enhance service delivery, improve transparency, and support the office's mission of responsible governance.

One major focus is on improving constituent services through enhanced internet applications. The Governor's Office plans to expand its constituent contact management system to improve the accuracy, completeness, and timeliness of responses to public inquiries. While expanding digital access to services, the Governor's Office has a continued focus on customer experience and will also expand the collection and analysis of customer satisfaction surveys. This will ensure that Montanans experience a more responsive and user-friendly interaction when engaging with the Governor's Office.

Another key initiative is the modernization of budget and financial management tools. By continuing to leverage systems such as IBARS and SABHRS, the office aims to streamline budget preparation, improve financial transparency, and ensure that state resources are used effectively.

Finally, the Governor's Office is committed to enhancing data security. The office will collaborate closely with the State Information Technology Services Division (SITSD) to ensure that its systems are secure, compliant with state policies, and protected against evolving cybersecurity threats.

By focusing on these IT priorities, the Governor's Office will continue to provide effective, transparent governance while ensuring that state resources are managed efficiently and responsibly.

Governor's Office

Base IT Expenditures	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	178,455	184,263	177,797	178,803
Operating Expenses	10,308	14,933	14,933	14,933
Operating Expenses ITSD	486,070	558,531	820,244	819,013
Total Costs	674,833	757,727	1,012,974	1,012,749
General Fund	674,833	757,727	1,012,974	1,012,749
Total Funds	674,833	757,727	1,012,974	1,012,749

Office of the Commissioner of Higher Education – 51020

The Office of the Commissioner of Higher Education (OCHE) provides central administrative management and leadership for the Montana University System (MUS), which includes all public post-secondary educational institutions across the state. OCHE's mission is to deliver high-quality, accessible postsecondary education to Montanans while supporting the state's economy and workforce development. The office oversees the implementation of policies set by the Board of Regents and ensures the efficient allocation of resources across Montana's higher education institutions. OCHE also administers student scholarship programs, manages the Montana University System Benefits and Workers' Compensation programs, and coordinates strategic initiatives that enhance the quality and accessibility of higher education in Montana. *OCHE plays a critical role in ensuring that Montana's higher education system remains responsive to the needs of students, faculty, and the broader community while aligning with the state's economic goals.*

IT Systems and Services

The Office of the Commissioner of Higher Education relies on a variety of IT systems to support its mission of providing management and administrative leadership for the Montana University System. OCHE's IT team consists of four full-time employees (FTE) who manage day-to-day IT support, data warehousing, and system administration.

Key IT systems and services include:

- **Board of Regents Meeting Systems:** OCHE conducts online meetings for the Board of Regents, utilizing web-based agendas and live-streaming tools to engage stakeholders and ensure transparency.
- **Data Warehousing:** OCHE manages and supports data warehouses hosted on the Missoula and Bozeman campuses, providing access to crucial educational and administrative data.
- **Budget and Financial Systems:** OCHE relies on IBARS (the state's budgeting system) for budget preparation and development, and SABHRS (Statewide Accounting, Budgeting, and Human Resource System) for payroll, accounting, asset management, and accounts payable functions.
- **Scholarship and Benefits Administration:** OCHE manages systems that oversee the distribution of student scholarships and administer both the Montana University System Benefits and Workers Compensation programs.

These IT systems ensure that OCHE can efficiently manage its administrative responsibilities, provide timely financial services, and process critical data for both the Montana University System and the state.

Upcoming IT Priorities

The Office of the Commissioner of Higher Education's IT priorities for the upcoming biennium are focused on modernization, security, and scalability to meet the growing needs of the Montana University System and improve service delivery.

A primary focus is on enhancing IT infrastructure by investing in modernization and scalability to support the increased demand for digital services across MUS institutions. As part of this effort, OCHE will continue to collaborate closely with the University of Montana (UM) and Montana State University (MSU) campuses to maintain and expand its data warehouse capabilities, ensuring that the system's data infrastructure remains robust and reliable.

Additionally, OCHE is working to streamline its digital services and expand digital learning and teaching platforms. This includes the continued implementation of a single learning management system (LMS), the development of a centralized online course catalog, and improving online tools and applications used for scholarship distribution, student admissions, and benefits administration. These enhancements will improve the efficiency of service delivery, reduce administrative overhead, and provide a more seamless experience for students, faculty, and staff.

Security is also a key priority, reflected in OCHE's commitment to implementing a comprehensive cybersecurity framework to protect student, employee, and financial data. This framework will safeguard critical assets while ensuring compliance with both state and federal regulatory requirements.

By leveraging technology to enhance both academic and administrative functions, OCHE is ensuring that Montana's higher education system remains competitive and accessible.

Commissioner of Higher Education

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	397,846	227,520	428,963	429,681
Operating Expenses ITSD	2,841	2,983	3,661	3,421
Operating Expenses	205,442	214,291	214,291	214,291
Equipment	10,311	10,826	10,826	10,826
Total Costs	616,440	455,620	657,741	658,219
General Fund	436,229	341,265	490,646	490,995
State Special Revenue	8,962	9,352	9,380	9,370
Federal Special Revenue	59,206	20,740	26,824	26,831
Proprietary Fund	112,042	84,263	130,891	131,023
Total Funds	616,440	455,620	657,741	658,219

Montana Historical Society – 51170

The Montana Historical Society (MHS) serves as the guardian of Montana's history, preserving the state's heritage through its vast collections of artifacts, photographs, documents, and art. Established in 1865, MHS is one of the oldest institutions of its kind in the West and plays a crucial role in sharing Montana's stories with the public, both through physical exhibits and digital platforms. MHS is dedicated to preserving Montana's past, sharing its stories, and inspiring exploration to provide meaning for today and vision for tomorrow. The society's work includes museum exhibitions, educational programs, state archives, and online resources that make Montana's history accessible to a wide audience.

IT Systems and Services

The Montana Historical Society relies heavily on technology to support its mission of preserving and sharing Montana's rich history. IT is critical in ensuring the security, management, and accessibility of the society's collections and the efficient operation of its public services.

Key IT systems and services include:

- **Security and Preservation of Collections:** IT is used to manage the security and preservation of MHS's valuable art, artifacts, and archives, ensuring that heritage resources are both protected and accessible for future generations.
- **Digital Strategy and Online Services:** MHS leverages technology to build on its educational programs and explore new ways to deliver digital content, exhibitions, and research materials to the public. Online resources and e-commerce platforms support secure transactions and provide greater access to Montana's history.
- **Institutional Marketing and Development:** IT supports MHS's marketing and public relations efforts, increasing visibility and engagement with Montana's rich historical offerings.
- **Operational Support:** IT infrastructure supports the day-to-day operations of the society, including digital content management, website hosting, and secure web experiences for users.

As a small state agency with limited resources, MHS works closely with the State Information Technology Services Division (SITSD) to manage its IT needs, including server hosting, email, and operational support.

Upcoming IT Priorities

The Montana Historical Society's IT priorities for the upcoming biennium focus on modernizing infrastructure, improving digital service delivery, and enhancing security to support the society's mission of preserving Montana's history.

One of the key initiatives is modernizing the IT infrastructure, which has aged disproportionately compared to other state agencies. This includes upgrading systems and processes to ensure that the society can continue to efficiently manage and preserve its collections while providing enhanced digital services to the public. MHS will work with SITSD to implement best practices and leverage shared resources to achieve these goals.

Another priority is expanding digital content availability. By enhancing the society's online platforms, MHS aims to increase access to its collections and educational resources. This includes improving the society's website, expanding e-commerce capabilities for secure online transactions, and further developing its digital archives.

Through these initiatives, the Montana Historical Society will continue to preserve Montana's heritage while making history accessible and engaging for future generations.

Montana Historical Society

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	219,327	378,751	460,687	462,973
Operating Expenses	163,754	167,029	167,029	167,029
Operating Expenses ITSD	426,168	557,531	789,053	813,211
Total Costs	809,249	1,103,311	1,416,769	1,443,214
Proprietary Fund	131,424	177,452	227,431	231,569
Federal Special Revenue	142,767	136,366	170,129	172,080
State Special Revenue	126,833	279,846	355,117	360,704
General Fund	408,225	509,647	664,092	678,861
Total Funds	809,249	1,103,311	1,416,769	1,443,214

Judicial Branch – 21100

The Montana Judicial Branch is responsible for administering justice across the state, ensuring that the courts operate efficiently and fairly. The branch includes the Supreme Court, District Courts, Workers' Compensation Court, Water Court, and Courts of Limited Jurisdiction. The Office of the Court Administrator (OCA) provides administrative and IT support to both state and local courts, facilitating the smooth operation of the judiciary. OCA works closely with the Supreme Court Commission on Technology to develop and implement the Judicial Branch IT Strategic Plan, which guides the branch's technology initiatives. *The Judicial Branch plays a pivotal role in upholding the rule of law in Montana, ensuring access to justice for all citizens while managing a large volume of cases across the state's courts.*

IT Systems and Services

The Office of the Court Administrator (OCA) manages IT services for the entire Judicial Branch, supporting over 1,100 users, including local and state court officials and employees. IT systems are critical to the daily operations of Montana's courts, enabling the efficient management of cases, legal documents, and communications.

Key IT systems and services include:

- **Case Management Systems:** OCA supports state and local courts with case management and accounting systems that process approximately 300,000 cases and citations annually. This system also manages fines and fees, collecting and depositing around \$9 million into the state's general fund each year.
- **Juvenile Court Assessment and Tracking System (JCATS):** A specialized system for managing data related to youth offenders, including case information and risk assessments.
- **Electronic Filing:** Deployed in the Supreme Court and 29 trial courts, this system allows court documents to be filed electronically, streamlining legal processes and reducing paperwork.
- **Courtroom Technology Support:** OCA provides support for courtrooms across the state, maintaining audio and video systems, court reporting equipment, and interactive video services.
- **Citation Electronic Filing:** This system allows law enforcement agencies, such as the Montana Highway Patrol and Department of Fish, Wildlife, and Parks, to file citations electronically with the courts, saving time and resources for both law enforcement and the judiciary.
- **Public-Facing Web Services:** The Judicial Branch website, hosted by the State Law Library, provides critical information and resources to the public, including access to court records and legal resources.

OCA collaborates with the State Information Technology Services Division (SITSD) to manage statewide networking, email services, virus protection, and other essential IT functions.

Upcoming IT Priorities

The Montana Judicial Branch's IT priorities for the upcoming biennium focus on modernizing court systems, enhancing public access, and improving security. These initiatives align with the state's broader IT strategic goals of digital transformation, efficiency, and security by design.

Judicial Branch

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	1,658,118	1,834,056	1,882,058	1,885,884
Operating Expenses	1,987,613	2,009,579	2,017,016	2,024,452
Operating Expenses ITSD	2,909,840	3,003,060	3,207,486	3,285,397
Equipment	61,340	21,000	21,000	21,000
Debt Service	276,719	283,816	283,816	283,816
Total Costs	6,893,630	7,151,511	7,411,376	7,500,549
General Fund	6,601,122	6,853,734	7,101,734	7,186,128
Proprietary Fund	276,697	281,825	293,054	297,577
Federal Special Revenue	262	-	-	-
State Special Revenue	15,549	15,952	16,588	16,844
Total Funds	6,893,630	7,151,511	7,411,376	7,500,549

Judicial Branch

Long Range IT Projects				
	FY 2024	FY 2025	FY 2026	FY 2027
Long Range IT	41,894	536,008	298,507	298,507
Total Costs	41,894	536,008	298,507	298,507
Capital Projects	41,894	536,008	298,507	298,507
Total Funds	41,894	536,008	298,507	298,507

Department of Justice – 41100

The Montana Department of Justice (DOJ) is the state's premier law enforcement and legal agency, with a mission to protect and promote public safety and uphold the rule of law. DOJ's responsibilities span a wide array of critical services, including law enforcement, forensic science, gambling regulation, highway patrol, motor vehicle administration, and legal services for the state. With over 800 employees across eight divisions, DOJ plays a key role in ensuring the safety and well-being of all Montanans.

IT Systems and Services

The Justice Information Technology Services Division (JITSD) plays a pivotal role in supporting DOJ's vast and diverse operations. JITSD manages over 80 IT systems and services, ensuring reliable access to critical law enforcement and legal information. These systems support more than 4,200 users statewide and interface with federal systems, including the FBI's Criminal Justice Information Systems (CJIS), requiring strict adherence to security protocols.

Key IT systems and services include:

- Criminal Justice Information Network (CJIN): Provides law enforcement agencies, attorneys, and judges with access to critical criminal justice information, including criminal histories, vehicle information, watch lists, and protection orders.
- SmartCop: An in-car system used by MHP, MDT Motor Carrier Services, and FWP law enforcement for issuing citations and accessing criminal justice data. It also includes Computer Aided Dispatch (CAD) capabilities.
- Computerized Criminal History (CCH): A repository of Montana criminal history data, including fingerprint records, court dispositions, and correctional status updates.
- Montana Enhanced Registration and Licensing Information Network (MERLIN): Supports motor vehicle titling, registration, and dealer licensing functions.
- LiveScan: A statewide system for capturing and transmitting fingerprints of criminals and job applicants.
- Sexual or Violent Offender Registry (SVOR): Provides online access to information about sexual and violent offenders in Montana, receiving nearly 600,000 visits annually.
- Card Production System: Used to produce Montana driver licenses and identification cards.

These systems are critical for ensuring public safety, supporting law enforcement operations, and managing legal and administrative processes across the state.

Upcoming IT Priorities

The Montana Department of Justice's IT priorities for the upcoming biennium focus on modernization, security, and efficiency to better serve the state's law enforcement, legal, and public safety needs.

DOJ is also focused modernizing systems and infrastructure to improve citizen experience and improve business efficiency by improving technology and infrastructure that the department relies upon. Some of these improvements include acquiring a Case Management System that will bring several investigative unit's report documentation and management of those cases to the same platform, replacing the 13-year-old MERLIN system to a modernized, efficient, and effective system, modernizing disaster recovery enterprise architecture, and investing in the Next Generation 911 (NG911) System.

DOJ is also committed to ensuring that the Montana Highway Patrol and other divisions have access to modern tools and technologies that enhance public safety. This includes investing in body camera systems and upgrading video storage solutions for evidence management.

Another key priority is strengthening cybersecurity. Given the sensitive nature of the data handled by DOJ, including criminal histories and personal identification information, DOJ will continue to work closely with the State Information Technology Services Division (SITSD) to ensure that all systems comply with critical security requirements, particularly those outlined by the FBI's CJIS Security Policy.

By focusing on these IT initiatives, the Montana Department of Justice is ensuring that it can continue to protect and serve the people of Montana, while maintaining the highest standards of security, efficiency, and service delivery.

Department of Justice

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	4,940,101	4,833,559	4,687,024	4,693,588
Operating Expenses	7,072,938	7,602,336	10,152,336	10,152,336
Operating Expenses ITSD	4,284,950	4,284,950	4,876,575	4,872,359
Equipment	486,058	612,273	612,273	612,273
Debt Service	1,029,426	1,029,426	1,029,426	1,029,426
Total Costs	17,813,473	18,362,544	21,357,634	21,359,982
Federal Special Revenue	37,333	40,587	50,012	49,999
State Special Revenue	10,403,653	12,564,689	14,701,982	14,703,030
Proprietary Fund	442,577	505,431	603,765	603,728
General Fund	6,929,911	5,251,837	6,001,875	6,003,224
Total Funds	17,813,473	18,362,544	21,357,634	21,359,982

Department of Labor and Industry – 66020

The Montana Department of Labor & Industry (DLI) is dedicated to promoting and protecting the well-being of the state's workers, employers, and citizens while upholding their rights and responsibilities. DLI's mission encompasses a broad range of services, including professional and occupational licensing, building and safety inspections, unemployment insurance, workforce development, and labor market information dissemination. The department operates in close collaboration with local businesses and communities, ensuring that Montana's labor laws are understood and followed, and that workers and employers have access to the resources and services they need. *DLI focuses on providing responsive and efficient service delivery, leveraging IT to streamline operations and enhance its ability to serve Montana's workforce and businesses.*

IT Systems and Services

The Department of Labor & Industry's centralized IT structure plays a vital role in supporting the department's mission. IT systems help facilitate service delivery, ensure regulatory compliance, and improve operational efficiency across DLI's various functions. DLI collaborates with the State Information Technology Services Division (SITSD) on several enterprise initiatives to optimize its use of technology and reduce costs.

Key IT systems and services include:

- Unemployment Insurance Program Support: IT provides systems that support the administration of unemployment insurance, offering short-term economic relief to eligible workers and ensuring compliance with state and federal regulations.
- Professional and Occupational Licensing Systems: IT supports the processing of professional and occupational licenses, as well as permits related to building, electrical, plumbing, and other trades.
- Workforce Development Systems: DLI's IT infrastructure supports systems that help employers understand labor market trends and access a skilled workforce, while also providing job search assistance and skills development services to workers.
- Enterprise Content Management (ECM): In collaboration with SITSD, DLI has replaced legacy imaging systems with ECM, resulting in greater efficiencies in document management, storage, and retrieval across the department.
- These systems are critical to DLI's ability to deliver services effectively, ensuring that both workers and employers have access to the resources they need to succeed.

Upcoming IT Priorities

The Montana Department of Labor & Industry's IT priorities for the upcoming biennium focus on modernization, efficiency, and security, aligning with the state's strategic IT goals.

One of the key priorities is the modernization of legacy systems, including the continued implementation of Enterprise Case Management (ECM) to streamline business operations across DLI. This initiative is expected to improve service delivery and reduce operational costs by eliminating outdated systems, reducing technical debt, and streamlining business processes.

DLI is also focused on enhancing service delivery by expanding digital tools and resources for both workers and employers. This includes improving the Montana Unemployment System Environment (MUSE), which modernizes the state's unemployment insurance system, and further developing workforce case management systems to better support job seekers and employers in meeting labor market demands.

Another priority is improving IT security and ensuring that all systems comply with state and federal data protection standards. DLI is committed to protecting sensitive information related to workers, employers, and job seekers while maintaining secure, reliable IT infrastructure. DLI will continue to work closely with SITSD on security risk-management and other consolidated IT services and support to ensure that its IT resources are used in a cost-effective and strategic manner, minimizing duplication and leveraging shared state systems wherever possible.

By focusing on these IT initiatives, the Montana Department of Labor & Industry aims to provide better service, improve operational efficiency, and support the state's workforce and businesses in a rapidly evolving economic environment.

Department of Labor and Industry

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	2,284,294	2,911,225	2,858,187	2,860,587
Operating Expenses ITSD	5,216,830	4,914,483	6,597,596	6,611,992
Operating Expenses	3,966,097	2,240,176	2,240,176	2,240,176
Debt Service	916,500	763,983	763,983	763,983
Total Costs	12,383,721	10,829,867	12,459,942	12,476,738
General Fund	20,199	15,837	19,204	19,232
State Special Revenue	595,866	467,200	566,504	567,353
Proprietary Fund	11,515,171	10,148,864	11,634,191	11,649,749
Federal Special Revenue	252,486	197,966	240,044	240,404
Total Funds	12,383,721	10,829,867	12,459,942	12,476,738

Legislative Branch – 11040

The Montana Legislative Branch consists of the House of Representatives, the Senate, and three divisions: the Legislative Services Division (LSD), the Legislative Audit Division (LAD), and the Legislative Fiscal Division (LFD). The branch is responsible for lawmaking, appropriation, taxation, oversight of the Executive Branch, and representing local interests. The Office of Legislative Information Systems (OLIS) provides IT support for all legislative functions, ensuring that the legislature operates efficiently and transparently to serve the citizens of Montana.

OLIS plays a crucial role in maintaining the technology infrastructure required for legislative processes, including support for legislative sessions, committee meetings, fiscal analysis, and public access to information. This support is essential for the branch’s ability to draft, consider, and pass bills and to communicate effectively with the public.

IT Systems and Services

The Office of Legislative Information Systems (OLIS) provides IT services to the Montana Legislative Branch, supporting the operations of the House, Senate, and all legislative divisions. OLIS is responsible for maintaining the technology platforms that allow legislators, staff, and the public to engage with legislative processes.

Key IT systems and services include:

- Legislative Session Systems: OLIS supports online agendas, live streaming, and document management systems that enable legislators and the public to access legislative proceedings in real-time.
- Committee and Bill Management Systems: These systems facilitate the drafting, tracking, and voting on bills, ensuring that legislators and staff can efficiently manage the lawmaking process.
- Budget and Fiscal Systems: OLIS supports the Legislative Fiscal Division’s work by providing IT solutions that help with fiscal analysis, budget projections, and policy development to inform state financial decisions.
- Public Access to Information: OLIS maintains web-based platforms that allow citizens to view legislative sessions, access bills, and track the status of legislation, promoting transparency and public engagement.

OLIS collaborates with the State Information Technology Services Division (SITSD) to ensure that the Legislative Branch’s IT infrastructure is secure, reliable, and aligned with state IT standards.

Upcoming IT Priorities

The Montana Legislative Branch’s IT priorities for the upcoming biennium focus on modernizing technology platforms, enhancing security, and improving efficiency. These initiatives align with the state’s strategic IT goals, ensuring that the legislative process remains transparent, efficient, and accessible to the public.

Legislative Branch

Base IT Expenditures	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	2,024,584	2,122,423	-	-
Operating Expenses	1,506,479	2,617,770	2,617,770	2,617,770
Operating Expenses ITSD	847,825	859,076	844,825	1,345,611
Equipment	738,013	930,950	930,950	930,950
Total Costs	5,116,901	6,530,219	4,393,545	4,894,331
General Fund	5,114,736	6,530,219	4,393,545	4,894,331
State Special Revenue	2,165	-	-	-
Total Funds	5,116,901	6,530,219	4,393,545	4,894,331

Department of Livestock – 56030

The Montana Department of Livestock (LIV) is dedicated to protecting Montana's livestock industry through the prevention, control, and eradication of animal diseases, as well as ensuring the safety of meat and dairy products. The department is also responsible for safeguarding the industry from theft and predatory animals, and regulating various agricultural sectors, including veterinary diagnostics, brands enforcement, and meat inspection. The department's mission is critical not only to the livestock industry but also to public health, as it works to prevent the transmission of animal diseases to humans. Key business areas supported by the department include Animal Health, Meat Inspection, Milk Control, the Livestock Loss Board, Brands, the Veterinary Diagnostic Lab, and Centralized Services.

IT Systems and Services

The Department of Livestock relies heavily on IT to support its diverse range of responsibilities, ensuring the efficient delivery of services to Montana's livestock industry, veterinarians, and the public. The department's IT strategies focus on providing cost-effective, reliable, and secure technology solutions to support its business objectives.

Key IT systems and services include:

- **Animal Health Systems:** These systems support the tracking of animal identification, disease testing, and import/export records, ensuring compliance with state laws and traceability in the event of disease outbreaks.
- **Brands Services:** IT supports the management and enforcement of livestock brand registrations and inspections, which are critical to preventing livestock theft.
- **Meat and Dairy Inspection Systems:** IT supports the regulatory and inspection functions that ensure the safety and compliance of Montana's meat and dairy products.
- **Veterinary Diagnostic Lab:** IT systems are used to manage diagnostic testing and reporting, supporting the health of Montana's livestock and the prevention of disease transmission.
- **Mobile Technologies:** The department also relies on mobile technology to provide field investigators with access to critical information in remote areas, enhancing both productivity and safety. Additionally, LIV has adopted Enterprise Content Management (ECM) to improve document management processes across the department.

LIV leverages the State Information Technology Services Division (SITSD) for enterprise services, including network management, data security, and system hosting, ensuring that the department's IT infrastructure remains secure and aligned with state standards.

Upcoming IT Priorities

The Montana Department of Livestock's IT priorities for the upcoming biennium aim to modernize legacy systems, enhance digital services, and improve security to better serve Montana's livestock industry.

A top priority is the Animal Health System Replacement Project, which will replace outdated and unsupported legacy systems that track animal identification, disease testing, and movement records. This modernized system will ensure better traceability in the event of animal disease outbreaks and improve compliance with state and federal regulations.

Another key initiative is the Google AI Documentation Project, which aims to digitize paper cattle inspection records using advanced optical character recognition (OCR) technology. This project will streamline records management, improve data accuracy, and ensure long-term retention of important livestock records.

LIV is also focused on enhancing mobile capabilities for field investigators through the Starlink Mobile Project, which will provide internet connectivity in remote areas using satellite technology. This will improve the safety and efficiency of livestock investigators working in regions without reliable cellular service.

The Department of Livestock will continue to collaborate with SITSD to strengthen IT security, ensuring that sensitive livestock data is protected and that the department complies with state security policies.

Through these initiatives, the Department of Livestock aims to enhance its operational efficiency, improve service delivery, and ensure the protection and well-being of Montana's livestock industry.

Department of Livestock

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	197,880	283,047	276,850	277,249
Operating Expenses ITSD	498,651	728,467	1,029,105	1,026,601
Operating Expenses	232,908	239,895	239,895	239,895
Total Costs	929,438	1,251,408	1,545,849	1,543,745
Federal Special Revenue	53,404	83,279	109,134	108,919
General Fund	66,572	63,912	83,754	83,589
Proprietary Fund	47,551	42,608	55,836	55,726
State Special Revenue	761,911	1,061,610	1,297,125	1,295,511
Total Funds	929,438	1,251,408	1,545,849	1,543,745

Department of Military Affairs – 67010

The Montana Department of Military Affairs (DMA) is tasked with supporting both federal and state missions, including providing mission-ready forces to the federal government, delivering emergency support to civil authorities through the National Guard and Disaster and Emergency Services Division, and supporting Montana veterans and their families. DMA also engages in youth development programs such as Youth ChalleNGe and STARBASE, offering educational services. The department's diverse functions include veterans' services, emergency management, military readiness, and youth education, all of which rely heavily on IT infrastructure to operate efficiently and securely.

DMA's IT strategy is managed by the Military Affairs Information Technology (MAIT) group, which provides essential support to the department's varied services and ensures that IT resources are aligned with both federal and state requirements.

IT Systems and Services

The Department of Military Affairs relies on a combination of private contracted web services, services provided by the State Information Technology Services Division (SITSD), and internally managed IT services. These services are critical to ensuring the department can meet its operational requirements and continue to provide 24/7 support to staff, the public, and federal partners.

Key IT systems and services include:

- **VetraSpec:** An internet-based forms and data management system that provides 24/7 worldwide access for veterans' services. This system allows for the efficient processing of benefits and services for Montana's veterans.
- **STARBASE Program Technology:** The STARBASE program utilizes robotics and cutting-edge technology to educate students on advancements in science and technology, providing hands-on learning opportunities.
- **Collaboration Systems:** DMA IT systems support collaboration between state employees and federal partners to ensure seamless communication and coordination across all operations.
- **Emergency Response Systems:** DMA IT supports the National Guard and Disaster and Emergency Services in their mission to provide emergency support during natural disasters and state emergencies.

DMA's IT infrastructure is designed to be secure and reliable, ensuring that sensitive information is protected and that systems remain operational at all times. The department works closely with SITSD to leverage state enterprise services and maintain secure, up-to-date IT platforms.

Upcoming IT Priorities

The Montana Department of Military Affairs has outlined several IT priorities for the upcoming biennium, focused on modernizing infrastructure, improving IT security, and enhancing service delivery to support both state and federal missions.

Two key projects for the department are the Server Upgrades Project and Multi-Factor Authentication (MFA) Project. The server upgrade aims to consolidate aging file-sharing and domain controller servers onto virtual appliances, improving system efficiency and disaster recovery capabilities. The Multi-factor Authentication project will strengthen DMA's cybersecurity posture by implementing MFA for all internal domain logins.

DMA is also focused on enhancing IT training for staff. This includes developing a comprehensive training program to ensure that employees can effectively use new IT systems, with an emphasis on continuous learning and skill development. This aligns with the state's strategic goal of building a "people-first" culture and improving workforce capacity.

In addition, DMA is committed to upgrading its technology infrastructure to better support the department's operations. This includes modernizing hardware and network systems to improve efficiency and reduce technical debt, ensuring that the department's IT environment remains agile and capable of meeting future demands.

Through these IT initiatives, the Department of Military Affairs is ensuring that it can continue to support Montana's military readiness, veterans' services, and emergency response capabilities, while maintaining a secure and modern IT infrastructure.

Department of Military Affairs

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	755,720	832,661	804,970	806,742
Operating Expenses ITSD	290,254	330,477	484,488	483,609
Operating Expenses	777,324	855,057	855,057	855,057
Total Costs	1,823,298	2,018,194	2,144,514	2,145,407
General Fund	605,232	1,062,459	1,074,132	1,075,566
Federal Special Revenue	1,138,211	773,163	864,093	863,687
State Special Revenue	79,855	182,572	206,290	206,154
Total Funds	1,823,298	2,018,194	2,144,514	2,145,407

Department of Natural Resources and Conservation – 57060

The Montana Department of Natural Resources and Conservation (DNRC) is tasked with managing the state's natural resources, ensuring their sustainable use for the benefit of all Montanans. DNRC's mission involves a broad range of responsibilities, including wildfire management, dam safety, water rights administration, and managing state lands for educational funding. The department also oversees conservation efforts and provides grant funding to support natural resource projects across Montana.

DNRC relies heavily on IT to support its diverse operations, from managing wildfire response efforts to administering water rights and conservation programs. The department's IT strategy focuses on ensuring cost-effective and efficient technology investments that enhance its ability to serve Montana's citizens and protect the state's natural resources.

IT Systems and Services

DNRC's IT infrastructure supports a wide variety of functions essential to the department's mission. With over 20 offices across the state, DNRC's IT systems facilitate collaboration, data sharing, and service delivery to even the most remote areas of Montana. The department's IT services include:

- **Wildfire Management Systems:** IT supports DNRC's wildfire response by providing real-time data, communication tools, and mapping services to field personnel, allowing for efficient resource deployment and coordination during wildfire events.
- **Water Rights Information Systems:** These systems manage water rights administration, ensuring accurate and timely processing of water rights applications and disputes.
- **Trust Lands Management Systems:** IT supports the management of state trust lands, ensuring that revenues generated from land use are properly tracked and allocated to educational funding.
- **Conservation Grant Management Systems:** IT is leveraged to manage the administration of conservation grants, ensuring transparency and efficiency in the allocation of funds.
- **Mobile Workforce Support:** DNRC's IT infrastructure supports over 200 mobile devices used by field staff, enabling them to access critical data and resources while working in remote locations.

DNRC has made significant investments in upgrading its IT infrastructure, including improving network connectivity to more than 20 remote offices, adopting formal project management practices, and modernizing legacy systems. The department also collaborates with the State Information Technology Services Division (SITSD) to utilize enterprise services, ensuring IT operations remain secure and efficient.

Upcoming IT Priorities

The Department of Natural Resources and Conservation's IT priorities for the upcoming biennium focus on modernizing legacy systems, improving digital services, and enhancing security.

One of the key initiatives is replacing two key financial management systems: the DNRC Enterprise Financial Management system and the Fire Financial Management system. Replacing these outdated systems will reduce technical debt, increase system security, and improve business efficiency.

Another major priority is the Water Rights Information System III, which will migrate the existing water rights system to an enterprise-grade commercial off-the-shelf (COTS) solution. This project will improve the state's ability to manage water resources and provide better public access to water rights data.

DNRC is also focused on digitizing paper-based processes and improving customer interactions. The department plans to digitize forms and workflows, moving toward 100% paperless operations, which will streamline internal processes and improve service delivery for citizens. This initiative is aligned with the state's goal of digital transformation and reducing technical debt.

By focusing on these IT priorities, the Department of Natural Resources and Conservation aims to improve operational efficiency, enhance service delivery, and ensure the continued protection and sustainable management of Montana's natural resources.

Department of Natural Resources and Conservation

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	3,290,889	3,323,417	3,506,365	3,513,583
Operating Expenses	1,056,720	1,220,123	1,220,123	1,825,123
Operating Expenses ITSD	3,007,872	3,050,587	3,531,199	3,525,926
Total Costs	7,355,481	7,594,127	8,257,687	8,864,632
General Fund	5,184,711	5,330,380	5,763,507	6,111,051
State Special Revenue	2,109,800	2,199,686	2,422,910	2,673,316
Federal Special Revenue	20,323	21,354	23,757	26,755
Proprietary Fund	40,646	42,707	47,513	53,510
Total Funds	7,355,481	7,594,127	8,257,687	8,864,632

Department of Natural Resources and Conservation

Long Range IT Projects				
	FY 2024	FY 2025	FY 2026	FY 2027
Long Range IT	944,165	2,940,000	3,720,000	3,720,000
Total Costs	944,165	2,940,000	3,720,000	3,720,000
State Special Revenue	944,165	2,940,000	3,720,000	3,720,000
Total Funds	944,165	2,940,000	3,720,000	3,720,000

Commissioner of Political Practices – 32020

The Montana Commissioner of Political Practices (COPP) is an independent regulatory agency responsible for ensuring transparency and integrity in Montana’s campaign finance, lobbying, and ethics practices. COPP serves as the primary overseer of campaign finance reporting, lobbyist disclosure, and ethical standards for state officials, legislators, and public employees. The office provides the public with access to critical information on how money influences Montana’s political processes, ensuring accountability and public trust.

As a small agency, COPP depends on IT systems to facilitate its mission, including managing online reporting systems for candidates, political committees, and lobbyists, as well as providing a real-time searchable database for public access to campaign finance and lobbying information.

IT Systems and Services

Due to its small size, COPP does not employ full-time IT staff. Instead, the agency relies on the State Information Technology Services Division (SITSD) for IT infrastructure and services, as well as an external vendor for programming and maintenance of its reporting systems. These systems are critical for enabling COPP to meet its statutory requirements and ensuring that Montana’s campaign finance and lobbying data is accessible to the public.

Key IT systems and services include:

- Campaign Electronic Reporting System (CERS): Allows candidates and committees to register and submit campaign finance reports online, while providing the public with real-time access to search and view filed reports.
- Lobbyist/Principal Registration and Reporting System: An online system that facilitates the registration of lobbyists and the filing of financial reports by lobbyists and their principals.
- FileNet: A system that ensures hard copies of candidate and committee reporting forms are available for public search and review.

These services are vital to COPP’s role in promoting transparency and accountability in Montana’s political processes.

Upcoming IT Priorities

The Commissioner of Political Practices’ IT priorities for the upcoming biennium focus on maintaining and modernizing systems to improve efficiency and public access to campaign finance and lobbying information. As COPP does not have dedicated IT staff, the agency will continue to collaborate closely with SITSD and external vendors to ensure that its systems remain secure, up-to-date, and user-friendly.

Commissioner of Political Practices

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Operating Expenses ITSD	88,326	119,823	147,088	147,478
Total Costs	88,326	119,823	147,088	147,478
General Fund	88,326	119,823	147,088	147,478
Total Funds	88,326	119,823	147,088	147,478

Office of State Public Defender – 61080

The Montana Office of the State Public Defender (OPD) is responsible for ensuring that indigent individuals facing criminal charges or involved in certain civil cases receive timely, competent, and vigorous legal representation. OPD provides legal services in a variety of cases, including criminal defense, child welfare, mental health commitment, and guardianship proceedings. With over 20 offices across the state, OPD is dedicated to upholding the rights of Montanans entitled to public defense services.

Given the scope of its operations, OPD relies heavily on IT systems to manage its caseload, track attorney time, and provide essential legal services. The department's IT infrastructure is critical for ensuring the efficient and effective delivery of legal representation across the state.

IT Systems and Services

The Office of the State Public Defender's primary IT system is its Case Management System (CMS), which is used by all employees to manage case and client-related information. CMS supports a variety of functions, including:

- Tracking attorney time spent on each case to ensure proper resource allocation and reporting.
- Document automation and generation to improve efficiency and reduce administrative burdens.
- Data reporting for legislative and executive branch reporting, ensuring transparency and accountability in how resources are allocated and managed.

The CMS is the primary source of data used to track OPD's performance and report outcomes to the Legislature and the Governor's Office. It is essential for managing the department's caseload and ensuring that attorneys can provide timely and effective representation.

OPD's IT services are primarily provided through the State Information Technology Services Division (SITSD). SITSD manages OPD's virtual servers, database systems, storage infrastructure, and network connectivity, ensuring that the department's IT systems remain operational, secure, and compliant with state IT standards.

Upcoming IT Priorities

The Office of the State Public Defender's IT priorities for the upcoming biennium focus on improving case management, enhancing security, and expanding digital services to ensure the efficient delivery of legal representation.

One of the key priorities is the continued maintenance and enhancement of the Case Management System (CMS), which is critical for tracking case data and managing OPD's operations. This includes the establishment of a CMS Governance Board to oversee system changes and improvements, as well as the development of a comprehensive training program to ensure that OPD staff can fully utilize the system's capabilities.

Another priority is the implementation of security enhancements to protect sensitive client and case information. OPD will work with SITSD to conduct regular security audits, review system access controls, and ensure that all IT systems comply with state cybersecurity policies.

Additionally, OPD is focused on improving business processes through increased automation and workflow management. This includes digitizing critical workflows, such as client onboarding and case assignment, to improve operational efficiency and reduce administrative delays.

By focusing on these IT initiatives, the Office of the State Public Defender aims to improve service delivery, enhance system security, and ensure that all Montanans entitled to public defense receive the representation they deserve.

Office of the Public Defender

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	729,613	807,509	773,590	776,556
Operating Expenses ITSD	1,063,613	1,191,843	1,355,107	1,350,867
Operating Expenses	490,587	626,086	626,086	626,086
Total Costs	2,283,813	2,625,438	2,754,783	2,753,509
General Fund	2,283,813	2,625,438	2,754,783	2,753,509
Total Funds	2,283,813	2,625,438	2,754,783	2,753,509

Board of Public Education – 51010

The Montana Board of Public Education (BPE) is the smallest state agency, yet it holds broad and significant responsibilities. Established by the Montana Constitution in 1972, the Board exercises general supervision over the K-12 public education system, ensuring that Montana’s schools operate in accordance with state standards. The Board oversees the distribution of more than half a billion dollars in biennial funding, and its duties include adopting school accreditation standards, administering the teacher certification system, and enforcing policies for school buses, student assessment, and special education programs. The Board also serves as the governing agency for the Montana School for the Deaf and Blind. *Given its critical role in overseeing the education system, the Board of Public Education relies heavily on information technology to manage its operations efficiently and provide public access to essential information.*

IT Systems and Services

The Board of Public Education uses IT systems to streamline access to its business processes, ensuring transparency and efficiency in its operations. With a small staff and a broad range of responsibilities, the Board leverages technology to deliver services to its members, government entities, educational partners, and the public.

Key IT systems and services include:

- **Online Registration and Reporting Systems:** The Board facilitates the registration of teachers and administrators, manages teacher certification processes, and oversees the accreditation of training programs through online systems.
- **Public Access to Information:** IT systems enable the public and educational community to access information on school accreditation, teacher certification, and Board decisions in a user-friendly format.
- **Document Management and Collaboration Tools:** The Board relies on document management systems and collaboration tools to manage its workflow and ensure that Board members, staff, and stakeholders have access to accurate and up-to-date information.

As a small agency, the Board of Public Education depends on the State Information Technology Services Division (SITSD) for IT services, including server hosting, network management, and data security. SITSD provides the Board with the infrastructure needed to maintain its web presence and ensure that its systems remain secure and accessible.

Upcoming IT Priorities

The Board is committed to using IT to provide Montanans with better access to educational resources and information while streamlining its internal processes and will work closely with SITSD and external service providers to ensure that its IT systems continue to support their critical operations.

Board of Public Education

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Operating Expenses	1,010	1,150	1,150	1,150
Operating Expenses ITSD	18,537	20,090	48,178	48,178
Total Costs	19,547	21,240	49,328	49,328
General Fund	19,547	21,240	49,328	49,328
Total Funds	19,547	21,240	49,328	49,328

Department of Public Health and Human Services – 69010

The Montana Department of Public Health and Human Services (DPHHS) is dedicated to improving and protecting the health, well-being, and self-reliance of Montanans. As the largest executive branch agency in the state, DPHHS operates across more than 100 locations, providing healthcare, economic assistance, child and family services, and public health initiatives. The department's three main branches—Operations Services, Medicaid and Health Services, and Economic Security Services—oversee 12 divisions, numerous bureaus, and state-wide programs. These services are critical to the health and welfare of the state's residents, and DPHHS relies heavily on IT systems to manage and deliver these services efficiently.

IT Systems and Services

DPHHS operates over 185 separate IT systems and applications, covering a wide range of functions, including health facility licensing, laboratory management, case management, accounts receivable, disability determination, and vital records. The department's IT infrastructure is essential to ensuring that these systems remain secure, reliable, and responsive to the needs of Montanans. DPHHS works closely with the State Information Technology Services Division (SITSD) to manage and maintain the systems that support its operations, including over 3,000 personal computers, 400 tablets, and various mobile devices used by field staff across the state.

The department's key IT services include:

- **Case Management Systems:** Used to manage a variety of cases, including Medicaid, child welfare, and disability services, ensuring caseworkers have access to the data they need to provide timely assistance.
- **Electronic Health Records (EHR):** DPHHS is implementing EHR systems in its healthcare facilities to improve patient care and comply with federal standards.
- **Laboratory Information Management Systems (LIMS):** These systems support the management of public health laboratory operations, ensuring accurate and timely data collection.
- **Accounts Receivable and Payment Systems:** These systems manage payments related to Medicaid, public assistance programs, and other services, ensuring the efficient processing of transactions.
- **Data Management and Analytics Tools:** These tools are used to analyze program performance and ensure data-driven decision-making across the department.

With a large mobile workforce, DPHHS's IT infrastructure also supports remote access for employees, enabling them to **provide services in even the most remote corners of Montana.**

Upcoming IT Priorities

The Department of Public Health and Human Services is undertaking several key IT initiatives aimed at modernizing its systems, improving service delivery, and enhancing security. One of the department's top priorities is the modernization of legacy systems. DPHHS is actively working to replace outdated systems and transition off the State of Montana's mainframe. This includes upgrading case management systems, financial systems, and health record systems, which will increase efficiency, reduce costs, and improve service delivery to the public.

A major focus is on improving data integration across the department's many programs. By streamlining data sharing and management, DPHHS aims to provide more comprehensive services to individuals who use multiple programs, such as Medicaid and child welfare services. This integration will improve the quality, integrity, and security of data, allowing for better coordination of services and more accurate reporting.

The department has several projects focused on replacing legacy systems in order to reduce technical debt, increase operating efficiency, and improve service delivery. This list includes deploying an Electronic Health Records (EHR) system, implementing a Comprehensive Child Welfare Information System, replacing the out-of-date Electronic Benefits Transfer (EBT) System, implementing a Pharmacy Benefit Management System (PBMS), and integrating the Medicaid Enterprise System (MES). Together, these upgrades and implementation will significantly improve the department's delivery of critical services.

Through these IT initiatives, the Department of Public Health and Human Services aims to improve service delivery, enhance security, and ensure that its systems are modern, reliable, and capable of meeting the evolving needs of the state's citizens and healthcare providers.

Department of Public Health and Human Services

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	7,926,602	8,123,452	7,622,698	7,647,191
Operating Expenses ITSD	15,852,389	15,852,390	18,337,407	18,268,702
Operating Expenses	51,648,633	54,198,262	55,998,262	57,667,981
Debt Service	3,123,448	3,777,753	3,777,753	3,777,753
Total Costs	78,551,071	81,951,857	85,736,120	87,361,627
General Fund	24,248,737	25,353,162	26,459,102	26,951,873
Federal Special Revenue	50,994,131	53,179,944	55,732,759	56,802,732
State Special Revenue	3,308,203	3,418,752	3,544,259	3,607,021
Total Funds	78,551,071	81,951,857	85,736,120	87,361,627

Department of Public Health and Human Services

Long Range IT Projects				
	FY 2024	FY 2025	FY 2026	FY 2027
Long Range IT	13,275,087	38,801,159	65,593,344	68,068,811
Total Costs	13,275,087	38,801,159	65,593,344	68,068,811
Capital Projects	1,539,469	11,165,068	26,128,169	14,820,390
Federal Special Revenue	11,689,959	27,194,374	38,140,025	52,806,703
State Special Revenue	45,659	441,717	1,325,151	441,717
Total Funds	13,275,087	38,801,159	65,593,344	68,068,811

Office of Public Instruction – 35010

The Montana Office of Public Instruction (OPI) plays a vital role in overseeing the state's K-12 education system, ensuring that Montana's schools are well-funded, educators are licensed, and students receive a high-quality education. OPI is responsible for numerous critical functions, including the disbursement of state and federal funds to Montana's 403 public school districts, school accreditation, educator licensing, state and federal reporting, and public access to K-12 education data. The agency also administers grants that support various educational initiatives and programs.

Given this broad scope, OPI relies heavily on IT systems to manage and deliver these essential services. The department's mission is to put Montana students first, focus on academic achievement, teacher leadership, and preparing students for community, college, and career readiness.

IT Systems and Services

The Office of Public Instruction leverages a wide range of IT services to support its mission-critical functions. These services ensure that OPI can efficiently manage school funding, educator licensing, accreditation, and the data reporting requirements necessary to maintain transparency and accountability.

Key IT systems and services include:

- **Network Services:** OPI manages a complex server environment that supports the agency's business processes, including application monitoring and data backup.
- **Desktop Computer Services:** The department is responsible for maintaining and upgrading computers used by staff and stakeholders.
- **Database Management:** OPI's IT team creates and monitors databases that are used for tracking essential information, such as school funding, teacher licensing, and student performance data.
- **Security Management:** IT ensures secure access to OPI's applications and data, developing policies and procedures to protect sensitive information.
- **Development Services:** OPI maintains a significant portfolio of internally developed applications tailored specifically to the needs of Montana's school districts. This includes specialized systems for school finance, accreditation, and educator licensing, which require ongoing development and updates to meet regulatory changes.
- **Web Development Services:** The department's web development team maintains the OPI website, ensuring that the public, schools, and educational partners have access to up-to-date information and resources.

Because OPI serves a specialized user community consisting of Montana's public schools, the department often requires custom applications that cannot be provided by off-the-shelf products. This substantial portfolio of custom applications requires a dedicated focus on development and maintenance to ensure they remain compliant with state and federal regulations.

Upcoming IT Priorities

The Office of Public Instruction's IT priorities for the upcoming biennium focus on data modernization, improving service delivery, and enhancing security.

A key priority is the Data Modernization Project, which aims to improve the flow of data between OPI and Montana's school districts. This project will consolidate data sources, enhance data quality, and improve data sharing across various platforms, making it easier for schools and the public to access timely and accurate information. By leveraging PowerSchool tools such as Connected Intelligence, Analytics and Insights, and Community Engagement, OPI will be able to provide advanced data visualization and analytics tools to support data-driven decision-making.

Another important initiative is IntelliGrants, which focuses on updating and improving the grant management system used by OPI. The project aims to consolidate grant processes, streamline workflows, and improve the user experience for both internal staff and grant recipients.

In addition, OPI is focused on improving access to public data. The department plans to build out a community engagement platform that will make public education data more accessible, transparent, and user-friendly. This platform will provide

enhanced tools for data analysis and visualization, allowing stakeholders to gain deeper insights into student performance, school funding, and other key metrics.

OPI is also committed to enhancing cybersecurity. The department will continue to implement multi-factor authentication (MFA) and strengthen its security posture to protect sensitive data, such as student and educator information. This will ensure that OPI remains compliant with state and federal security policies and can safeguard its IT infrastructure against evolving cyber threats.

Through these IT initiatives, the Office of Public Instruction aims to improve service delivery, enhance data access and transparency, and ensure the security and reliability of its IT systems. These efforts will support the department’s broader mission of providing high-quality education to all Montana students while ensuring that schools, educators, and the public have the tools and resources they need to succeed.

Office of Public Instruction

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	1,614,031	1,864,233	1,785,396	1,789,804
Operating Expenses	1,269,398	1,385,060	1,385,060	1,385,060
Operating Expenses ITSD	905,728	1,000,120	1,148,622	1,150,903
Total Costs	3,789,157	4,249,414	4,319,078	4,325,768
Proprietary Fund	954,923	1,009,051	1,008,335	1,010,156
Federal Special Revenue	1,247,918	1,253,609	1,320,940	1,322,283
State Special Revenue	8,048	8,048	8,549	8,557
General Fund	1,578,267	1,978,706	1,981,254	1,984,772
Total Funds	3,789,157	4,249,414	4,319,078	4,325,768

Public Service Commission – 42010

The Montana Public Service Commission (PSC) is responsible for regulating utilities and transportation services across the state, ensuring that Montana’s ratepayers have access to reliable, affordable, and sustainable utility services. The PSC oversees the rates and service quality of electric, natural gas, water, wastewater, and legacy telecommunications companies, balancing the interests of consumers with the need for utilities to remain financially sound. The commission also plays a crucial role in railroad and pipeline safety oversight, as well as limited oversight of the transportation industry.

As a small agency, the PSC relies heavily on IT systems to support its regulatory functions and ensure that its operations are transparent, efficient, and secure. IT is critical to managing the vast amounts of data associated with utility regulation and providing public access to information about dockets and commission decisions.

IT Systems and Services

The Public Service Commission’s IT services are essential to the agency’s mission of regulating Montana’s utilities and transportation sectors. PSC’s IT team, housed within the Centralized Services Division, is responsible for maintaining the agency’s digital infrastructure, ensuring that staff and the public have access to critical information. IT services support the commission’s regulatory functions, providing tools for data analysis, decision-making, and public engagement.

Key IT systems and services include:

- **REDDI (Regulatory Electronic Docket Database Interface):** REDDI is the PSC’s primary docketing and case management system, allowing utilities, stakeholders, and the public to submit and access regulatory filings online.
- **Network and Infrastructure Support:** PSC’s IT team, in collaboration with the State Information Technology Services Division (SITSD), maintains the agency’s servers, data storage, and network infrastructure, ensuring that all systems are secure and reliable.
- **Public Access Systems:** The PSC ensures that the public has easy access to regulatory information, including dockets, decisions, and other filings, through its public-facing website and online search tools.
- **Security Management:** IT plays a critical role in ensuring the confidentiality, integrity, and availability of PSC’s data, particularly sensitive information related to utility regulation and business operations.

PSC’s IT team works closely with SITSD to provide secure hosting of servers and data at the State of Montana Data Center, ensuring safe and reliable access to information.

Upcoming IT Priorities

The Montana Public Service Commission’s IT priorities for the upcoming biennium focus on modernizing systems, enhancing security, and improving public access to regulatory information. A key project is the sunsetting of the EDDI system, a legacy electronic docketing application and deploy the new REDDI system. This effort will free up resources and improve the efficiency of PSC’s operations. The commission will continue to focus on leveraging the new REDDI system to provide enhanced functionality for both internal and external users. The goal is to streamline the process for users to submit and access regulatory records while maintaining the security and integrity of the data stored within the system.

PSC will continue to explore opportunities to modernize its internal operations, including upgrading its intranet and public-facing web applications to better serve both staff and the public. The commission is also looking at ways to increase video participation from remote areas to promote greater public engagement in regulatory processes.

Another priority is enhancing cybersecurity measures to protect sensitive business data. PSC will work with SITSD to ensure that its systems meet the highest security standards, providing security by design to safeguard the data and operations of the commission and its regulated entities.

By focusing on these IT initiatives, the Public Service Commission aims to improve the efficiency of its operations, enhance public access to regulatory information, and ensure the security and reliability of its IT infrastructure. These efforts will support the commission’s mission to balance the interests of Montana’s utility companies and the customers they serve while ensuring that essential services remain affordable and sustainable for the long term.

Public Service Regulation

Base IT Expenditures	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	186,365	220,743	214,531	215,141
Operating Expenses	12,527	10,950	10,950	10,950
Operating Expenses ITSD	168,715	169,823	245,584	243,032
Total Costs	367,607	401,516	471,065	469,123
Federal Special Revenue	779	1,446	2,052	2,032
State Special Revenue	366,828	400,070	469,013	467,091
Total Funds	367,607	401,516	471,065	469,123

Department of Revenue – 58010

The Montana Department of Revenue (DOR) plays a critical role in enhancing the quality of life for Montana’s citizens by administering and collecting state and local taxes, licensing alcoholic beverage retailers, and managing property valuation across the state. DOR ensures compliance with Montana’s tax laws and oversees the collection of revenue that funds essential public services. The department administers more than 40 different state taxes and fees, manages liquor store franchise agreements, and operates the state’s wholesale liquor system. With a mission to be “the nation’s most citizen-oriented, efficiently administered state tax agency,” DOR relies heavily on IT systems to ensure secure, accurate, and efficient operations.

IT Systems and Services

The Department of Revenue operates a robust IT infrastructure to support its core functions, including tax administration, property valuation, and liquor control. DOR maintains three major IT systems, along with a multitude of smaller applications, all of which are housed in the State of Montana’s Data Centers located in Helena and Miles City. These systems are critical for ensuring the secure and efficient collection of revenue, the valuation of property, and the regulation of alcoholic beverage control.

Key IT systems and services include:

- **Tax Administration Systems:** DOR’s IT infrastructure supports the administration of income, corporate, property, and other taxes. These systems handle large volumes of data and ensure that taxpayer information is processed securely and accurately.
- **Property Valuation Systems:** IT systems are used to assess the value of all taxable property in Montana, including residential, commercial, and agricultural properties. These systems ensure that property assessments are fair, accurate, and up-to-date.
- **Liquor Control Systems:** IT supports the management of agency liquor store operations, ensuring that liquor licensees comply with state laws and that the sale and distribution of alcohol are properly regulated.

DOR’s IT staff provides comprehensive support for these systems, including network services, desktop support, database management, and security management. The department also collaborates with the State Information Technology Services Division (SITSD) to ensure that all systems are hosted securely and comply with state IT policies. SITSD provides virtual servers, database management, storage, and network connectivity for DOR’s operations, ensuring that the department’s systems are available and secure.

Upcoming IT Priorities

The Department of Revenue’s IT priorities for the upcoming biennium are focused on modernizing systems, improving service delivery, and enhancing security. A key initiative is the migration of the Gentax System—the department’s primary tax administration system—to Amazon Web Services (AWS) cloud hosting. This project is aimed at improving system scalability, reducing costs, and ensuring that DOR can continue to provide secure and reliable services to Montana’s taxpayers. Another priority is the retirement of the outdated EDDI system and the transition to the new REDDI system. By decommissioning EDDI, DOR will reduce technical debt and streamline its operations, improving service delivery for both internal and external users.

In addition to these system upgrades, DOR is focused on enhancing security across its IT infrastructure. Given the sensitive nature of taxpayer data, the department will continue to implement security by design principles, ensuring that all systems comply with state and federal cybersecurity standards. This includes improving data encryption, implementing multi-factor authentication, and conducting regular security audits to protect confidential information.

DOR is also committed to improving citizen interactions through the development of electronic filing and payment services. By expanding digital services, the department aims to make it easier for taxpayers to file returns, make payments, and access information online. These efforts align with the state’s broader strategic goals of improving service delivery and enhancing digital transformation.

Through these IT initiatives, the Department of Revenue will continue to provide secure, efficient, and citizen-focused services, ensuring that Montana’s revenue collection and regulatory functions operate smoothly and transparently.

Department of Revenue

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	3,991,172	4,455,943	4,314,574	4,325,289
Operating Expenses	3,333,617	3,451,558	3,451,558	3,451,558
Operating Expenses ITSD	3,240,651	3,106,929	3,598,540	3,620,514
Equipment	2,039,602	1,375,000	1,375,000	1,375,000
Debt Service	75,000	84,000	84,000	84,000
Total Costs	12,680,043	12,473,430	12,823,672	12,856,361
Federal Special Revenue	17,378	16,035	17,018	17,062
Proprietary Fund	251,977	232,507	246,764	247,401
General Fund	11,663,445	11,535,384	11,828,108	11,858,225
State Special Revenue	747,243	689,504	731,782	733,672
Total Funds	12,680,043	12,473,430	12,823,672	12,856,361

Montana School for the Deaf and Blind – 51130

The Montana School for the Deaf and Blind (MSDB) provides comprehensive educational opportunities for students across Montana who are deaf, hard of hearing, blind, visually impaired, or deafblind. MSDB serves children and youth from preschool through high school, offering both day and residential programs on its Great Falls campus. In addition to on-campus education, MSDB serves as a statewide resource center, providing outreach programs to families, school districts, and professionals who work with students with sensory impairments. MSDB's team of Outreach Consultants serves hundreds of students and families in communities across Montana, ensuring that all children have access to the specialized instruction they need to succeed.

Given its unique mission, MSDB relies on technology to support its educational programs, outreach services, and administrative functions. IT plays a crucial role in ensuring that both on-campus and off-campus students have access to the resources they need for independence and success.

IT Systems and Services

The Montana School for the Deaf and Blind has one full-time IT staff member who is responsible for managing the school's IT infrastructure and providing support to users across the campus. The IT systems support a wide range of users, including administrators, office staff, teachers, teacher aides, support staff, cottage life attendants, counselors, night watch personnel, cooks, and students. It is the goal of MSDB's IT team to provide timely, efficient, and cost-effective technology solutions to enhance the school's operations and improve the learning experience for students.

Key IT systems and services include:

- **Network and Infrastructure Support:** MSDB's IT infrastructure supports both on-campus and remote learning, ensuring that students and staff have reliable access to essential resources and tools, including high-speed internet, secure data storage, and remote desktop access.
- **Desktop and Mobile Device Management:** MSDB's IT team manages the maintenance and upgrades of desktop computers, tablets, and other mobile devices used by staff and students, providing the tools needed for teaching, learning, and administration.
- **Educational Software and Tools:** IT supports the implementation and maintenance of specialized educational software designed to meet the needs of students with sensory impairments, allowing them to access the curriculum through adaptive technologies.
- **Security and Data Management:** MSDB ensures that all data related to students, staff, and operations are securely managed in compliance with state and federal privacy regulations. This includes managing access to sensitive information, such as student records and administrative data.

MSDB also collaborates with the State Information Technology Services Division (SITSD) to ensure that its IT systems are secure, reliable, and compliant with state IT policies. SITSD provides additional support for hosting services, network management, and cybersecurity.

Upcoming IT Priorities

The Montana School for the Deaf and Blind will continue to partner with SITSD and external service providers to support the needs of students and educators.

School for the Deaf and Blind

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	88,327	77,770	79,506	80,375
Operating Expenses	52,372	74,279	79,079	74,279
Operating Expenses ITSD	154,627	151,765	206,584	206,584
Total Costs	295,325	303,814	365,169	361,238
General Fund	295,325	303,814	365,169	361,238
Total Funds	295,325	303,814	365,169	361,238

Secretary of State's Office – 32010

The Montana Secretary of State's Office (SOS) is responsible for overseeing a wide range of services that are critical to the functioning of state government, including the administration of elections, business services, records management, and notary services. The office plays a central role in maintaining the integrity of Montana's democratic processes by providing secure and reliable election services, as well as supporting the state's business community through the registration and regulation of businesses. The SOS office is also charged with managing administrative rules and official state records.

The overarching goal of the Secretary of State's Office is to improve government services by leveraging technology to enhance efficiency, transparency, and security. The office operates as a self-funded entity, receiving no general fund from the legislature for its IT operations, and relies on proprietary funds to support its IT infrastructure.

IT Systems and Services

The Secretary of State's Office relies heavily on IT systems to support its mission-critical functions, including elections administration, business registration, and document management. These systems are hosted primarily at the State of Montana Data Centers (SMDC), with IT services provided by the State Information Technology Services Division (SITSD). The SOS IT team is responsible for maintaining and upgrading the office's computing environment to ensure secure and efficient operations across all divisions.

Key IT systems and services include:

- **Elections Administration Systems:** IT supports the secure management of voter registration, election results, and candidate filings, ensuring the integrity of Montana's elections.
- **Business Services Systems:** The Business Enterprise System supports the registration and management of Montana businesses, including corporations, limited liability companies, and nonprofits.
- **Records and Document Management:** The Secretary of State is responsible for maintaining the Montana Administrative Register (MAR) and the Administrative Rules of Montana (ARM).

SOS also provides mobile access to its services, ensuring that citizens, businesses, and state employees can access critical resources from anywhere. IT systems are designed to be user-friendly, secure, and scalable, allowing the office to meet the evolving needs of Montana's citizens and government partners.

Upcoming IT Priorities

The Secretary of State's Office has identified several key IT priorities for the upcoming biennium, focusing on modernizing systems, improving service delivery, and enhancing security.

A major initiative is the completion of the new Voter Registration Management System. This system is critical for ensuring the security and integrity of Montana's elections, and SOS is focused on completing post-launch development to fully support primary and general elections.

Another key project is the replacement of the legacy Montana Administrative Register (MAR) and Administrative Rules of Montana (ARM) systems with a more modern and efficient system. This initiative aims to improve the rules publishing process and provide the public with a streamlined experience when accessing administrative rules.

Additionally, SOS is committed to enhancing the user experience for Montana businesses. The office plans to implement enhancements to the Business Enterprise System, making it easier for businesses to interact with the office and complete necessary filings.

Cybersecurity remains a top priority for the Secretary of State's Office, particularly given the sensitive nature of election data and business filings. The office will continue to work with SITSD to ensure that all systems are secure, implementing measures such as multi-factor authentication and data encryption to protect sensitive information.

Through these IT initiatives, the Secretary of State's Office aims to improve service delivery, enhance public access to government services, and ensure the security and reliability of its IT systems. These efforts will support the office's broader mission of protecting the integrity of elections, supporting Montana's businesses, and preserving the state's official records.

Secretary of State

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	120,338	155,499	134,178	135,365
Operating Expenses	895,624	1,545,524	1,545,524	1,545,524
Operating Expenses ITSD	1,208,441	1,208,441	1,701,124	1,703,097
Total Costs	2,224,403	2,909,464	3,380,826	3,383,986
Proprietary Fund	2,224,403	2,909,464	3,380,826	3,383,986
Total Funds	2,224,403	2,909,464	3,380,826	3,383,986

Montana State Fund – 62030

Montana State Fund (MSF) is the state's largest workers' compensation insurance provider, serving approximately 25,000 businesses and organizations across Montana. As a self-sufficient, not-for-profit insurance carrier, MSF operates without taxpayer or general fund support, relying solely on premiums paid by insured employers and investment income. MSF's mission is to provide competitive workers' compensation insurance while promoting workplace safety and ensuring that injured workers receive the care they need to return to their jobs.

Given the unique nature of workers' compensation insurance, MSF relies on a specialized mix of IT software and services to manage its operations. These systems support critical functions such as claims processing, policyholder services, medical bill payments, and financial reporting. MSF's IT infrastructure is essential for maintaining efficient operations and delivering high-quality service to Montana's employers and workers.

IT Systems and Services

Montana State Fund's IT systems are critical to its ability to provide workers' compensation services and support its mission. MSF operates a variety of IT applications and infrastructure to handle the processing of claims, policy management, payments, and financial operations.

Key IT systems and services include:

- **Claims Processing Systems:** IT supports the management of injured employee claims, ensuring that claims are processed efficiently and that injured workers receive timely benefits and medical care.
- **Policyholder Services Systems:** These systems manage policyholder information, including registration, premium payments, and renewals, ensuring that Montana employers have access to affordable workers' compensation insurance.
- **Medical Bill Payment Systems:** IT systems handle the processing and payment of medical bills related to workers' compensation claims, ensuring that healthcare providers are paid accurately and promptly.
- **General Ledger and Financial Reporting:** IT supports the financial operations of MSF, including budgeting, general ledger management, and financial reporting, ensuring that the organization remains financially stable and transparent.

MSF's IT team is responsible for maintaining and upgrading these systems, ensuring that they meet the needs of both internal users and external stakeholders. The IT team also manages the organization's network infrastructure, data security, and business continuity planning to ensure that MSF's operations remain reliable and secure.

Upcoming IT Priorities

Montana State Fund's IT priorities for the upcoming biennium focus on modernizing systems, enhancing service delivery, and improving security to ensure that the organization can continue to provide high-quality workers' compensation services in a competitive marketplace.

A key priority is ensuring competitive pricing by investing in IT projects that help MSF optimize its operations and reduce costs. These projects are approved by MSF's Board of Directors or the executive team, and they aim to improve service delivery to employers and injured workers while maintaining competitive rates. One such project is the ongoing migration of core insurance systems to more efficient and scalable platforms that support MSF's long-term strategic goals.

Additionally, enhancing cybersecurity remains a top priority for MSF. Given the sensitive nature of the data managed by MSF, including personal information related to injured workers and financial data from employers, MSF will continue to partner with SITSD to strengthen the enterprise security posture and protect our citizens' data.

Through these initiatives, Montana State Fund aims to improve operational efficiency, enhance customer service, and ensure the security and reliability of its IT infrastructure. These efforts will allow MSF to continue providing competitive, high-quality workers' compensation services to Montana businesses and workers.

Montana State Fund

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	4,357,311	3,965,900	4,010,120	3,828,382
Operating Expenses ITSD	1,153,796	1,243,020	1,243,020	1,243,020
Operating Expenses	2,934,452	4,242,275	4,242,275	4,242,275
Equipment	919,811	(17,449)	(17,449)	(17,449)
Debt Service	197,290	383,505	383,505	383,505
Total Costs	9,562,660	9,817,251	9,861,470	9,679,733
Proprietary Fund	9,562,660	9,817,251	9,861,470	9,679,733
Total Funds	9,562,660	9,817,251	9,861,470	9,679,733

Results adjusted for MSF calendar year reporting

Montana State Library – 51150

The Montana State Library (MSL) plays a vital role in providing comprehensive information services to Montanans. As "The Home for Knowledge about Montana, for Montanans, by Montanans," MSL helps communities, organizations, and individuals across the state access critical information. The library serves as a central resource for geographic data, natural resource information, government publications, and materials for those with visual or physical disabilities. MSL's services extend far beyond traditional library functions, offering access to specialized data and technology tools that help Montanans make informed decisions and expand their knowledge.

IT Systems and Services

Information technology is integral to nearly every function of the Montana State Library, supporting the creation, maintenance, and distribution of digital content and data to meet the diverse needs of users across Montana. MSL's IT systems are designed to provide open access to information, ranging from geospatial datasets to state government archives, while ensuring the security and integrity of the library's data.

Key IT systems and services include:

- **Montana Spatial Data Infrastructure (MSDI):** MSL manages the MSDI framework, which includes GIS-compatible data sets that provide foundational geospatial information for users.
- **Natural Resource Information System (NRIS):** MSL's NRIS provides comprehensive data on Montana's natural resources, including information about plants, animals, water systems, and ecosystems.
- **Digital Archives and Government Info Access:** MSL maintains a digital archive of print-based government publications dating back to the late 1800s, as well as archived state and local government websites.
- **Braille and Audio Reading Services:** MSL provides access to audio books, braille materials, and other resources for Montanans with visual or physical disabilities through the Braille and Audio Reading Download (BARD) service.
- **Geographic Information Systems (GIS):** MSL manages Montana's enterprise GIS services, providing a cloud-based platform for delivering geospatial data and web mapping services.
- **Library e-Content Services:** MSL facilitates access to a wide range of e-Content for Montana's public libraries, including downloadable e-resources, online databases, and integrated library systems used by more than 180 public libraries.

In addition to these services, MSL relies on IT systems to manage its internal operations, including HR, budgeting, and financial systems. The library works closely with the State Information Technology Services Division (SITSD) to ensure that its systems remain secure and compliant with state regulations.

Upcoming IT Priorities

The Montana State Library's IT priorities for the upcoming biennium focus on modernizing infrastructure, enhancing access to information, and improving service delivery for Montanans. Two key priorities are the migration of the legacy GIS Data List application to a modern, cloud-based open data portal hosted on Esri's ArcGIS Online platform and modernizing the GIS infrastructure to align with the architecture used by the Montana Department of Environmental Quality (DEQ). These projects will make it easier for users to access and manage geospatial data while improving the efficiency of data maintenance over time.

Another major initiative is the Natural Heritage Program's adoption of ServiceNow, which will enable MSL to manage all user requests through a single system. By migrating request tracking to the ServiceNow platform, MSL aims to streamline workflows and improve service delivery to users.

MSL is also committed to enhancing its digital services for libraries and patrons. The library plans to continue expanding its e-Content offerings, providing libraries with access to more downloadable resources and online databases. MSL will also work to improve the digital tools used by libraries for managing collections and delivering services to patrons.

By focusing on these IT priorities, the Montana State Library aims to continue providing innovative, accessible, and secure information services to Montanans. These efforts will support the library's broader mission of empowering individuals and communities through knowledge and access to critical resources.

State Library Commission

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	2,359,659	1,848,652	1,792,194	1,805,969
Operating Expenses ITSD	628,023	718,267	785,679	785,621
Operating Expenses	123,320	108,085	108,085	108,085
Equipment	7,155	-	-	-
Debt Service	520,300	528,604	528,604	528,604
Total Costs	3,638,456	3,203,608	3,214,562	3,228,279
Proprietary Fund	257,241	374,559	378,351	379,720
General Fund	1,231,743	1,615,353	1,621,505	1,628,363
State Special Revenue	1,784,456	873,587	878,457	882,022
Federal Special Revenue	365,016	340,109	336,249	338,174
Total Funds	3,638,456	3,203,608	3,214,562	3,228,279

Department of Transportation – 54010

The Montana Department of Transportation (MDT) is responsible for planning, building, operating, and maintaining Montana's transportation system, which includes highways, bridges, public transit, and general aviation airports. MDT's mission is to provide a safe, reliable, and resilient transportation infrastructure that supports the movement of people and goods throughout the state. With a workforce of over 2,000 employees, MDT plays a critical role in ensuring that Montana's transportation systems contribute to the quality of life for residents and the economic vitality of Montana's communities.

IT is an integral part of MDT's operations, supporting both internal business functions and customer-facing services. The department relies on a wide range of technology solutions to manage infrastructure investments, regulatory compliance, and public safety, while also providing essential services such as road condition reporting and fuel tax collection.

IT Systems and Services

The Montana Department of Transportation utilizes a diverse array of IT systems to manage both the internal and external aspects of its operations. These systems are essential to MDT's ability to deliver its mission, enabling efficiencies in financial and human resource management, motor carrier regulation, and highway maintenance.

Key IT systems and services include:

- **Permitting Systems:** MDT's permitting systems are used to manage the regulatory requirements of the motor carrier industry, ensuring compliance with state and federal laws.
- **Fuel Tax Collection Systems:** IT supports the collection and management of fuel tax revenue, ensuring that the state has the resources needed to maintain and expand its transportation infrastructure.
- **Highway Infrastructure Management Systems:** MDT uses IT systems to manage Montana's extensive highway network, including systems for roadway maintenance, bridge inspections, and construction planning.
- **Road Condition Reporting Systems:** MDT's 511 system provides real-time information to the public regarding road conditions, construction updates, and winter weather advisories.
- **Engineering and Design Software:** IT supports a variety of engineering and design tools used by MDT to plan, design, and construct highways, bridges, and other transportation infrastructure.

In addition to these specialized systems, MDT relies on traditional IT services such as network management, data security, and desktop support to ensure that its operations run smoothly. The department works closely with the State Information Technology Services Division (SITSD) to host its servers and manage IT infrastructure, ensuring that MDT's systems are secure and compliant with state IT policies.

Upcoming IT Priorities

The Montana Department of Transportation's IT priorities for the upcoming biennium are focused on modernizing infrastructure, improving service delivery, and enhancing public safety.

MDT has several projects planned to update aging IT infrastructure and improve services to citizens. These projects include the implementation of a new 511 road condition reporting system integrated with an Advanced Transportation Management System (ATMS), the deployment of a Truck Parking Availability Information System (TPAIS), and motor fuels system modernization, and modernizing its GIS infrastructure. Many of these projects involve moving to cloud-based and custom-off-the-shelf (COTS) applications which will reduce the department's technical debt and improve the department's ability to adapt and innovate.

Additionally, MDT is focused on enhancing its cybersecurity posture. Given the sensitive nature of the data handled by MDT, including financial transactions, engineering designs, and motor carrier information, the department will continue to work with SITSD to implement multi-factor authentication, improve data encryption, and conduct regular security audits.

Through these IT initiatives, the Montana Department of Transportation aims to improve operational efficiency, enhance public safety, and ensure that Montana's transportation infrastructure remains modern and reliable. By investing in new technologies and working closely with its business units, MDT will continue to deliver high-quality services to Montana's citizens and ensure that the state's transportation system supports economic growth and public well-being.

Department of Transportation

Base IT Expenditures				
	FY 2024	FY 2025	FY 2026	FY 2027
Personal Services	7,493,416	7,927,358	7,855,808	7,881,536
Operating Expenses	7,645,232	13,329,063	13,329,063	13,329,063
Operating Expenses ITSD	7,188,630	7,848,778	8,844,770	8,844,913
Equipment	61,500	65,361	65,361	65,361
Debt Service	815,296	1,258,962	1,258,962	1,258,962
Total Costs	23,204,074	30,429,522	31,353,964	31,379,835
State Special Revenue	21,530,889	27,976,786	28,792,665	28,818,520
Federal Special Revenue	1,355,830	2,115,203	2,208,827	2,208,840
Proprietary Fund	317,355	337,532	352,472	352,474
Total Funds	23,204,074	30,429,522	31,353,964	31,379,835

Department of Transportation

Long Range IT Projects				
	FY 2024	FY 2025	FY 2026	FY 2027
Long Range IT	243,200	2,471,610	3,750,000	5,250,000
Total Costs	243,200	2,471,610	3,750,000	5,250,000
Federal Special Revenue	194,560	-	-	-
State Special Revenue	48,640	2,471,610	3,750,000	5,250,000

State of Montana All IT Expenditures/Payments for Year 2024

Agency #	Agency Name	Base Expenditures	Non-Base Expenditures	Long Range IT Program	Total IT Expenditures
61010	Administration	13,099,203	334,199	9,638,152	23,071,555
62010	Agriculture	1,123,881	150,960		1,274,841
51010	Board of Public Education	19,547			19,547
65010	Commerce	3,531,337	229,588		3,760,925
51020	Commissioner of Higher Education	616,440	2,236,551		2,852,990
32020	Commissioner of Political Practices	88,326			88,326
11120	Consumer Counsel	17,484			17,484
64010	Corrections	8,043,559	122,376		8,165,935
53010	Environmental Quality	5,700,181	191,917		5,892,098
52010	Fish, Wildlife, and Parks	8,159,693	404,328		8,564,021
31010	Governor's Office	674,833	8,955		683,788
21100	Judicial Branch	6,893,630	157,162	41,894	7,092,686
41100	Justice	17,813,473	12,056,275		29,869,748
66020	Labor and Industry	12,383,721	7,523,217		19,906,938
11040	Legislative Branch	5,116,901	527,194		5,644,095
56030	Livestock	929,438	606,787		1,536,226
61070	Long Range Building		13,557		13,557
67010	Military Affairs	1,823,298	148,148		1,971,446
51140	Montana Arts Council	78,680			78,680
51170	Montana Historical Society	809,249	40,138		849,387
62030	Montana State Fund	9,562,660			9,562,660
57060	Natural Resources and Conservation	7,355,481	1,007,364	944,165	9,307,009
35010	Office of Public Instruction	3,789,157	4,650,011		8,439,168
61080	Office of the Public Defender	2,283,813	214,181		2,497,994
69010	Public Health and Human Services	78,551,071	16,369,909	13,275,087	108,196,066
42010	Public Service Regulation	367,607	26,576		394,183
58010	Revenue	12,680,043	350,100		13,030,143
51130	School for the Deaf and Blind	295,325	80,364		375,689
32010	Secretary of State	2,224,403	538,796		2,763,199
34010	State Auditor	589,730	48,315		638,045
51150	State Library Commission	3,638,456	751,734		4,390,191
54010	Transportation	23,204,074	230,325	243,200	23,677,599
	Total Costs	231,464,696	49,019,027	24,142,498	304,626,221
	General Fund	78,350,054	3,360,349		81,710,403
	State Special Revenue	54,282,267	3,691,894	1,038,464	59,012,625
	Federal Special Revenue	57,736,127	31,678,943	11,884,519	101,299,589
	Capitol Project Funds		10,243,521	11,219,515	21,463,036
	Proprietary Funds	36,738,938	43,833		36,782,771
	Agency Fund	4,357,311			4,357,311
	Expendable Trusts and Private Funds		486		486
	Total Funds	231,464,696	49,019,027	24,142,498	304,626,221

Report Notes:

1. State Information Technology Services Proprietary Fund 06522 is excluded from this report.
2. Non Budgeted data is excluded from this report.
3. Montana University System data is excluded from this report.

4. Personal Services expenditure amounts originate from the Human Resources system and are based on the pay check date.
5. Accruals are reported when expensed.
6. Montana State Fund (62030) data is based on calendar year not the state fiscal year. Depending on when the report is run, an entire year of data may not be included in the report.

State of Montana Expected Base Expenditures for Years 2024 – 2027

Agency #	Agency Name	FY 2024	FY 2025	FY 2026	FY 2027
61010	Administration	13,099,203	13,966,109	14,510,146	14,370,743
62010	Agriculture	1,123,881	1,491,137	1,662,260	1,660,610
51010	Board of Public Education	19,547	21,240	49,328	49,328
65010	Commerce	3,531,337	3,790,232	4,132,604	4,127,730
51020	Commissioner of Higher Education	616,440	455,620	657,741	658,219
32020	Commissioner of Political Practices	88,326	119,823	147,088	147,478
11120	Consumer Counsel	17,484	23,131	11,053	11,246
64010	Corrections	8,043,559	8,420,561	8,569,305	8,584,390
53010	Environmental Quality	5,700,181	7,238,655	7,298,339	7,302,292
52010	Fish, Wildlife, and Parks	8,159,693	9,126,740	9,843,916	9,837,123
31010	Governor's Office	674,833	757,727	1,012,974	1,012,749
21100	Judicial Branch	6,893,630	7,151,511	7,411,376	7,500,549
41100	Justice	17,813,473	18,362,544	21,357,634	21,359,982
66020	Labor and Industry	12,383,721	10,829,867	12,459,942	12,476,738
11040	Legislative Branch	5,116,901	6,530,219	4,393,545	4,894,331
56030	Livestock	929,438	1,251,408	1,545,849	1,543,745
67010	Military Affairs	1,823,298	2,018,194	2,144,514	2,145,407
51140	Montana Arts Council	78,680	76,808	120,671	119,493
51170	Montana Historical Society	809,249	1,103,311	1,416,769	1,443,214
62030	Montana State Fund	9,562,660	9,817,251	9,861,470	9,679,733
57060	Natural Resources and Conservation	7,355,481	7,594,127	8,257,687	8,864,632
35010	Office of Public Instruction	3,789,157	4,249,414	4,319,078	4,325,768
61080	Office of the Public Defender	2,283,813	2,625,438	2,754,783	2,753,509
69010	Public Health and Human Services	7,926,602	8,123,452	11,907,715	13,533,222
42010	Public Service Regulation	367,607	401,516	471,065	469,123
58010	Revenue	12,680,043	12,473,430	12,823,672	12,856,361
51130	School for the Deaf and Blind	295,325	303,814	365,169	361,238
32010	Secretary of State	2,224,403	2,909,464	3,380,826	3,383,986
34010	State Auditor	589,730	725,693	875,527	876,945
51150	State Library Commission	3,638,456	3,203,608	3,214,562	3,228,279
54010	Transportation	23,204,074	30,429,522	31,353,964	31,379,835
	Total Costs	160,840,227	175,591,566	188,330,574	190,957,998
	Federal Special Revenue	10,985,001	12,261,633	15,275,534	16,353,665
	General Fund	57,171,638	59,718,482	61,581,593	63,049,350
	Proprietary Fund	41,104,870	41,163,783	44,080,633	43,832,560
	State Special Revenue	51,578,718	62,447,669	67,392,814	67,722,424
	Total Funds	160,840,227	175,591,566	188,330,574	190,957,998

Report Notes:

1. Montana State Fund's financial reporting period is based on the calendar year.

Non-Base Expenditures

	FY 2024
Administration	Personal Services 51,623
Administration	Operating Expenses 279,387
Administration	Operating Expenses ITSD 3,189
Agriculture	Personal Services 44,527
Agriculture	Operating Expenses ITSD 4,249
Agriculture	Operating Expenses 102,184
Commerce	Operating Expenses ITSD 228,128
Commerce	Operating Expenses 1,460
Commissioner of Higher Education	Operating Expenses 674,950
Commissioner of Higher Education	Equipment 1,036,838
Commissioner of Higher Education	Debt Service 524,763
Corrections	Operating Expenses 122,376
Corrections	Equipment -
Environmental Quality	Operating Expenses 191,917
Environmental Quality	Operating Expenses ITSD -
Fish, Wildlife, and Parks	Operating Expenses ITSD 2,208
Fish, Wildlife, and Parks	Operating Expenses 335,480
Fish, Wildlife, and Parks	Equipment 66,640
Governor's Office	Operating Expenses 8,955
Judicial Branch	Operating Expenses 153,196
Judicial Branch	Operating Expenses ITSD 3,966
Justice	Personal Services 669
Justice	Operating Expenses ITSD 36,667
Justice	Operating Expenses 803,634
Justice	Equipment 9,874,705
Justice	Debt Service 1,340,600
Labor and Industry	Operating Expenses 7,461,239
Labor and Industry	Operating Expenses ITSD 61,978
Legislative Branch	Personal Services 202
Legislative Branch	Operating Expenses ITSD 16,237
Legislative Branch	Operating Expenses 63,159
Legislative Branch	Equipment 447,597
Livestock	Operating Expenses 16,466
Livestock	Equipment 590,322
Long Range Building	Operating Expenses 13,557
Military Affairs	Operating Expenses 148,148
Montana Historical Society	Personal Services 30,345
Montana Historical Society	Operating Expenses (4,778)
Montana Historical Society	Operating Expenses ITSD 14,571
Natural Resources and Conservation	Personal Services 264,991
Natural Resources and Conservation	Operating Expenses 671,186
Natural Resources and Conservation	Operating Expenses ITSD 42,751
Natural Resources and Conservation	Equipment 28,436
Office of Public Instruction	Personal Services 207,173
Office of Public Instruction	Operating Expenses ITSD 48,493
Office of Public Instruction	Operating Expenses 4,394,346

Office of the Public Defender	Operating Expenses	164,181
Office of the Public Defender	Equipment	50,000
Public Health and Human Services	Personal Services	328,906
Public Health and Human Services	Operating Expenses	15,947,997
Public Health and Human Services	Equipment	8,150
Public Health and Human Services	Debt Service	84,856
Public Service Regulation	Operating Expenses	26,576
Revenue	Operating Expenses	350,100
School for the Deaf and Blind	Operating Expenses	8,814
School for the Deaf and Blind	Equipment	71,550
Secretary of State	Operating Expenses ITSD	2,710
Secretary of State	Operating Expenses	536,086
State Auditor	Operating Expenses ITSD	-
State Auditor	Operating Expenses	455
State Auditor	Equipment	47,860
State Library Commission	Personal Services	331,990
State Library Commission	Operating Expenses ITSD	2,875
State Library Commission	Operating Expenses	416,869
Transportation	Operating Expenses	230,325
	Total Costs	49,019,027
	State Special Revenue	3,691,894
	Capitol Project Funds	10,243,521
	Federal Special Revenue	31,678,943
	General Fund	3,360,349
	Other	486
	Proprietary Funds	43,833
	Total Funds	49,019,027

Information Technology Agency Request Summaries

The Long-Range Information Technology Program (LRITP) in Montana is a comprehensive state program designed to fund and manage major information technology investments. The LRITP provides a structured method for funding large information technology (IT) projects in compliance with Montana state law. It serves as the primary mechanism for state agencies to plan and implement significant IT investments and capital development projects. The LRITP represents Montana's commitment to strategic technology investment and ensures that state IT projects are well-planned, properly funded, and effectively managed for long-term success.

Department of Administration

Enterprise Financial Warehouse

Create an Enterprise Financial Warehouse that would make financial data more available across all agencies, divisions, programs, optimizing the state's ability to evaluate the effective spend of tax dollars and make data-informed strategic decisions about future projects.

Enterprise Data Catalog

Implement an Enterprise Data Catalog that would serve as the primary data governance tool for the state, ensuring data quality, consistency, privacy, and security.

State Human Resources Recruiting and Onboarding Modernization

An enterprise recruiting and onboarding solution is needed to replace the current solution which is no longer being enhanced to meet modern recruiting needs.

eMACS/Jaegger Replacement

A complete system replacement to manage procurement, agreements, contracts, purchasing, and order management.

Cybersecurity Enhancement

Introduce advanced tools and processes that will not only fortify our defenses but also drive operational efficiency by modernizing our cybersecurity infrastructure.

eGov Modernization

Modernize multiple applications that use outdated and legacy programming language and experience heavy usage from both state employees and the public pose security risks and process inefficient as they exist today.

Infrastructure Upgrades and Expansion

Upgrading network infrastructure for improved security and performance, ensuring uninterrupted services through seamless transitions, enhancing wireless coverage and speed, and securing critical data with rapid recovery capabilities.

My.MT.Gov and Prosperity Portal

Upgrading network infrastructure for improved security and performance, ensuring uninterrupted services through seamless transitions, enhancing wireless coverage and speed, and securing critical data with rapid recovery capabilities.

AI and Technical Debt Relief Fund

Modernizing legacy systems to improve operational efficiency, reduce the high costs associated with maintaining outdated technology, and enhance service delivery across state agencies.

Contact Center Replacement

Transition call centers from Five9 to another cloud provider and eliminate the Avaya Aura Contact Center to implement a more flexible, scalable, and cost-efficient solution.

508 Compliance – Web Accessibility Rule

Conducting an accessibility audit, remediating issues, and integrating best practices into the core web development processes to bring Montana’s public-facing websites into compliance with the Department of Justice’s final ruling on web content accessibility.

Department of Corrections

Comprehensive Safety and Surveillance Improvements

Provide initial Body Worn cameras for all security staff in our secure facilities and all Probation and Parole Officers in the field. Provide updated tasers for all Probation and Parole Officers and for certain staff in secure facilities

Office of the Commissioner of Higher Education

CyberMontana Program Expansion

Enhance Montana’s cybersecurity by providing a statewide hub for education resources. Examples include: the Montana Cyber Range, nontechnical workforce training, cyber clinics, and technical workforce development.

Security Information and Event Management

Initial funding for SIEM implementation for UM and affiliates as well as operational and enhancement funding for MSU campuses.

Enterprise Resource Planning System Replacement

Replace the existing Enterprise Resource Planning System which is essential for managing Finance, Student Information Systems, Financial Aid, and Human Resources.

Montana Historical Society

Museum System Operations & Management

Implement a comprehensive museum focused Customer Relationship Management (CRM) suite of applications for managing, tracking, and communicating with members, donors, patrons, visitors, volunteers, educators, students, life-long learners, and customers.

Judicial Branch

Montana Courts Electronic Filing System Replacement

Upgrade key components of the existing e-filing system that is used by over 7,400 users in order to maintain cybersecurity compliance.

Department of Natural Resources and Conservation

Geographic Information System Migration

Transition the existing Geographic Information System from the outdated on-premise systems to a cloud-hosted solution.

Water Rights Information System

Migrate the Water Rights Information System from a custom build into a Commercial Off the Shelf (COTS) system.

Licensing and Permitting System

Implement a comprehensive licensing and permitting system, equipped with a Geographic Information System (GIS) component.

Office of the State Public Defender

Statewide Courthouse WiFi Implementation

Develop and deploy consistent and reliable State Secure Wi-Fi in each courthouse in the State.

Department of Public Health and Human Services

Child and Family Services Division -- Comprehensive Child Welfare Information System Independent Verification & Validation Services

Procure an Independent Verification and Validation (IV&V) vendor for the Comprehensive Child Welfare Information System (CCWIS) Replacement Project.

Child Support Services Division -- State Directory of New Hires

The State Directory of New Hires system will be developed to enhance the ability of the Child Support Services Division to locate non-custodial parents and identify their income sources.

Child and Family Services Division -- Montana Child Support Enforcement Automated System Replacement Independent Verification & Validation Services

Complete required Independent Verification and Validation (IV&V) services for the Montana Child Support Enforcement Automated (SEARCHS) system in order to comply with federal regulations.

Human and Community Services Division -- Secure Data Connections for Montana Benefit Programs

Upgrade Montana's system for sharing benefits information, such as SNAP and Medicaid, with state and federal partners.

Human and Community Services Division -- Public Benefits System Efficiency Modernization

Migrate the public benefits system, CHIMES, which supports Montana families through programs such as SNAP, TANF, Medicaid, and LIHEAP, to a more modern and cost-effective technology platform.

Human and Community Services Division -- Improving Timeliness of Public Benefit Recipient Notifications

Introduce a tool that integrates with the public benefits system to generate notices that will provide Montana residents with critical and timely information about their benefits.

Senior and Long-Term Care Division -- Legacy System Replacements

Replace the legacy data systems for the Senior and Long-term Care Division to address inefficiencies in these outdated systems.

Department of Revenue

GenTax System Cloud Migration

Transition all GenTax environments—production, staging, test, and development—from the state data center to the Amazon Web Services (AWS).

Department of Transportation

511 Integrated Advanced Transportation Management System

Implement a new 511 road condition reporting system with an integrated Advanced Transportation Management System (ATMS).

Motor Fuels Tax Distributor System Modernization

Modernize Montana Department of Transportation systems that collect motor fuel tax dollars. Current systems are outdated and unsustainable.